

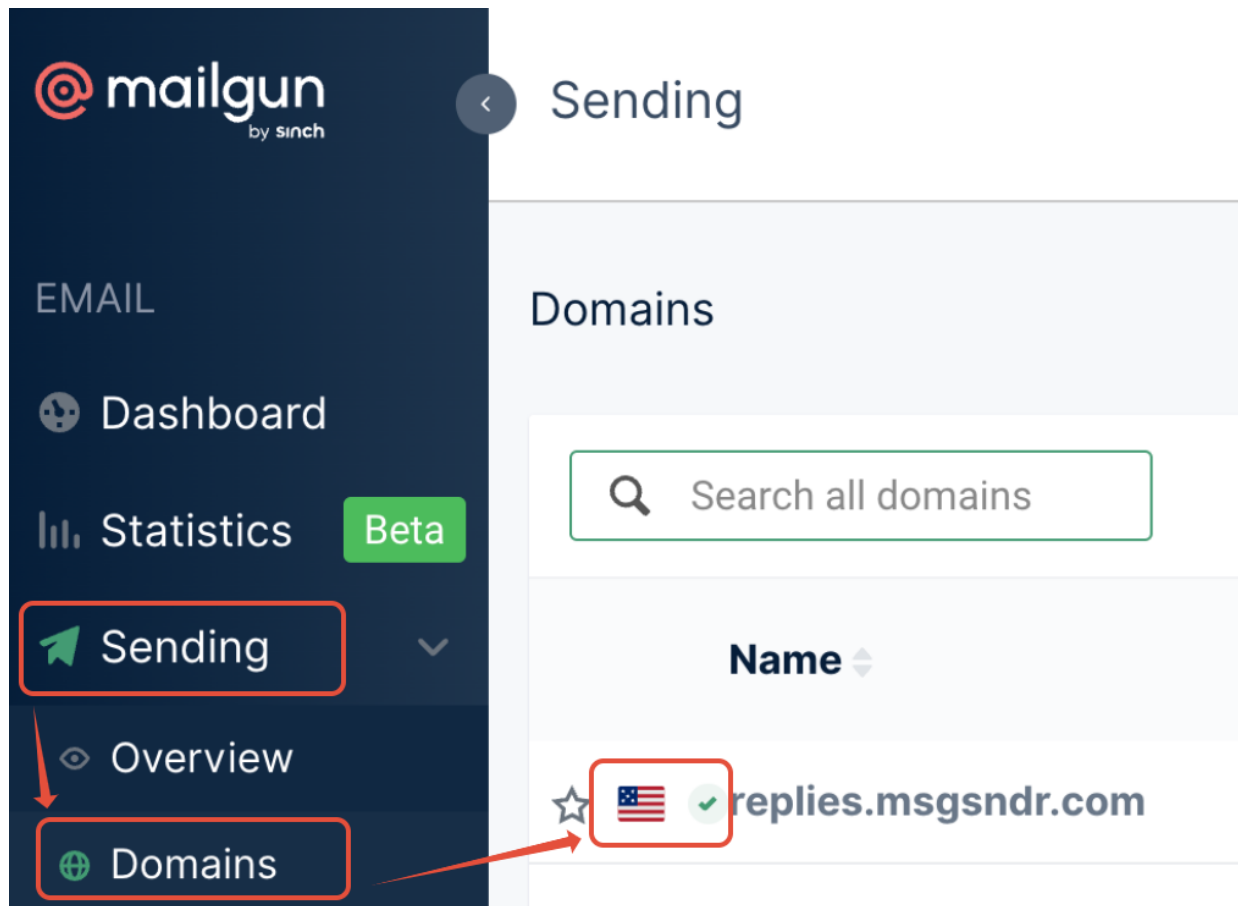
CITK

Mailgun API Key – Where to
Find in Mailgun & Put in
CITK



Log in to Mailgun

Make sure the domain is set up for US and there's a green checkmark next to the domain



To create a new Mailgun API Key:

1. In the top-right corner of the Mailgun Control Panel, click your Profile Menu to expand the drop-down list of options.





2. Next, click the API Security option. Alternatively, you can use [this direct link](#).



3. To create the new key, click the Add new key button.

API Keys



Verification public key ⓘ

*****e2905  

HTTP webhook signing key ⓘ

*****b0032  

Mailgun API keys Add new key

Key ID ↕	Description ↕	Created date ↕	
f0e50a42-1b982ef4	test1	08/22/23	
413e373c-eeeeef3ed	test11	09/11/23	

4. Finally, type a description and click the Create Key button in the pop-up modal to confirm creation of the new Mailgun API Key.

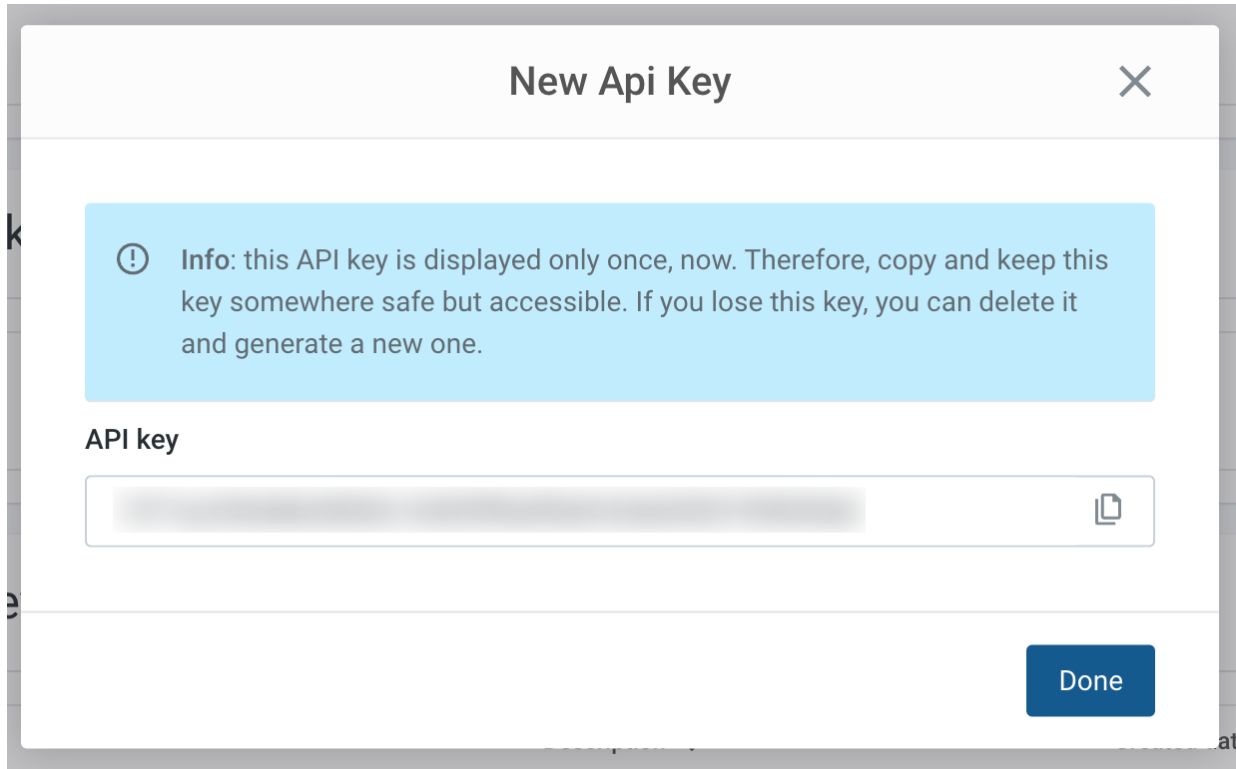
New Api Key ×

Description

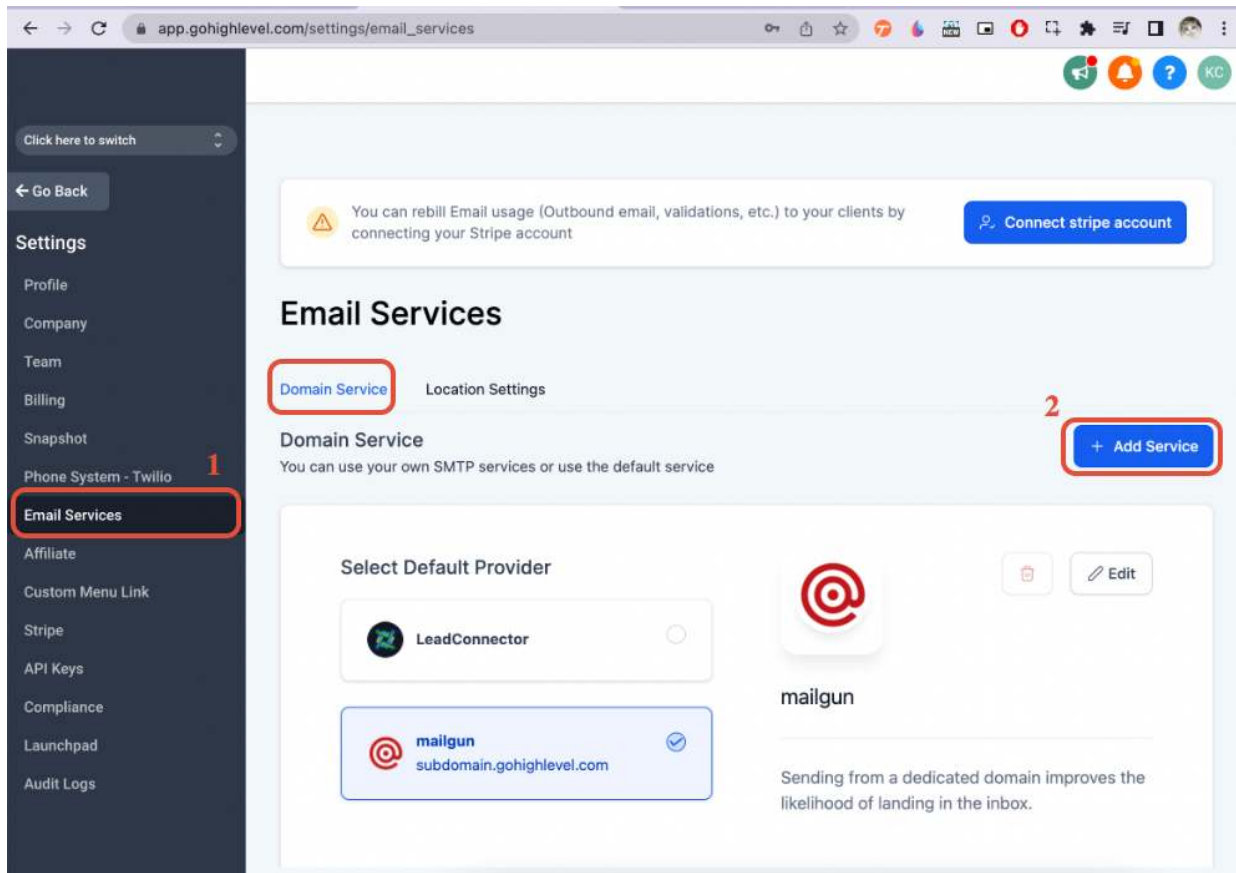
Short and sweet ones work best

Cancel Create Key

Mailgun API Key - Where to Find in Mailgun & Put in CITK



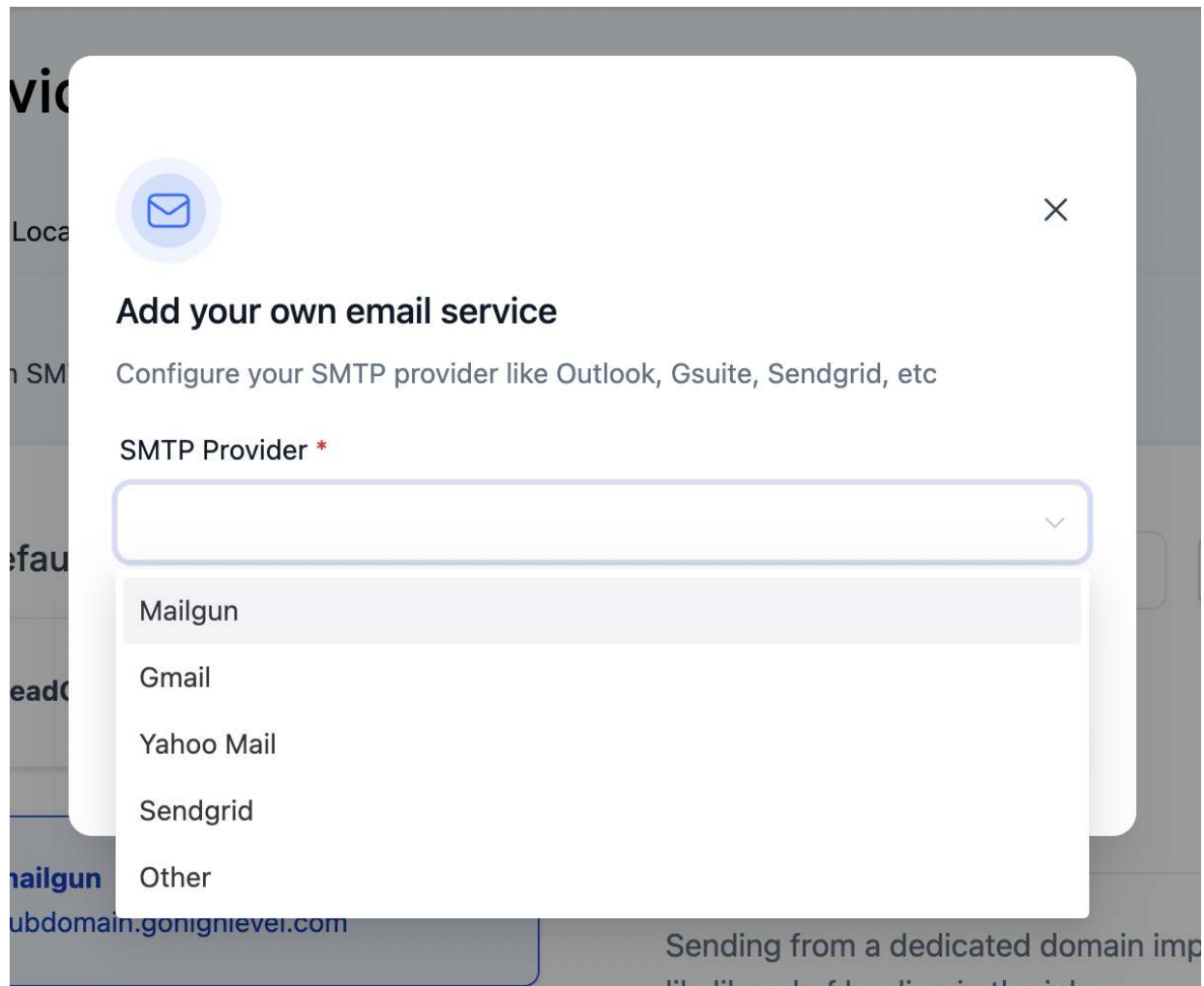
Go to the [Agency settings Email services page](#):



Mailgun API Key - Where to Find in Mailgun & Put in CITK

Domain Service tab:

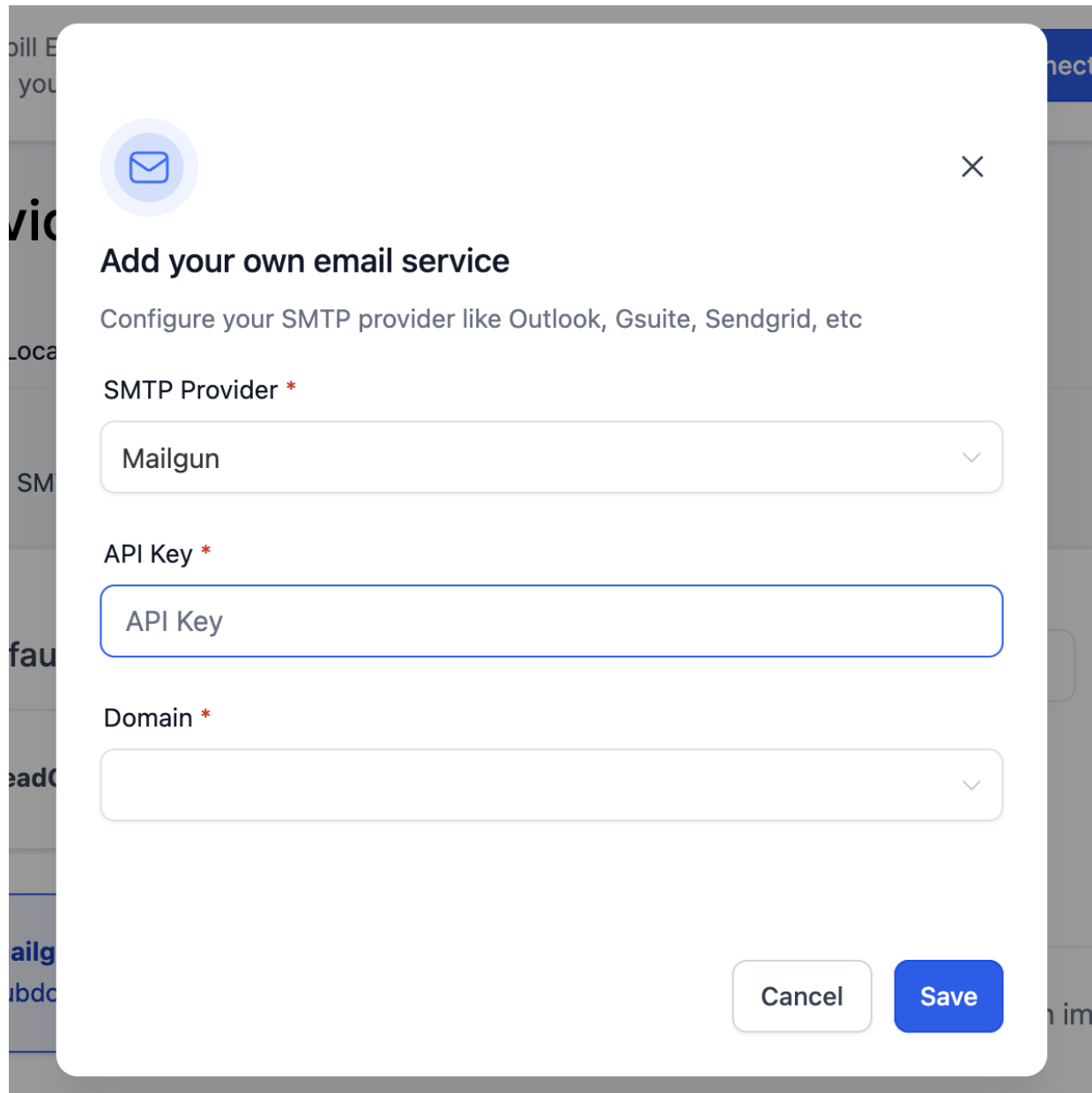
- Each new location will use the settings based on this configured Mailgun API key on the Domain service tab.
- We will also use it to send the email verification code




Select **Mailgun** as the SMTP Provider

Paste API Key and select the Domain here, click save

Mailgun API Key - Where to Find in Mailgun & Put in CITK



 ×

Add your own email service

Configure your SMTP provider like Outlook, Gsuite, Sendgrid, etc

SMTP Provider *

Mailgun

API Key *

API Key

Domain *

Cancel Save

Location Settings:

Mailgun API Key - Where to Find in Mailgun & Put in CITK

- You can configure each location with your client's own Mailgun or your mailgun
- We can use the same Mailgun API and same domain/subdomain for multiple locations
- We can use the same Mailgun API and different domains/subdomains for multiple locations
- We can use the different Mailgun API and domain/subdomain for multiple locations
- You can also set up a unique domain/subdomain for each location to capture cold inbound emails. [Learn more about Cold Email Inbound Setup here.](#)

Click here to switch

Go Back

Settings

- Profile
- Company
- Team
- Billing
- Snapshot
- Phone System - Twilio
- Email Services**
- Affiliate
- Custom Menu Link
- Stripe
- API Keys
- Compliance
- Launchpad
- Audit Logs

You can rebill Email usage (Outbound email, validations, etc.) to your clients by connecting your Stripe account

Connect stripe account







Email Services

Domain Service Location Settings

Email Settings for Locations

You can set your own MailGun domain or LeadConnector domain.

6 Locations Search by location name

Location Name	Provider	Domain	Email Validation	
Appointment	Mailgun	subdomain.gohighlevel.com	<input checked="" type="checkbox"/>	 
Danson			<input type="checkbox"/>	 
Importing contacts			<input type="checkbox"/>	 

As there's nothing configured here
This location will use the default provider
in Domain Service tab

Edit here

Click on the Edit  icon

Mailgun API Key - Where to Find in Mailgun & Put in CITK

[Domain Service](#) [Location Settings](#)

Email Settings for Locations

You can set your own MailGun domain or LeadConnector domain.

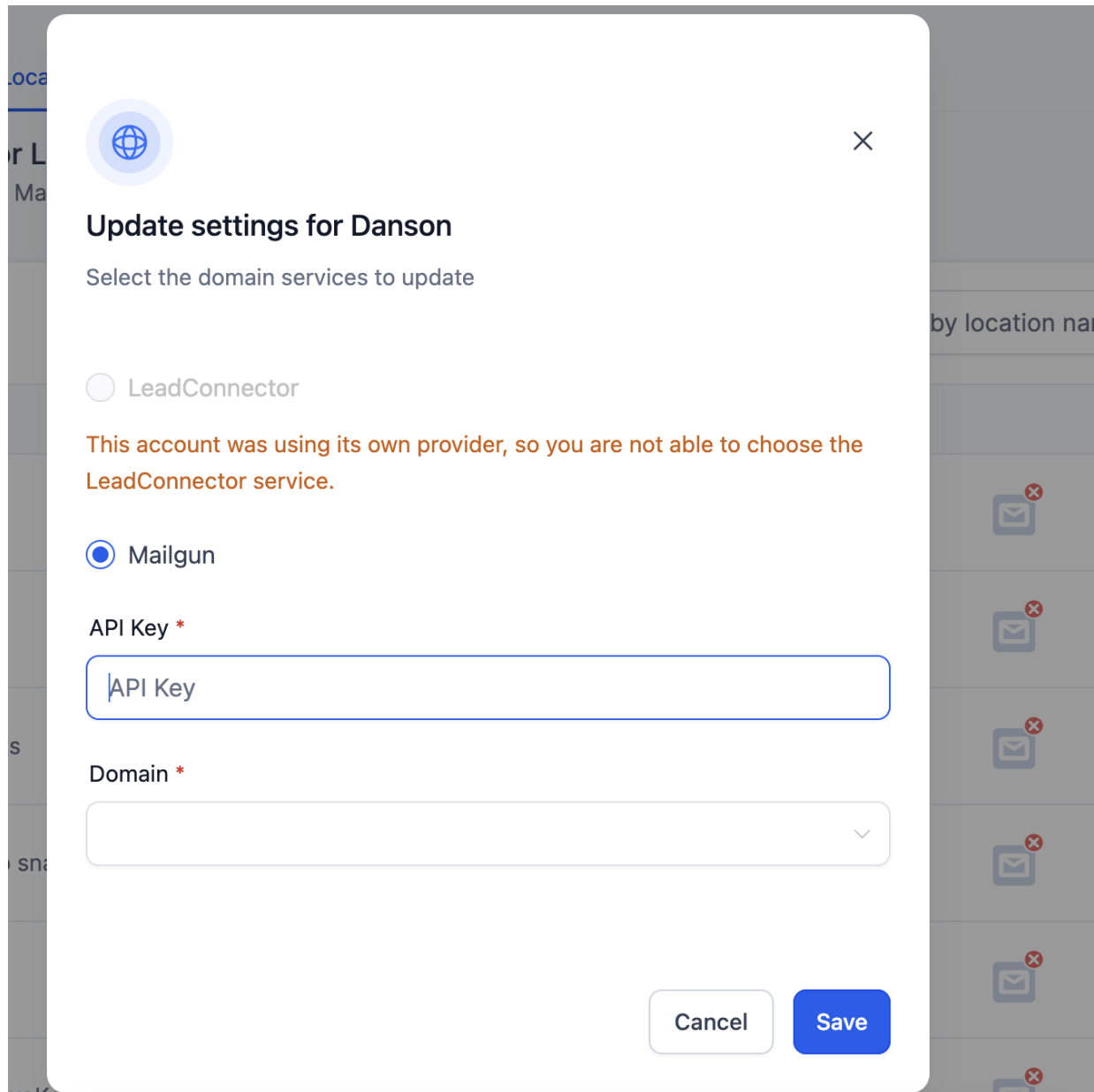
6 Locations

Q Search by location name

Location Name	Provider	Domain	Email Validation		
Appointment	Mailgun	subdomain.gohighlevel.com	<input checked="" type="checkbox"/>		
Danson			<input type="checkbox"/>		
Importing contacts			<input type="checkbox"/>		

Paste the Mailgun API key here and select the domain you configured from the dropdown, Click Save

Mailgun API Key - Where to Find in Mailgun & Put in CITK



Update settings for Danson

Select the domain services to update

☐ LeadConnector

This account was using its own provider, so you are not able to choose the LeadConnector service.

☒ Mailgun

API Key *

Domain *

Cancel Save

If the domain you set up will not show up from the dropdown.

1. Please set up the domain or subdomain under US, not EU.

Mailgun API Key - Where to Find in Mailgun & Put in CITK

Back to All Domains Add your domain

We recommend using a subdomain with Mailgun, like **"mg.mydomain.com"**. Using a subdomain you will still be able to send emails from your root domain e.g. **"you@mydomain.com"**.

If using a subdomain please make sure that you configure MX records for the subdomain for optimal delivery.

Domain name

mg.mydomain.com

☒ US ☐ EU

☒ Create DKIM Authority
Forces creation of a DKIM authority for the domain.

☒ 1024 ☐ 2048

A longer DKIM key makes it more difficult for spammers to send email that represents itself as being from your domain

Add Domain Cancel

2. Check if the mailgun account has added allowed IP in MailGun, so we are not able to pull it. please remove all the IP whitelist, you can add it back later on.

The screenshot shows the Mailgun Account Security page. The left sidebar contains navigation links for various account settings. The main content area is titled 'API security' and includes sections for 'API keys' and 'IP whitelist'. The 'API keys' section lists four keys: 'Private API key' (masked), 'Private API key' (masked), 'Public API key' (masked), and 'HTTP webhook signing key' (masked). The 'IP whitelist' section shows a single IP address '122.53.40.108' with a red box around it and the text 'Remove all IPs here'. A red arrow points from the sidebar to the 'IP whitelist' section. A green button 'Add to whitelist' and a red button 'Delete' are also visible in the IP whitelist section.

Click Save

You can toggle on Email Validation for the location. Email validation is a paid service and is charged at \$0.012 / email. [Learn more about Email validation here.](#)