

CITK

Import Existing Twilio Numbers into
CITK



Import Existing Twilio Numbers into CITK

1. Is the number you want to import a Twilio number?

Yes - go to 2.

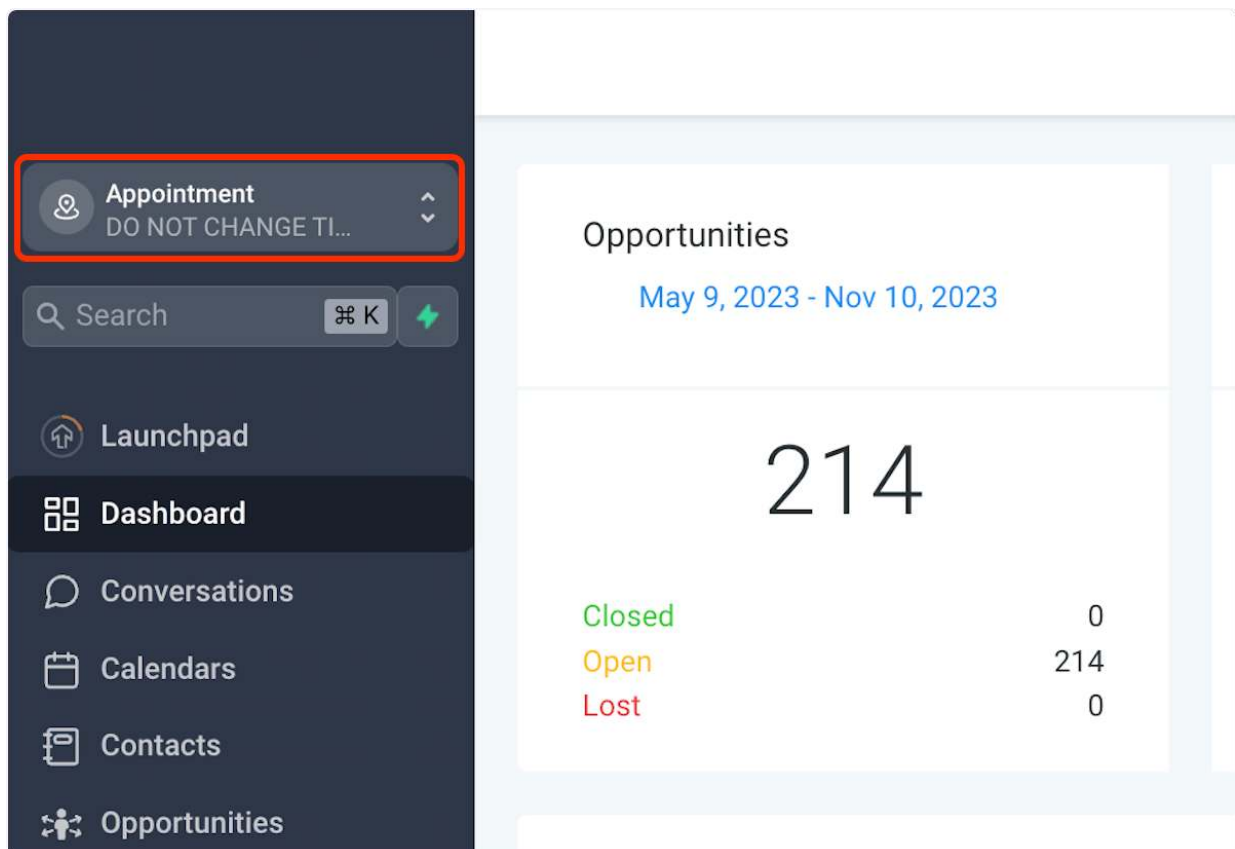
No - Check out [how to port a Phone Number to Twilio here](#)

2. Once it's ported as a Twilio number, How to import an existing Twilio phone number into a HighLevel client account?

[how to move Twilio numbers from your client's Twilio account to your own Twilio account here.](#)

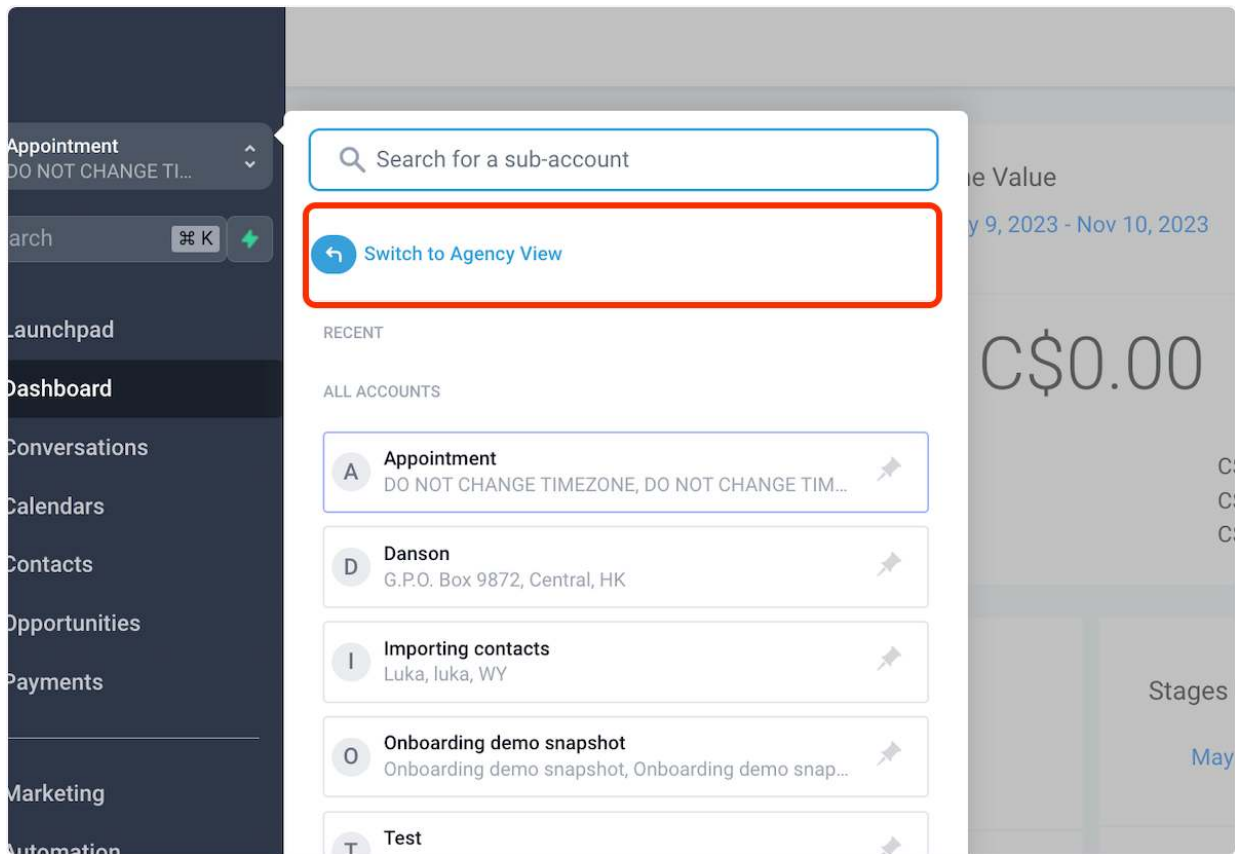
How to locate the gaining SID for the account:

1. Click on sub-account name on the top left



Opportunities	
May 9, 2023 - Nov 10, 2023	
214	
Closed	0
Open	214
Lost	0

2. Click on Switch to Agency View



3. Click on Settings

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The screenshot displays the CITK interface. On the left is a dark sidebar menu with the following items: Template Library, Partners, University, SaaS Education, SaaS FastTrack, Ideas, Mobile App, App Marketplace, and Settings. The Settings item, which includes a gear icon, is highlighted with a red rectangular border and a green arrow pointing to it. The main content area on the right shows a header with five icons (WordPress, YouTube, a hexagon, and two tool icons, some with red 'x' marks). Below this is a card for a user named 'Danson' with a 'Closed (Won)' status. The card displays the address 'G.P.O. Box 9872, Central, HK V6y0e8' and the phone number '+17788898267'. To the right of the card, there are labels for 'Active' (with a person icon and the number 1) and 'Numl' (with a person icon and the number 0).

Template Library

Partners

University

SaaS Education

SaaS FastTrack

Ideas

Mobile App

App Marketplace

Settings

Danson Closed (Won)

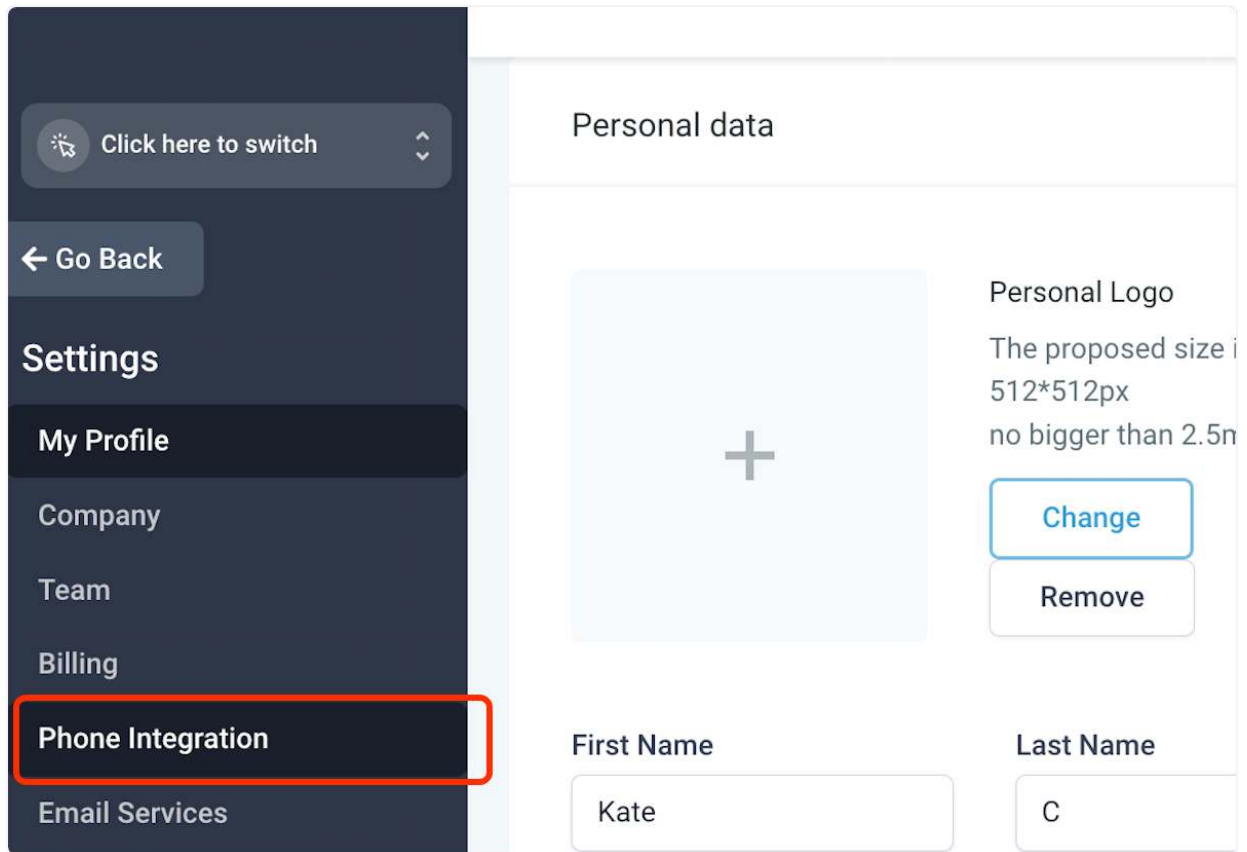
G.P.O. Box 9872, Central, HK V6y0e8

+17788898267

Active 1

Numl 0

4. Click on Phone Integration



The screenshot displays the CITK user interface. On the left is a dark sidebar with a 'Settings' section containing several options: 'My Profile', 'Company', 'Team', 'Billing', 'Phone Integration' (highlighted with a red rectangle), and 'Email Services'. Above 'Settings' is a 'Go Back' button and a 'Click here to switch' button with a cursor icon. The main content area is titled 'Personal data' and includes a 'Personal Logo' section with a large plus sign in a light blue box, a 'Change' button, and a 'Remove' button. Below the logo section are two input fields: 'First Name' (containing 'Kate') and 'Last Name' (containing 'C').

5. That's the master Twilio account SID

recommended

- ✓ One-click Quick start
- ✓ Better Cost with real-time billing
- ✓ Increased security with better delivery rates
- ✓ Telephony Management made easy

[Learn More](#)[Use LC Phone System](#)


Agency SettingSub Account Setting


Phone setting for location 240

Keep track of Phone and their security ra


Refresh


Name

 Marquardt - Marquardt
ACc889c6764c3cea0adf8fd1


 Goyette Inc
ACc889c6764c3cea0adf8fd1


OR

 Swift, Orn and Stokes
ACc889c6764c3cea0adf8fd1

 Hagenes, MacGyver and Run
ACc889c6764c3cea0adf8fd1

OR

 Grant, White and Miller
ACc889c6764c3cea0adf8fd1



Connected to Twilio account

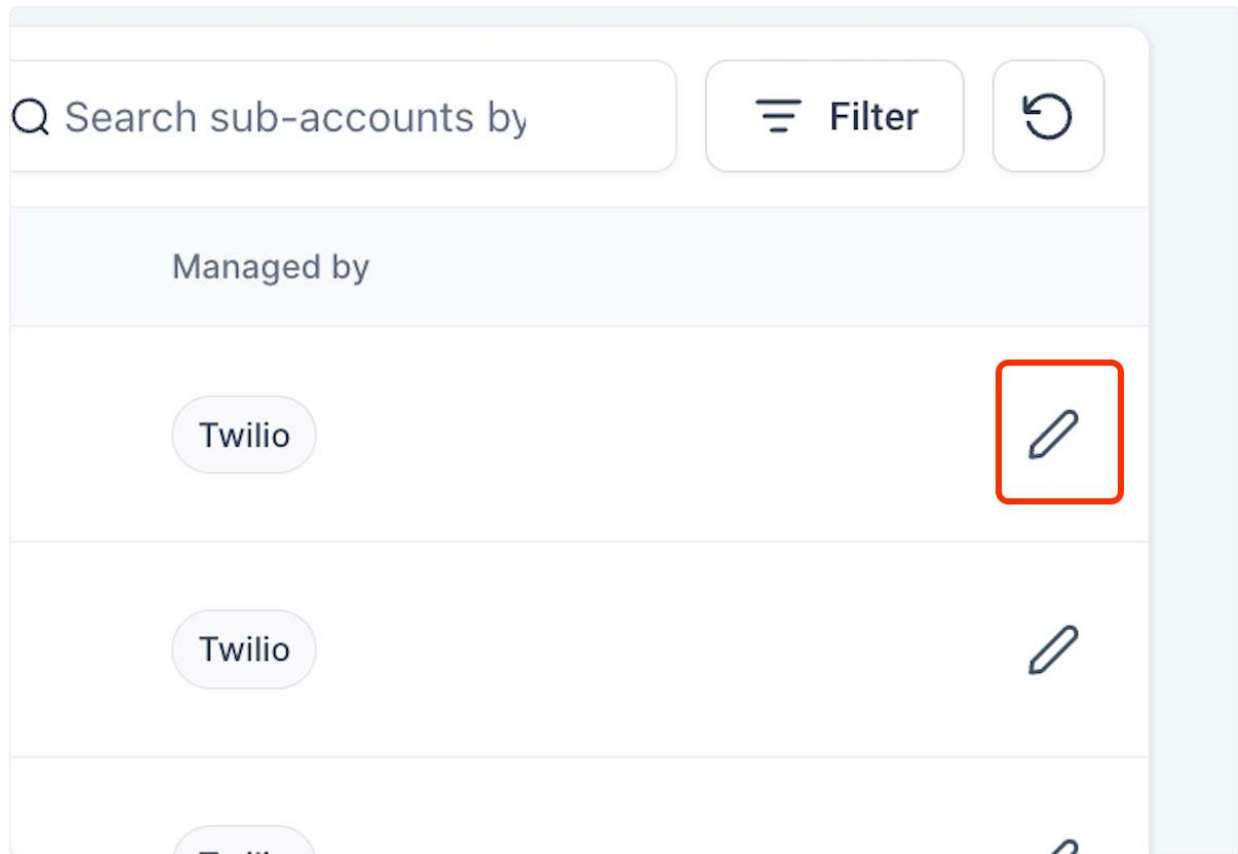
AC434b8776d15ebd9d9b9e792437fc7e8c

☒ Automatically create

6. Click on Sub Account Settings

The screenshot displays the CITK user interface. On the left is a dark sidebar menu with options: 'Click here to switch', 'Go Back', 'Settings' (with sub-items: My Profile, Company, Team, Billing), 'Phone Integration' (highlighted), 'Email Services', 'Affiliates', 'Custom Menu Link', 'Stripe', 'API Keys', and 'Compliance'. The main content area has two tabs: 'Agency Settings' and 'Sub Account Settings' (which is selected and highlighted with a red box). Below the tabs, a card titled 'LeadConnector Phone System recommended' features a gear icon and a list of four benefits, each preceded by a green checkmark: 'One-click Quick start', 'Better Cost with real-time billing', 'Increased security with better delivery rates', and 'Telephony Management made easy'. At the bottom of this card are two buttons: 'Learn More' and 'Use LC Phone System'. To the right of the main card, a partial view of the 'Phone Integration' section is visible, showing a 'Refresh' button and a list of phone numbers with associated names like 'Marquardt - Marqu...', 'Goyette Inc', 'Swift, Om and Stok', and 'Hagenes, MacGyve'.

7. Click on the pencil icon on the right for the sub-account you want to move the number to




8. That'd be the gaining Account SID for the sub-account you want to move the number to

Click on **Update Credential** to update the Twilio Account SID and auth token for the sub-account


Configure /


Managed by Twilio



Account SID copied to clipboard

Use right-click or Ctrl+V to paste the text

Account SID
AC2eddc9*****bb17f372 

 **Update Credential**

Message Add Ons