

CITK

Automatically Merge Facebook
Messenger Contacts With Lead Ad
Contacts : CITK



Automatically Merge Facebook Messenger Contacts With Lead Ad Contacts Print

By default, incoming Facebook Messages will create a new contact in HighLevel based on the name, which will be a duplicate contact if that person has already completed a Lead Ad Form. By toggling ON the "Merge Facebook Contacts By Name" setting in Settings - Company Settings, however, you can automatically merge incoming FB Messenger contacts with the existing contact.
