

CTTK

Admin Vs. User Permissions



Admin Vs. User Permissions Print

Sub-Account Level User Roles

Feature	User	Admin
Business Profile Settings		
▶ Edit Information Fields	✗	✓
▶ Edit Business Logo	✗	✓
My Staff (Users)		
▶ Create	✗	✓
▶ Edit	✗	✓
▶ Delete	✗	✓
Contacts		
▶ Import	✗	✓
▶ Export	✗	✓
▶ Delete	✗	✓
Opportunities		
▶ Export	✗	✓

Admin Vs. User Permissions

✓ User Roles

User Role

Admin

User

Admin

➤ Call & Voicemail Settings

Admins can change the role of a particular user by going to **Settings > My Staff > Edit (pencil icon) > Scroll to and expand "User Roles"**