

CITK

Uploading Contacts (which one should I choose?) : CITK



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Easy breakdown of what each option means when uploading contacts

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Import Contacts

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Step 4: Select Duplicate Strategy
Choose how you'd like to handle any duplicates.

If an existing contact is in the spreadsheet:

- ☒ Update them with the data in the document, but only for fields that are empty (recommended)
- ☐ Update them with the data in the spreadsheet, including fields that already have a value
- ☐ Don't modify them

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