

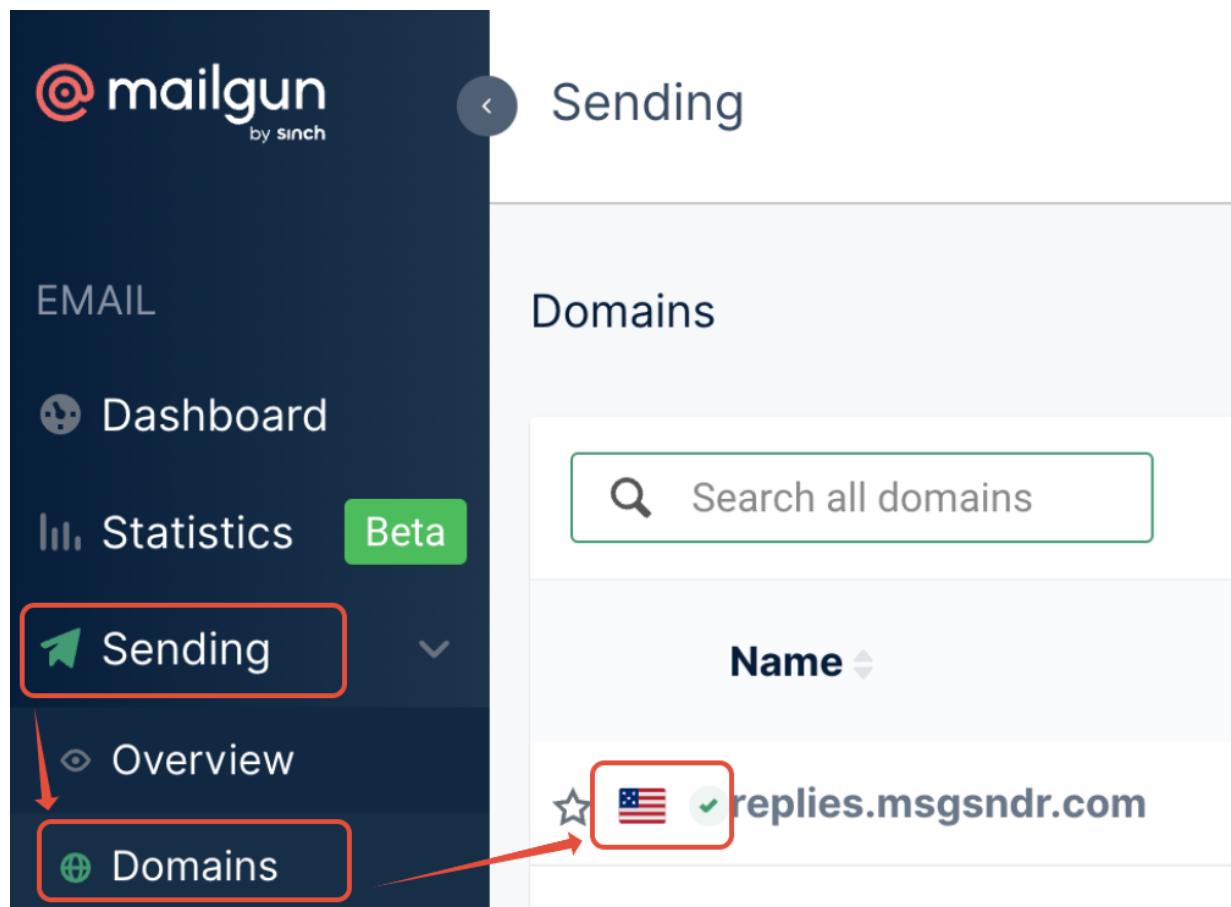
CITK

Mailgun API Key - Where to Find in Mailgun & Put in CITK



Log in to Mailgun

Make sure the domain is set up for US and there's a green checkmark next to the domain



The screenshot shows the Mailgun Control Panel interface. On the left, a sidebar menu includes 'Dashboard', 'Statistics (Beta)', 'Sending', 'Overview', and 'Domains'. The 'Domains' option is highlighted with a red box and an arrow pointing to it from the left. The main content area is titled 'Domains' and shows a list with a search bar at the top. The list includes a domain entry: 'replies.msgsndr.com' with a star icon, an American flag icon, and a green checkmark. The entire 'replies.msgsndr.com' entry is also highlighted with a red box.

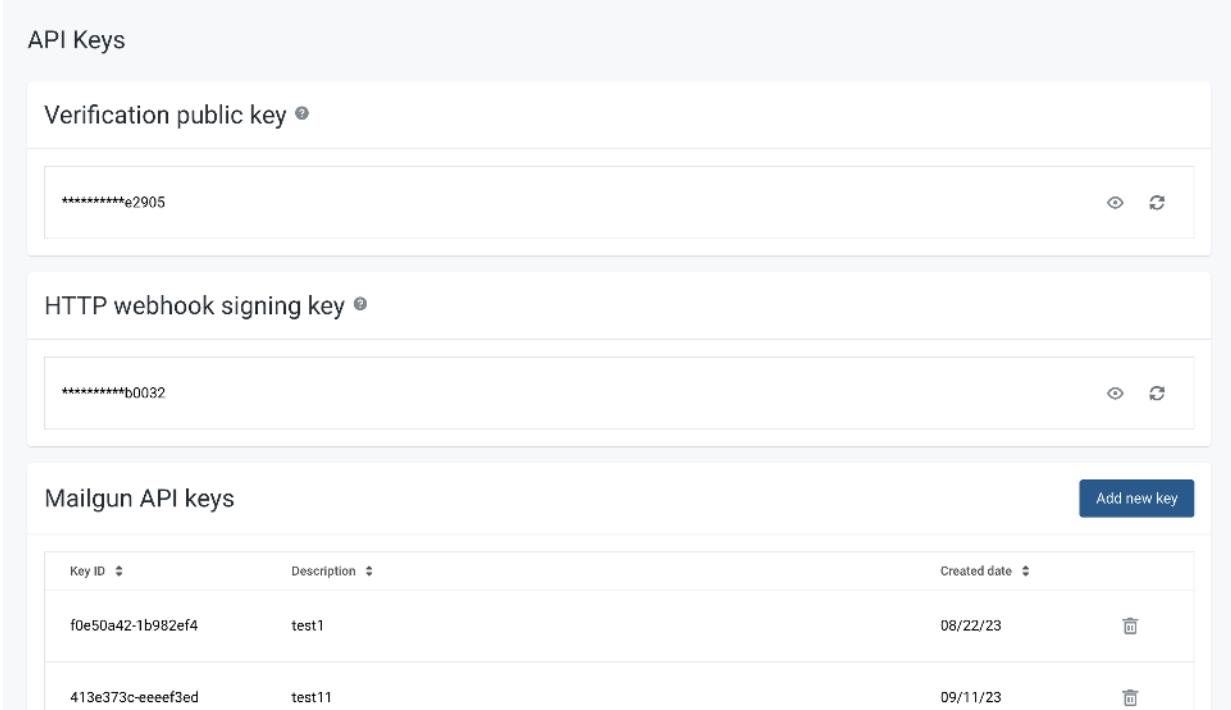
To create a new Mailgun API Key:

1. In the top-right corner of the Mailgun Control Panel, click your Profile Menu to expand the drop-down list of options.



2. Next, click the API Security option. Alternatively, you can use [this direct link](#).

3. To create the new key, click the Add new key button.

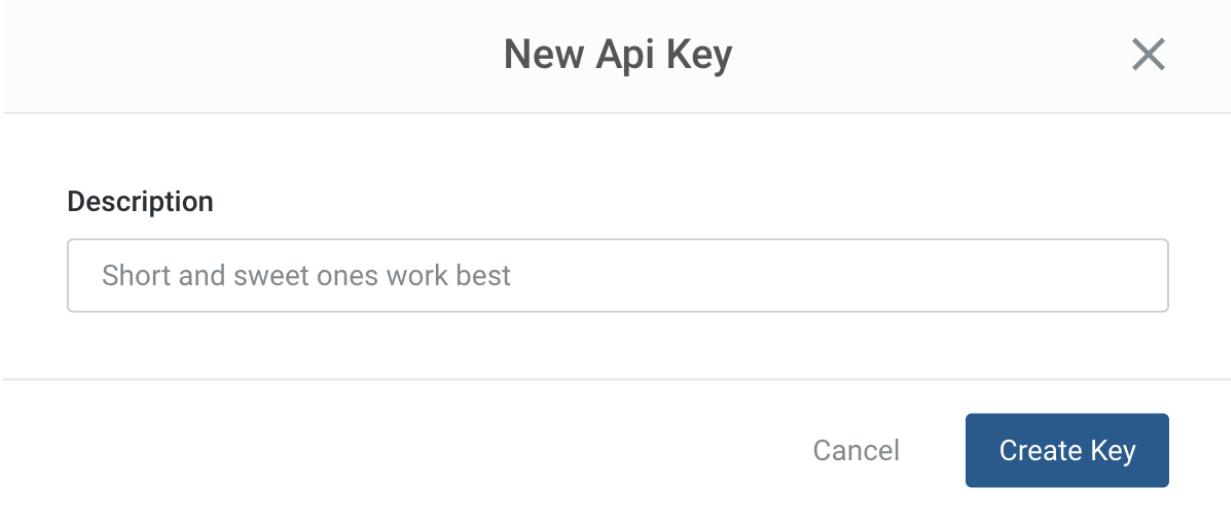


The screenshot shows the Mailgun API Keys page. It displays two public keys: 'Verification public key' (value: '*****e2905') and 'HTTP webhook signing key' (value: '*****b0032'). Below these, a table lists 'Mailgun API keys' with two entries:

Key ID	Description	Created date	Action
f0e50a42-1b982ef4	test1	08/22/23	trash
413e373c-eeeeef3ed	test11	09/11/23	trash

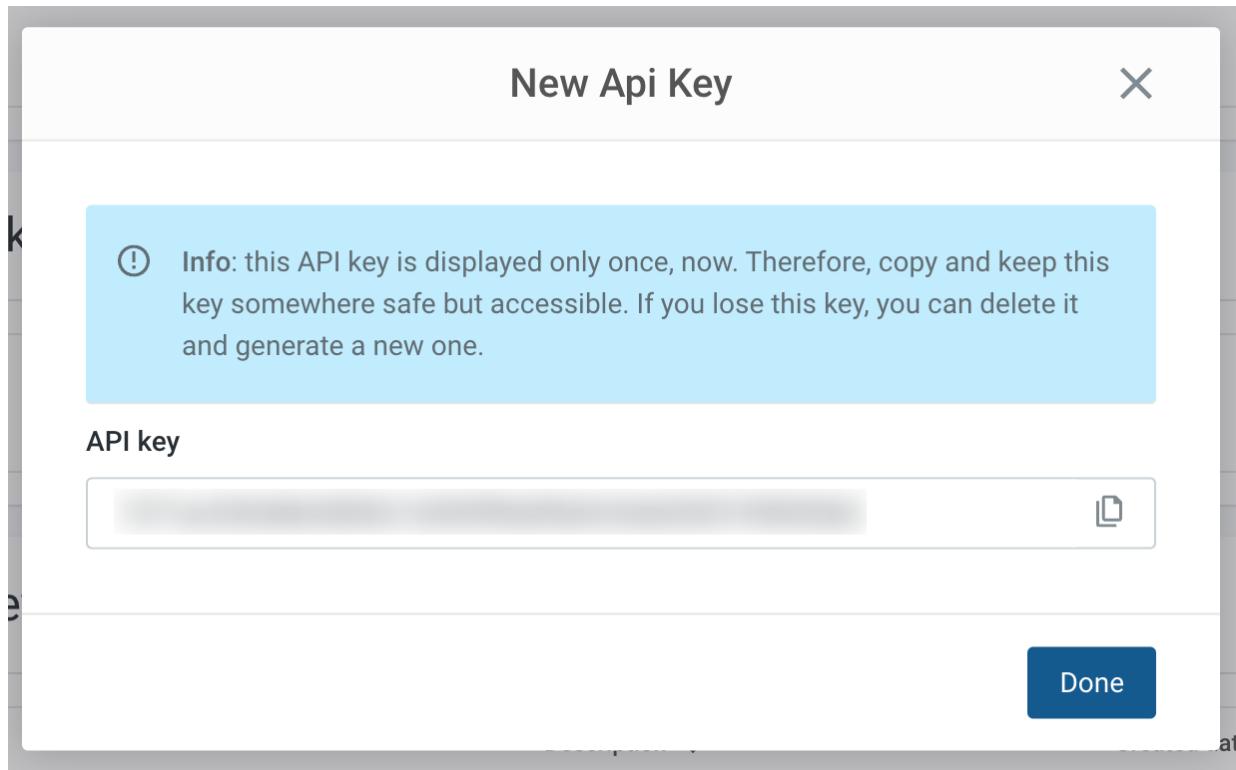
A blue 'Add new key' button is located in the top right corner of the key list area.

4. Finally, type a description and click the Create Key button in the pop-up modal to confirm creation of the new Mailgun API Key.

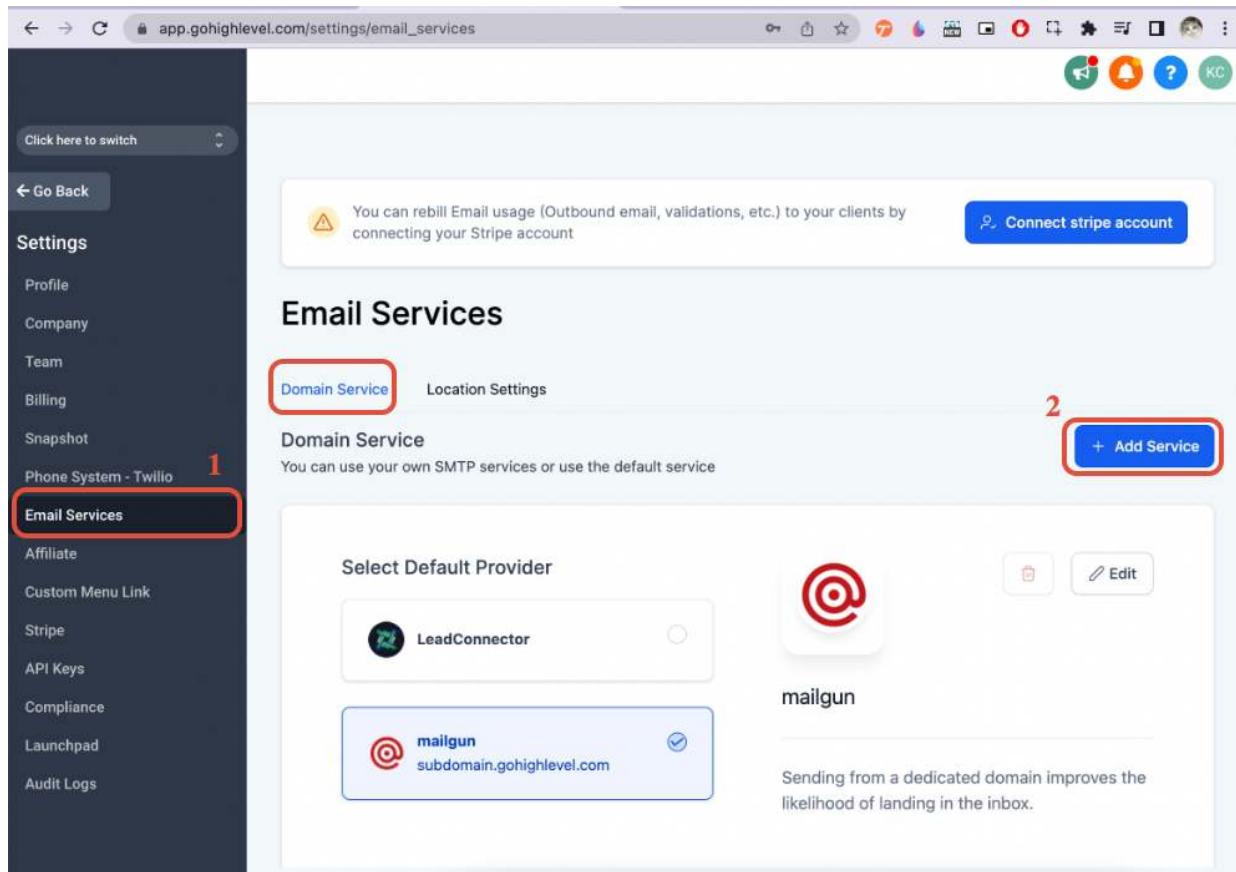


The screenshot shows a 'New Api Key' modal. It has a 'Description' input field containing the text 'Short and sweet ones work best'. At the bottom right are 'Cancel' and 'Create Key' buttons, with 'Create Key' being the primary action button.

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Go to the [Agency settings Email services page](#):



Click here to switch

← Go Back

Settings

Profile

Company

Team

Billing

Snapshot

Phone System - Twilio 1

Email Services

Affiliate

Custom Menu Link

Stripe

API Keys

Compliance

Launchpad

Audit Logs

Domain Service

You can use your own SMTP services or use the default service

Location Settings

2

+ Add Service

Select Default Provider

LeadConnector

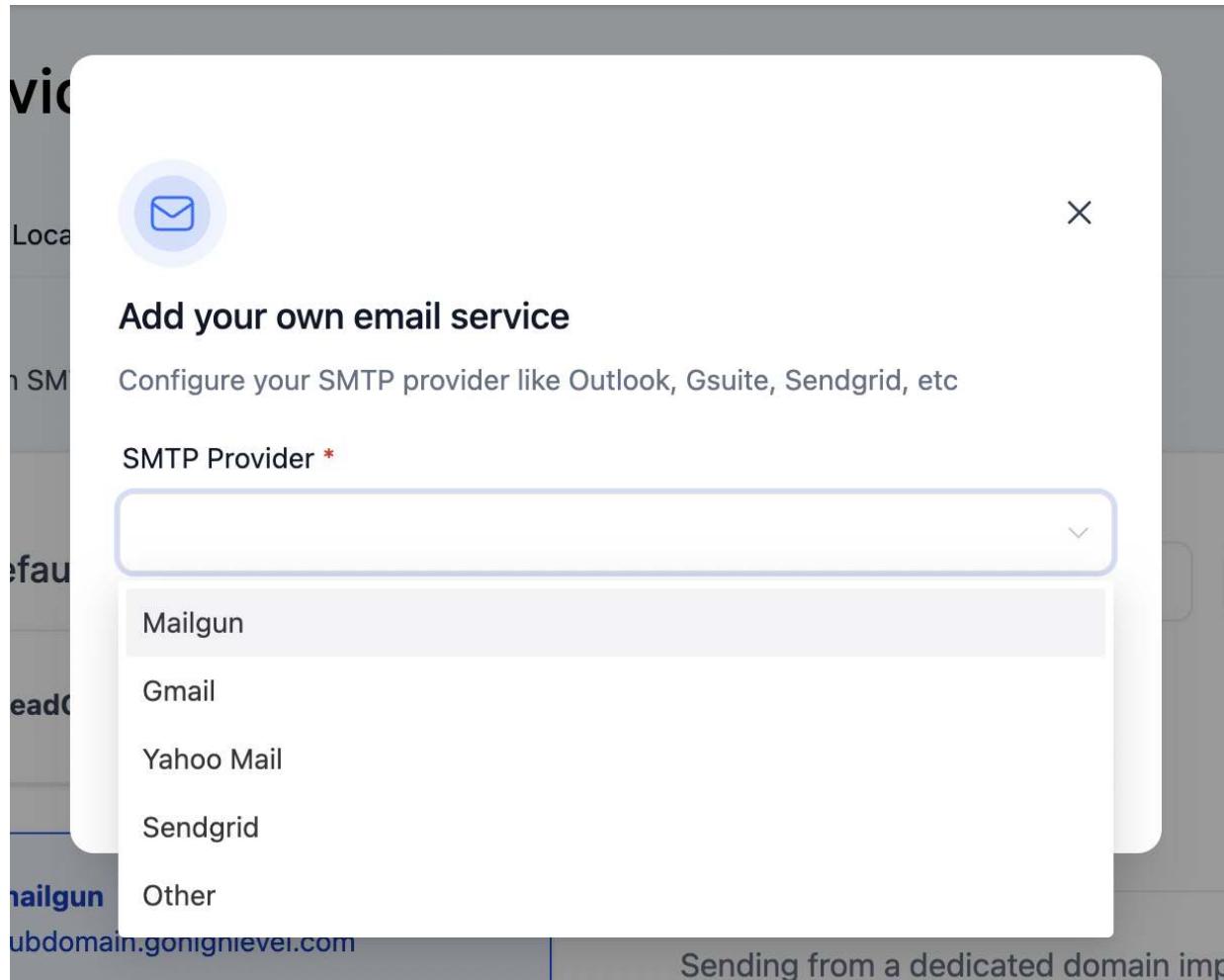
mailgun subdomain.gohighlevel.com

mailgun

Sending from a dedicated domain improves the likelihood of landing in the inbox.

Domain Service tab:

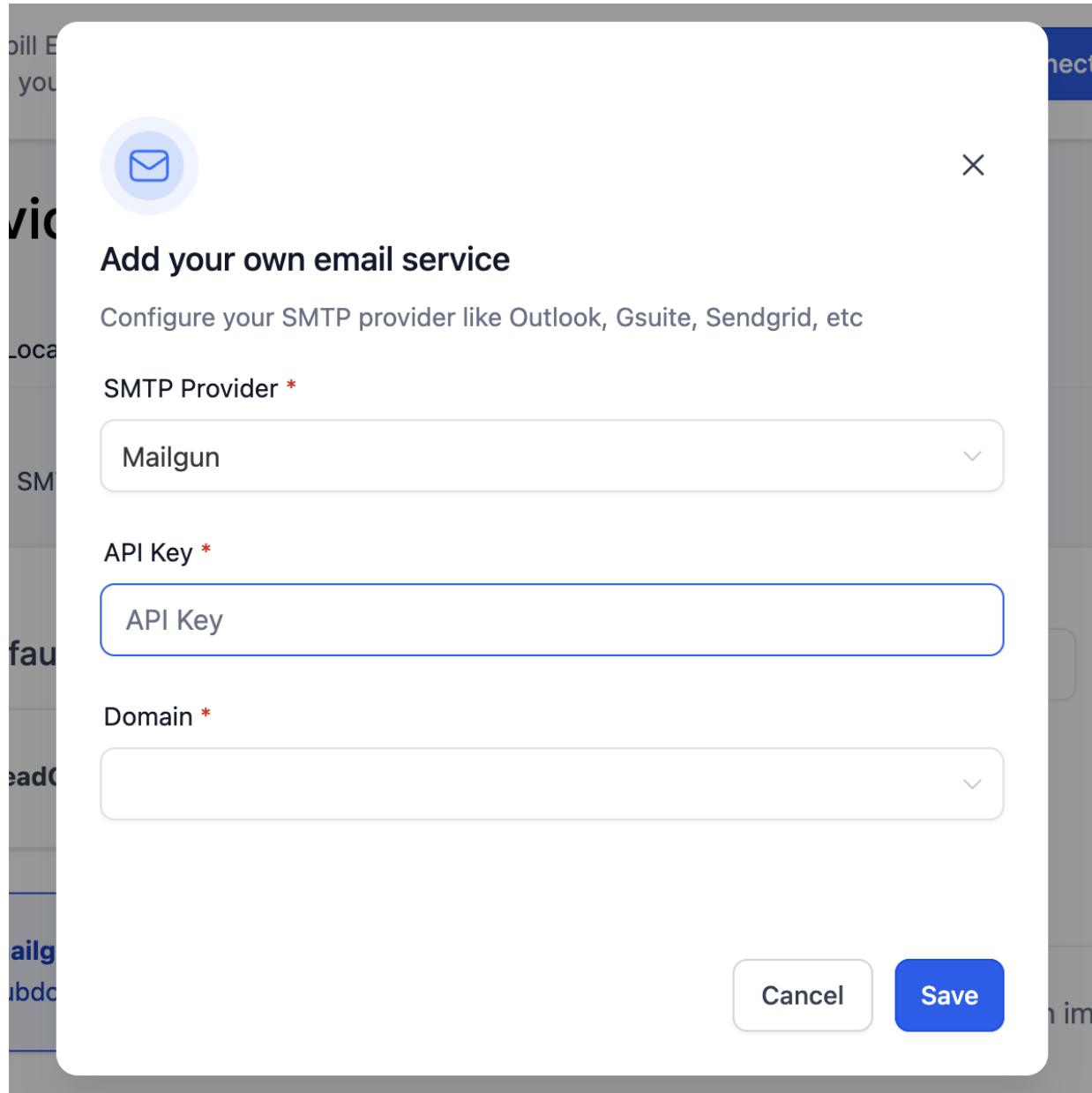
- Each new location will use the settings based on this configured Mailgun API key on the Domain service tab.
- We will also use it to send the **email verification code**



Select **Mailgun** as the SMTP Provider

Paste API Key and select the Domain here, click save

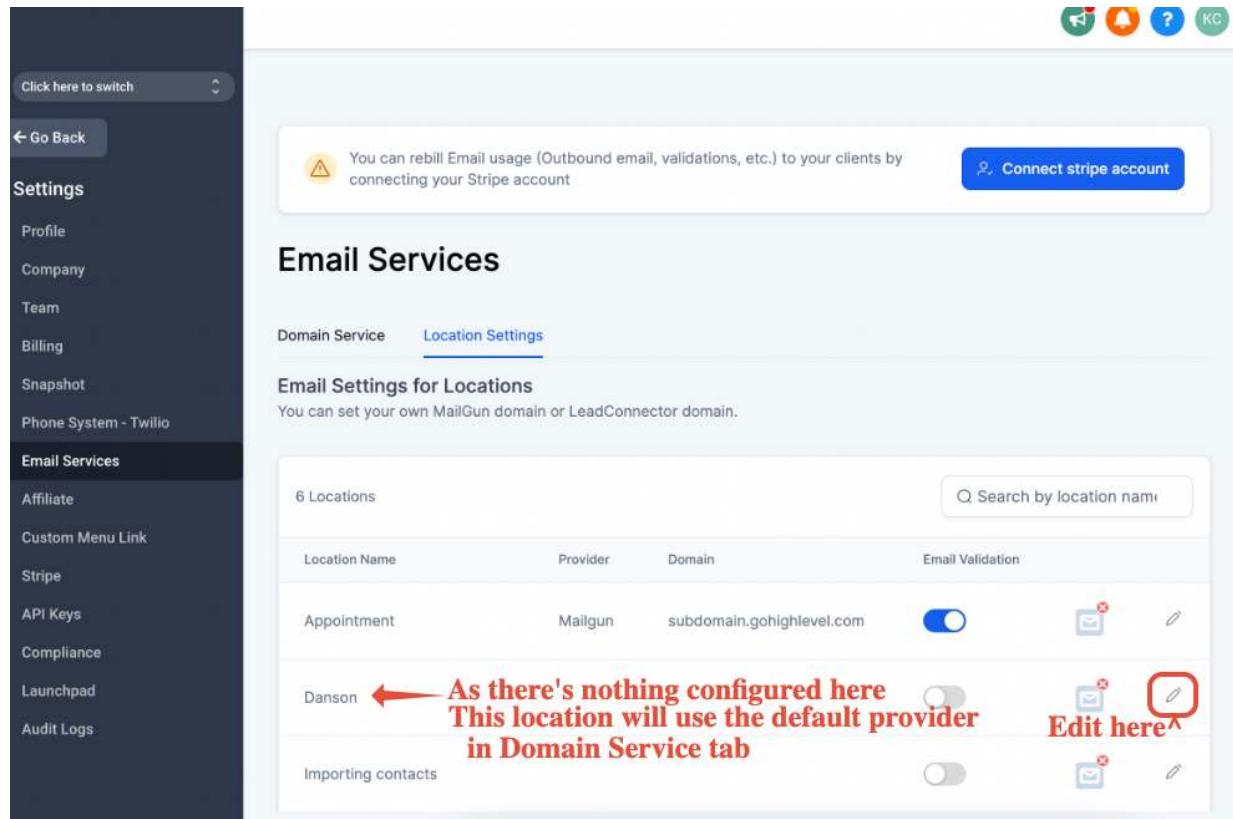
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Location Settings:

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- You can configure each location with your client's own Mailgun or your mailgun
- We can use the same Mailgun API and same domain/subdomain for multiple locations
- We can use the same Mailgun API and different domains/subdomains for multiple locations
- We can use the different Mailgun API and domain/subdomain for multiple locations
- You can also set up a unique domain/subdomain for each location to capture cold inbound emails. [Learn more about Cold Email Inbound Setup here.](#)



The screenshot shows the 'Email Services' settings page in LeadConnector. The left sidebar has a 'Email Services' section selected. The main page title is 'Email Services' and the sub-section is 'Location Settings'. It shows a table with 6 locations. The first location, 'Appointment', has 'Mailgun' as the provider and 'subdomain.gohighlevel.com' as the domain, with a 'Edit' icon. The second location, 'Danson', has no provider or domain listed, with a red annotation: 'As there's nothing configured here This location will use the default provider in Domain Service tab' and an 'Edit here' button. A red arrow points to the 'Edit' icon for 'Danson'.

Location Name	Provider	Domain	Email Validation
Appointment	Mailgun	subdomain.gohighlevel.com	<input checked="" type="checkbox"/> 
Danson			
Importing contacts			

Click on the Edit  icon

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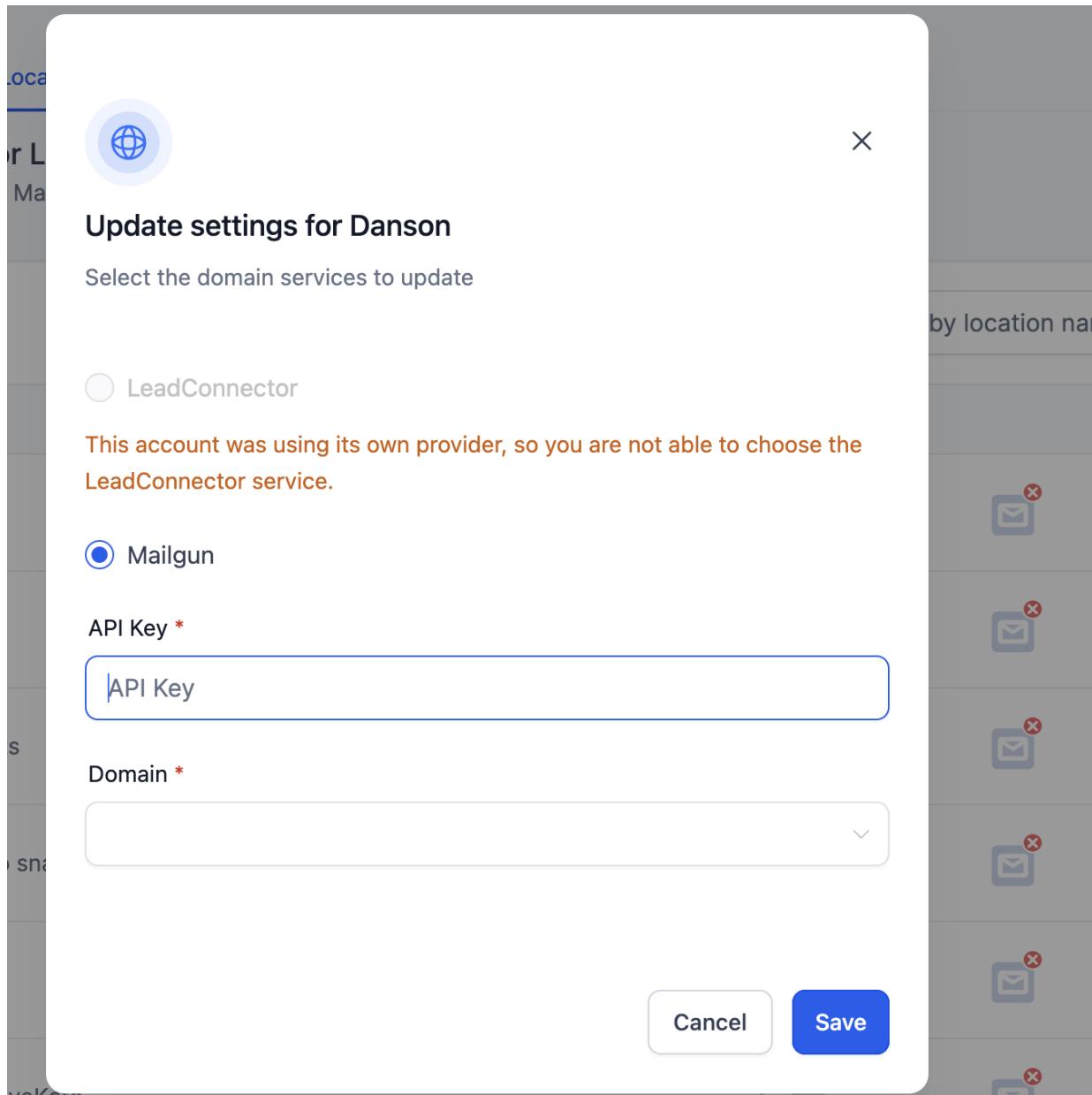
Domain Service Location Settings

Email Settings for Locations
You can set your own MailGun domain or LeadConnector domain.

Location Name	Provider	Domain	Email Validation	
Appointment	Mailgun	subdomain.gohighlevel.com	<input checked="" type="checkbox"/>	 
Danson			<input type="checkbox"/>	 
Importing contacts			<input type="checkbox"/>	 

Paste the Mailgun API key here and select the domain you configured from the dropdown, Click Save

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If the domain you set up will not show up from the dropdown.

1. Please set up the domain or subdomain under US, not EU.

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Back to All Domains Add your domain

We recommend using a subdomain with Mailgun, like "**mg.mydomain.com**". Using a subdomain you will still be able to send emails from your root domain e.g. "**you@mydomain.com**".

If using a subdomain please make sure that you configure MX records for the subdomain for optimal delivery.

Domain name: **mg.mydomain.com**

US **EU**

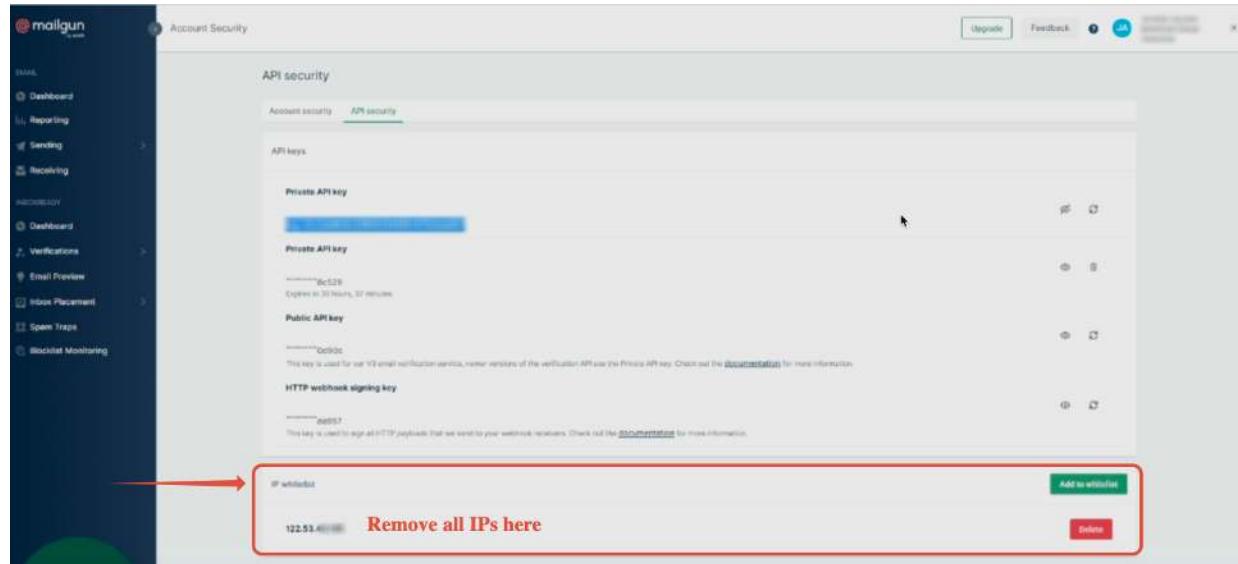
Create DKIM Authority
Forces creation of a DKIM authority for the domain.

1024 **2048**

A longer DKIM key makes it more difficult for spammers to send email that represents itself as being from your domain

Add Domain **Cancel**

2. Check if the mailgun account has added allowed IP in MailGun, so we are not able to pull it. please remove all the IP whitelist, you can add it back later on.



Account Security

API security

Private API key

Public API key

HTTP webhook signing key

IP whitelisted

Remove all IPs here

Click Save

You can toggle on Email Validation for the location. Email validation is a paid service and is charged at \$0.012 / email. [Learn more about Email validation here.](#)