

CITK

Service Menu



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What is a Service Menu?

The Service Menu is a centralized page to list all your services in one streamlined scheduling link. Imagine neatly categorized services, making navigation a breeze. What's more, your clients can access this menu to seamlessly book multiple services for themselves or even for their guests, all through a single booking widget.


The Service Menu displays the chosen Service Calendars. A Service Calendar is a tailored calendar type created for service-based businesses. In this calendar type, users can create different services, assign staff, group them together by categories, and display all of them in one single scheduling link - the Service Menu.

For example, a salon can have Hair services like 'Hair Cut, Hair Spa, and Hair Coloring' under the category Hair, whereas Skin services like 'Facial, Clean Up, and Bleaching' under the category Skin. The clients can then choose the services they want and schedule their appointments seamlessly.


Vivid Nail Salon & Spa

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Brow Shaping
🕒 1 hr \$ 55 [Book](#)




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🕒 30 min [Book](#)

NAILS




Hard Gel (Fill-In with Gel Polish)
Maintain your nail enhancements by scheduling regular "fill-Ins". As your natural nails grow, the gap between the enhancement and your cuticle line...
🕒 1 hr 30 min \$ 60 [Book](#)




Acrylic (Full Set with Regular Polish)
Achieve flawless elegance with our acrylic nail enhancements. Each meticulously crafted by our skilled technicians to transform your nails into a...
🕒 1 hr \$ 40 [Book](#)

HAIR



Hair Cut(Womens)
Discover the allure of elegance and beauty through our women's haircuts, where our skilled stylists create stunning hair transformations that perfectl...
🕒 30 min \$ 55 [Book](#)



Hair Cut(Mens)
Experience tailored sophistication with our men's haircuts, where our skilled stylists combine contemporary trends and timeless techniques to...
🕒 30 min [Book](#)

What can you do with the Service Menu?

With a Service Menu, you have the tools to optimize your service-based business like never before. Here's what you can achieve:

1. Create Calendars for Each Service:

- Easily set up a dedicated calendar for each service you offer
- Assign staff members to these service-specific calendars

2. Organize Calendars into Categories:

- Group your calendars into categories, simplifying navigation
- Choose which groups / services to display on the scheduling page
- Create a centralized booking widget for all your services. No more navigating through different calendars and becoming overwhelmed

3. Streamline Booking for Clients:

- Clients can easily book multiple services or schedule appointments for multiple people from one booking
- They can also select their preferred staff member while booking an appointment
- Clients get important information related to the duration, cost and assigned staff member for each appointment

Who Can Use It?

The Service Menu is perfect for a range of businesses offering services. This includes but is not limited to:

- Salons and Hairdressers
- Spas and Wellness Centers
- Massage and Therapy Clinics
- Fitness Studios and Trainers
- Healthcare Providers
- Event Planners
- Pet Groomers
- And many more!

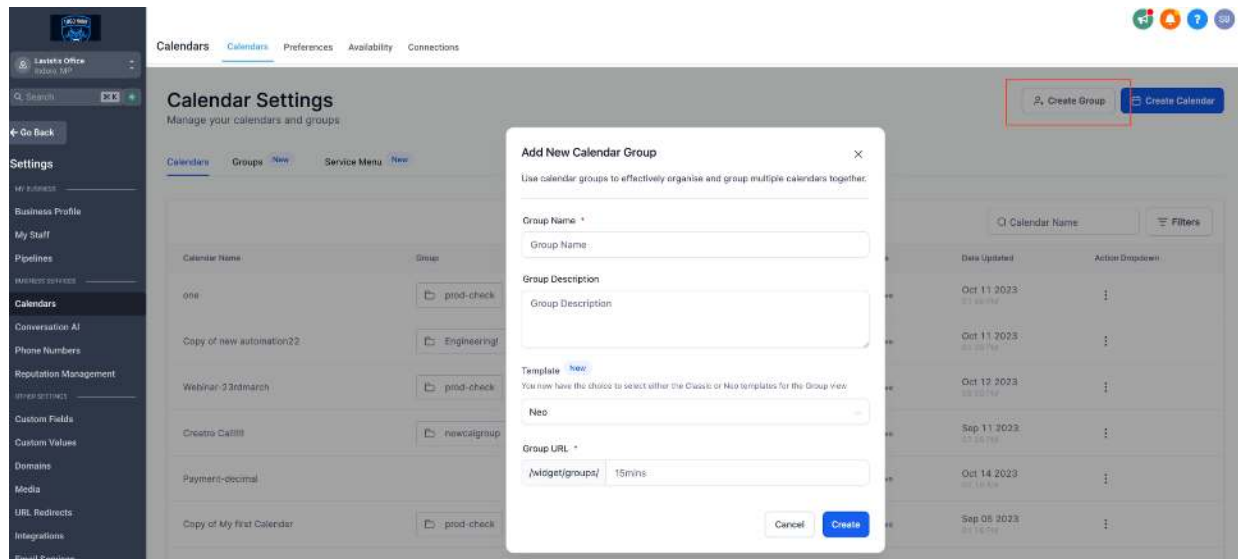
If you're in the business of providing services and want to enhance the booking experience for your clients, the Service Menu is your ideal solution.

Getting Started: Prerequisites

1. First, create a Group: Think of a group as a category for your services. Any calendars added to a group will appear under that category tab on the appointment widget. To create a new group, simply head to Calendar settings > Create Group.

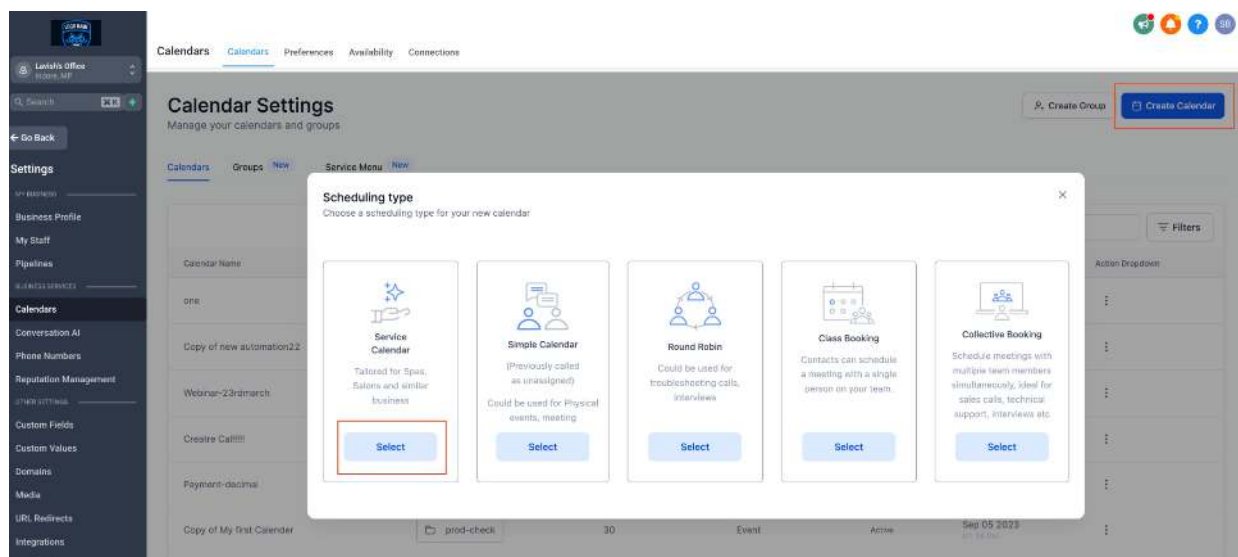
Service Menu : CITK

For Example: You can create the Group “Hair Care” for your hair related services like Hair Cut, Hair Spa, Hair Coloring etc.



2. Then, create a Service Calendar: Design a dedicated calendar for each service you offer and assign the calendar to its respective group. Click [here](#) to know more about creating a Service Calendar

For Example: You can create different calendars for your Hair Care services. Here you will have four service calendars, one for each service - Hair Cut (Male), Hair Cut (Female), Hair Spa, Hair Coloring.



3. Finally, create a Service Page Menu: Decide which service calendars and groups you want to display on the appointment widget and give your clients a single place to make bookings.

For Example: Your service menu can have two categories “Hair Care” and “Skin Care” with different services listed under them.

By following the above steps, you'll be able to efficiently schedule your appointments.

How to create Service Menu?

Guide on how to create a Service Menu

- Step 1: Enable Service Menu
- Step 2: Prepare your Service Calendars
- Step 3: Create your Service Menu
- Step 4: Select & Arrange your Services

Step 1: Enable Service Menu

1. Go to Calendar Settings.
2. Click on "Preferences."
3. Under "In-App Preferences," toggle the "Service Menu" option to turn it on.
4. You will now see a "Service Menu" tab under "Calendar Settings" > "Calendars."

Step 2: Prepare your Service Calendars

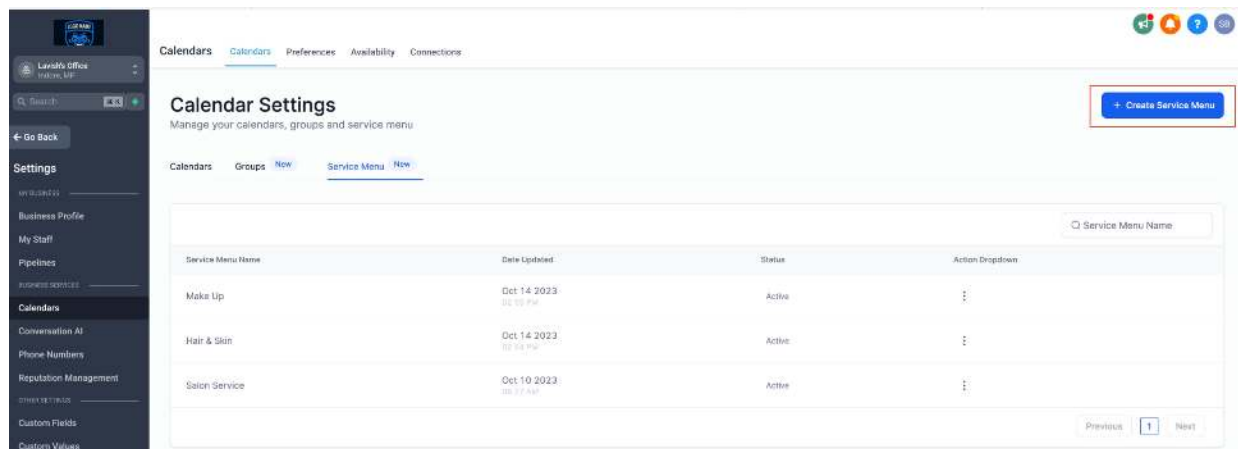
Before you create a service menu, ensure that you have created your service calendars and added them to groups. Here's how:

1. Create your service calendars in the "Calendar Settings."
2. Add these calendars to relevant groups.

Step 3: Create your Service Menu

Service Menu : CITK

1. Head to the "Service Menu" tab.
2. Click on "Create Service Menu."
3. Fill in the following details for your menu:
 - Name: Provide a name for your service menu.
 - Description: Add a brief description of your services.
 - URL/Slug: Customize the URL for your service menu.
4. You can also:
 - Toggle the consent checkbox on/off.
 - Customize the consent message.
 - Choose to show a thank you message after booking or redirect users to an external URL.
 - Enable/disable bookers from adding additional guests, limit bookers to booking only one service instead of multiple, and determine whether bookers can select their preferred staff member.
 - Insert Custom Code to customize the look and feel of the service menu.
5. Once you've filled in the details, move to the next step - "Select Services"



The screenshot displays the 'Calendar Settings' page in the CITK interface. The left sidebar contains navigation options like 'Linda's Office', 'Settings', 'Business Profile', 'My Staff', 'Pipelines', 'Business Services', 'Calendars', 'Conversation AI', 'Phone Numbers', 'Reputation Management', 'Custom Fields', and 'Custom Values'. The main content area is titled 'Calendar Settings' and includes a '+ Create Service Menu' button. Below this, there's a table listing existing service menus.

Service Menu Name	Date Updated	Status	Action Dropdown
Make Up	Oct 14 2023 02:10 PM	Active	⋮
Hair & Skin	Oct 14 2023 02:14 PM	Active	⋮
Salon Service	Oct 10 2023 09:17 AM	Active	⋮

At the bottom of the table, there are 'Previous', '1', and 'Next' navigation links.

Service Menu : CITK

Calendars | Calendars | Preferences | Availability | Connections

Edit - Salon Service

Create a personalized service menu for your customers in just a few clicks

Close Save

Service Menu Details

Select Services

Arrange your services

Service Menu name *

Salon Service

Description

Hair, Skin and much more!

Service URL *

/widget/services/ salon-service

Consent checkbox ☒

I confirm that I want to receive content from this company using any contact information I provide.

Confirmation page ⓘ

☒ Default ☐ Redirect URL

Step 4: Select & Arrange your Services

1. In the Select services tab, select the groups or individual services that you want to display in the menu.

Note: If you haven't created service calendars or added them to groups, you'll need to do so before they appear in this list

Calendars | Calendars | Preferences | Availability | Connections

Edit - Salon Service

Create a personalized service menu for your customers in just a few clicks

Close Save

Service Menu Details

Select Services

Arrange your services

Quick Tip

You can add groups to service menu.

Select groups and calendars

Add Services to your service menu

Select All

☒ Salon & Spa

☐ Balayage (Full, Normal Hair) + Blowout

☒ Consultation - Hair Extensions (Any Type)

☒ Consultation - Hair Smoothing

☒ Highlights (Full, Normal Hair) + Blowout

2. After selecting the services, arrange them in the order you want them to appear on the service menu..

3. You can decide the sequence in which the groups are displayed from here.

4. Once you're satisfied with the arrangement, click "Save."

Service Menu : CITK

If you wish to change the order of services within groups:

- Go to the Groups Tab.
- Click the three dots next to your chosen group.
- Select "Rearrange Calendars."
- Adjust the sequence and click "Save."

The screenshot shows the 'Calendar Settings' page with the 'Groups' tab selected. A table lists various groups with their respective calendars, last updated dates, and status. A context menu is open for the 'new group' entry, highlighting the 'Rearrange Calendars' option.

Group Name	Calendars	Date Updated	Status	Action Employees
new	2	Nov 08 2023 08:33 PM	Active	
Class Booking Group	2	Nov 08 2023 08:33 PM	Active	
testgroupprod	0	Nov 08 2023 08:33 PM	Active	
Testing Group - Laval	7	Nov 06 2023 07:00 PM	Active	
new prod group	8	Nov 06 2023 07:00 PM	Active	
Stem branch	12	Nov 06 2023 06:59 PM	Active	
group00	0	Nov 06 2023 06:59 PM	Active	
new group!!!	0	Nov 06 2023 06:59 PM	Active	

Context Menu for 'new group':

- Edit
- <> Copy Embed Code
- 🔗 Copy Permanent Link
- 🔗 Copy Scheduling Link
- 🔗 Copy Scheduling Link (Legacy Deprecated)
- 🔄 Rearrange Calendars**
- 🚫 Deactivate all calendars in group
- 🗑 Delete

Voila, your service menu is now ready to be used. You can use the scheduling link provided to direct your clients to the service menu.

Vivid Nail Salon & Spa

[Eyebrows](#)[Nails](#)[Hair](#)[Wax](#)

EYEBROWS



Brow Shaping

🕒 1 hr \$ 55

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🕒 30 min

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Experience tailored sophistication with our men's haircuts, where our skilled stylists combine contemporary trends and timeless techniques to...

🕒 30 min


[Book](#)

Service Menu : CITK

Your Appointment

⌚ 30 mins

Guest 1 (You)
Consultation - Hair Extensions (Any Type)
With any available staff

Guest 2
Balayage (Full, Normal Hair) + Blowout
with  Ajay Sai

Select a Date & Time

October 2023

MonTueWedThuFriSatSun

1

2345678

9101112131415

16171819202122

23242526272829

3031

GMT+05:30 Asia/Calcutta (GMT+5:30)

09:00 AM

09:30 AM

09:00 AM

10:00 AM

11:00 AM

11:30 AM


12:00 PM

12:30 PM

01:00 PM


Back


Continue →





Your appointment has been scheduled


Thank you for your appointment request. We will contact you shortly to confirm your request. Please call our office at (672) 496-5561 if you have any questions.

Guest 1 (You)
Hard Gel (Fill-In with Gel Polish)
with  Vishnu Vardhan

Guest 2
Acrylic (Full Set with Regular Polish)
with  Shannon B

 Thu, Nov 16, 2023

 1:00 PM

 1 hr 30 min

How to Disable Service Menu?

To disable Service Menu, follow these steps:

1. Go to Calendar Settings.
2. Click on "Preferences."
3. Under "In-App Preferences," toggle the "Service Menu" option to turn it off.
4. After turning off the "Service Menu" option, note that the "Service Menu" tab under "Calendar Settings" > "Calendars" will no longer be accessible.

The screenshot shows the 'Preferences' screen with a top navigation bar containing 'Calendars', 'Calendars', 'Preferences' (selected), 'Availability', and 'Connections'. Below the navigation bar, the 'Preferences' title is displayed. Under 'My Preference', 'Account Preference' is selected. The 'In App preferences' section includes a description 'Set preferences like start day for the app' and a 'View Options' label. A 'Week Starts On' dropdown menu is set to 'Monday'. The 'Services' section contains a red-bordered box highlighting three toggle switches: 'Service Menu' (turned off), 'Rooms' (turned on), and 'Equipments' (turned on). Below this, the 'Widget preferences' section includes a description 'Set preferences like language for widget' and a 'Language and region' label. A 'Language' dropdown menu is set to 'English', and a 'Time Format' dropdown menu is set to '1:30 PM'.

Calendars Calendars **Preferences** Availability Connections

Preferences

My Preference Account Preference

In App preferences

Set preferences like start day for the app

View Options

Week Starts On

Monday

Services

Service Menu ☐

Rooms ☐

Equipments ☐

Widget preferences

Set preferences like language for widget

Language and region

Language

English

Time Format

1:30 PM