



How to restore a deleted Twilio number



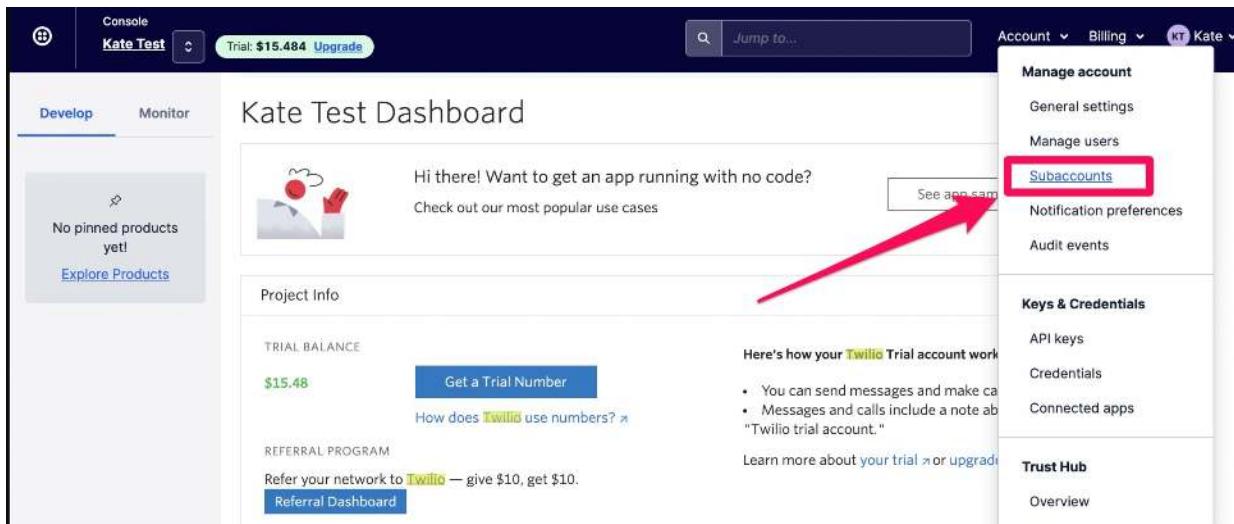
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When you [delete and release a number](#), Twilio will reserve that number for 10 days in case you need it back. After 10 days, you will need to [reach out to Twilio support](#) to get the number back. If the sub-account is on **LC phone**, please [contact HighLevel support](#).

By logging in to [Twilio Console](#), you can restore numbers that you released in the past 10 days. Released numbers will show up on Console's **Released Numbers** page.

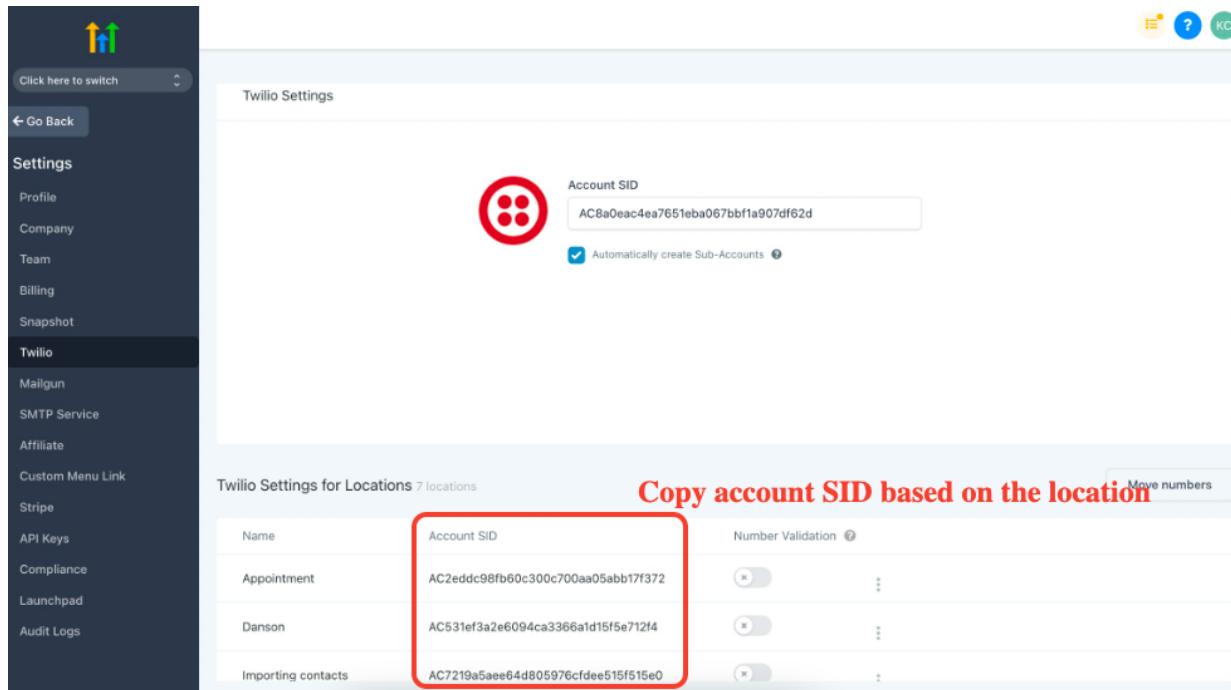
1. Log on to [Twilio console](#)

2. Go to the top right -> Click **Account** -> Click on **Subaccounts**



3. If there are too many subaccounts inside Twilio, you can go back to HL and copy the Account SIN for that location to search in Twilio:

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The screenshot shows the Twilio Settings page. On the left, a sidebar lists various settings: Profile, Company, Team, Billing, Snapshot, Twilio, Mailgun, SMTP Service, Affiliate, Custom Menu Link, Stripe, API Keys, Compliance, Launchpad, and Audit Logs. The 'Twilio' option is selected. The main content area is titled 'Twilio Settings' and shows 'Twilio Settings for Locations 7 locations'. It displays a table with columns 'Name' and 'Account SID'. The table contains four rows: 'Appointment' (Account SID: AC2eddc98fb60c300c700aa05abb17f372), 'Danson' (Account SID: AC531ef3a2e6094ca3366a1d15f5e712f4), and 'Importing contacts' (Account SID: AC7219a5aee64d805976cfdee515f515e0). A red box highlights the 'Account SID' column for the 'Importing contacts' row. A red banner at the top right of the table area says 'Copy account SID based on the location'.

4. Now go back to Twilio with the copied Account SID

5. Search based on the Twilio Subaccount SID in agency level settings -> Twilio, Paste the Account SID here and click on it:

Subaccounts

Subaccounts in Twilio are just accounts that are "owned" by another account. Using a subaccount you can keep your Twilio and keep it separate from all the rest, allowing you to easily manage the activity and resources of

Note: Closed subaccounts will be automatically deleted 30 days after closure

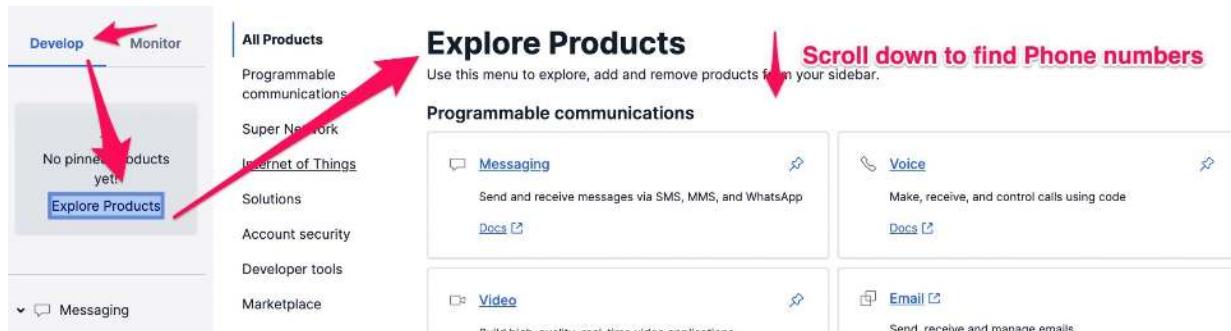


The screenshot shows a search interface for subaccounts. It includes a dropdown menu with 'Open' and a search bar with the placeholder 'Search by name or SID'. A red 'Filter' button is also visible.

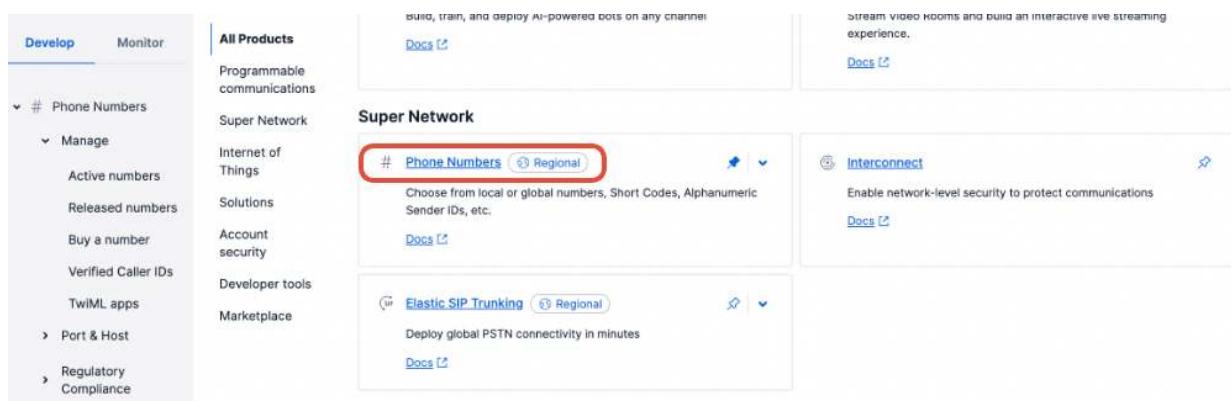
6. Once you are in the subaccount inside Twilio

Go to **Explore Products** > Scroll down to find **Phone numbers**

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Click on Phone numbers:



Expand Phone Numbers on the left menu > Manage > Released numbers

Simply click on the Repurchase Number button

Note that the action is considered to be repurchasing the phone number, so you'll be charged the monthly fee upon performing the action.

If you don't see numbers you wish to restore anymore on the Released Numbers page, please [contact Twilio support for help](#).

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Develop Monitor

Released Phone Numbers

If you've released a phone number, you can repurchase it **within 10 days** of the time of release. [Learn more](#)

Number Filter Reset filters

Phone Numbers ⋮

- Manage
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- Released numbers** ⋮
- Buy a number
- Verified Caller IDs
- TwiML apps
- Port & Host

Docs and Support ⋮

No pinned products yet! [Explore Products](#)

Hmm, nothing matched your search.

Check your spelling or try something more general.

[Show all Twilio numbers](#)

* Can send/receive calls to domestic numbers only
† Can send/receive sms to domestic numbers only
‡ This number does NOT support SIP Trunking
▲ Can make emergency calls.
(national) A non-geographic number
(beta) This number is new to the Twilio Platform
(hosted) This number is hosted on the Twilio Platform