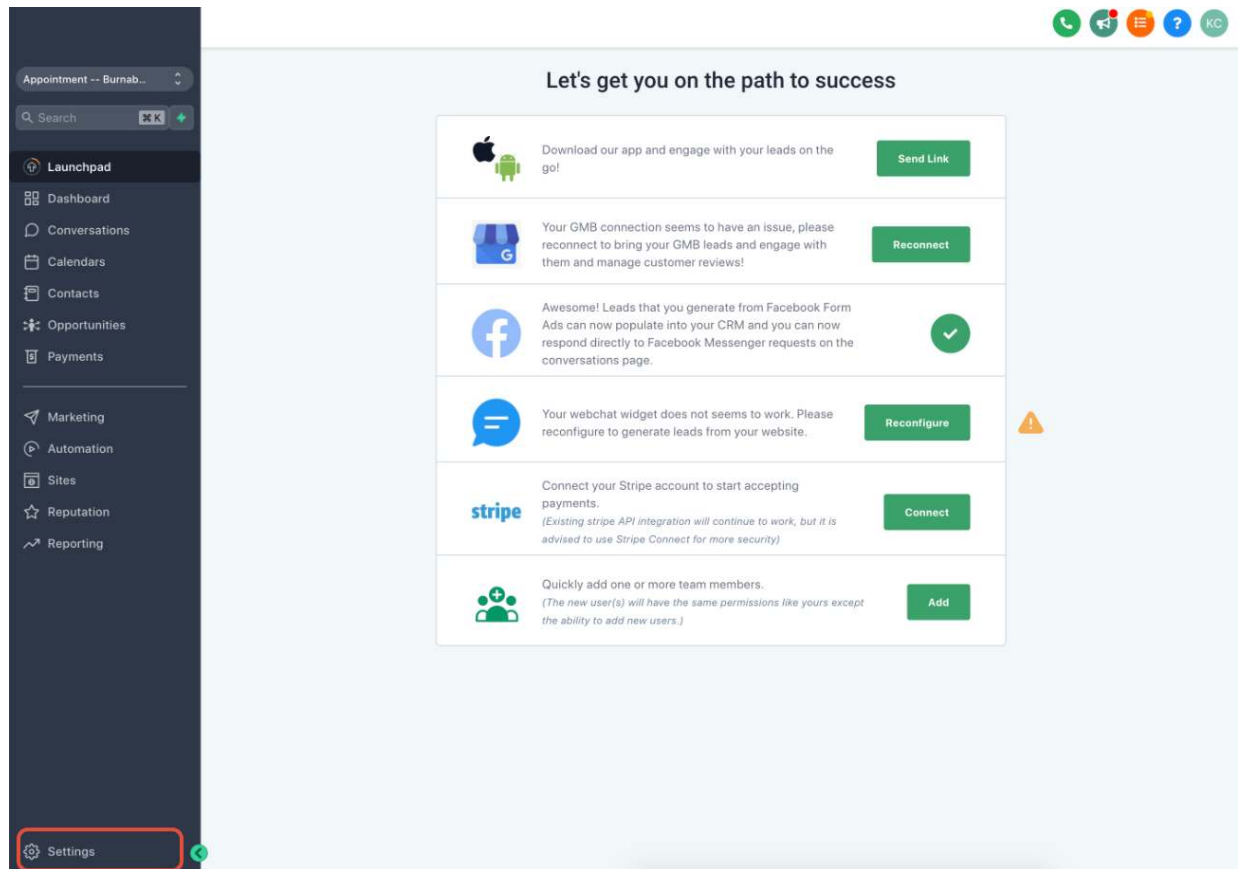# CITK

Resetting a Twilio Number

Deleting / Resetting a Twilio Number Print

Once you are in the subaccount, click on Settings (bottom left)

Click on Phone Numbers

		Change

Business Info

My Staff

Pipelines

Profile

BUSINESS SERVICES ――――――

Calendars

Phone Numbers

Reputation Management

OTHER SETTINGS ――――――

Custom Fields

Custom Values

Domains

Media

Company Name

> Appointment

Company Email

> deletecontacttest@gmail.com

Company Phone

> Company Phone

Company Website

> Company Website

Company Niche

Click on the trash icon to remove the number

Once you confirm by typing **Delete** below, Click on **Confirm Delete**

Are you sure you want to delete +447360544489 from this account?

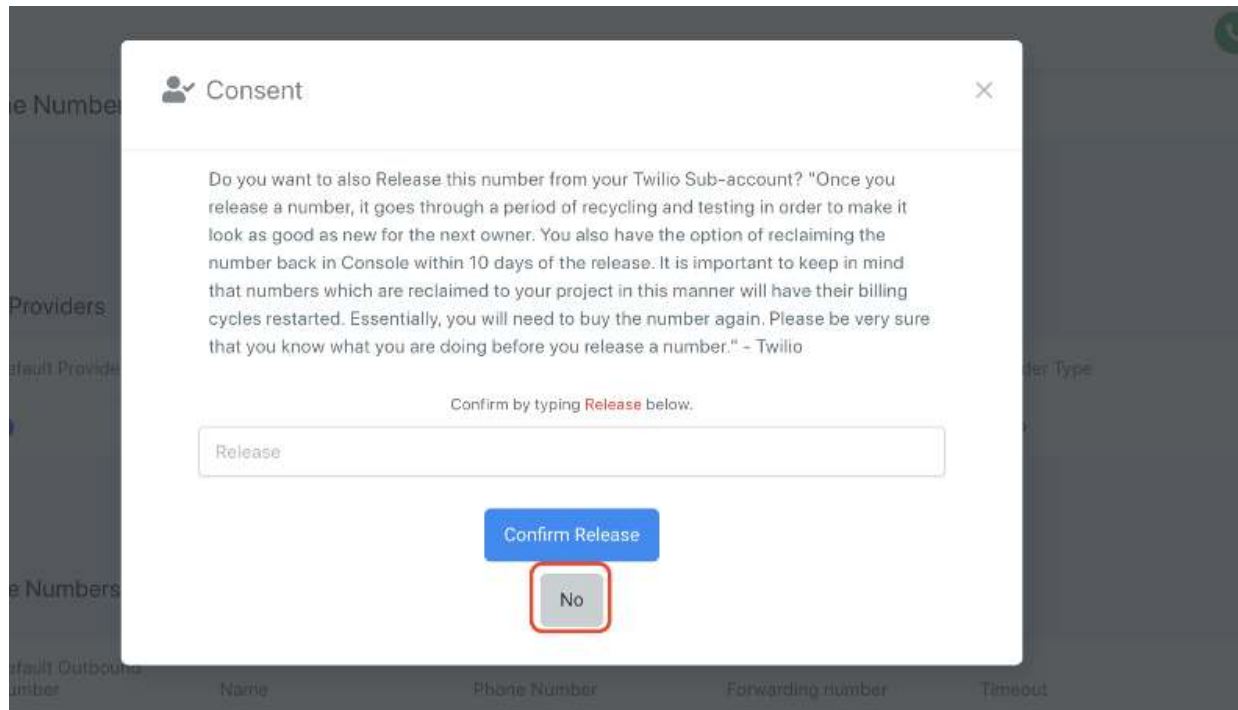Confirm by typing Delete below.

Delete

Confirm Delete

Cancel

If you want to keep/reset the twilio number webhooks, click on NO here so the number will still exist in your Twilio sub-account.

Otherwise, confirm by typing **Release** below and click on **Confirm Release**.
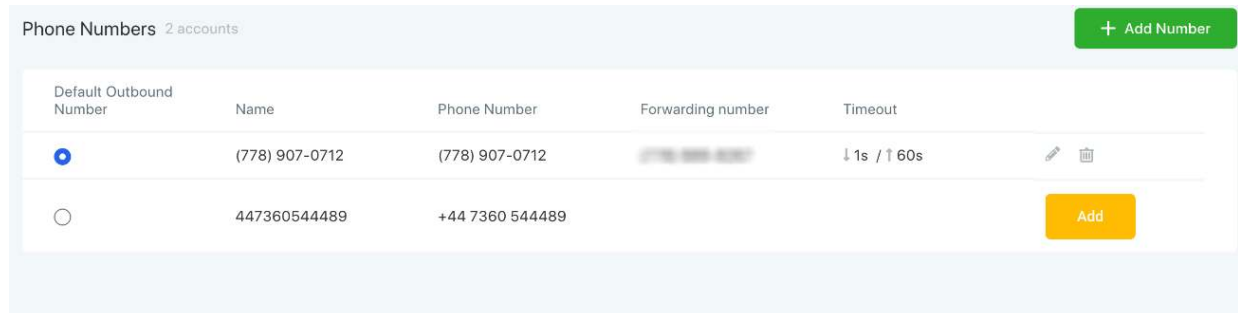
Once you click on NO,

Click on **Add** to add back the Twilio number to the account, this helps to reset the Twilio number's webhook

Learn more about Restoring a previously released phone number

Did you find it helpful? Yes No

Send feedback

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