

CITK

iCloud Integration with CITK



Overview

Before diving into the details of iCloud integration, it's essential to note a few key points:

- The iCloud Calendar integration is specifically designed for Round Robin, Collective, Class Booking, and Service Calendar.
- Two-way event syncs are possible with iCloud integration: events created in Highlevel can sync to iCloud, and events created in iCloud can sync to Highlevel.

iCloud Integration is not supported for Simple Calendars

Data Flow: Highlevel to iCloud

When events are created in Highlevel and synced to iCloud:

- Any changes made in CITK will be reflected in the connected iCloud calendar for the user.
- Any changes made in iCloud calendar will be reflected in the Highlevel calendar (excluding event deletions).

This ensures that events created or modified in the CITK app are seamlessly pushed to your iCloud calendar, and vice versa.

If an event is deleted in iCloud calendar then it is not updated on the CITK Calendar. This is a limitation with iCloud Integration.

Blocked off slot created in CITK calendar will not sync to iCloud

Data Flow: iCloud to Highlevel

When events are created in iCloud and pushed to Highlevel:

iCloud Integration with Highlevel : CITK

- Any changes made in iCloud calendar will be reflected in the GHL calendar
- Any changes made in CITK calendar will be reflected in iCloud.

For example, if you create an appointment in iCloud, such as "Pick John from school," it will also be synced and shown in the CITK calendar, and any subsequent changes made in iCloud will be mirrored in the CITK Calendar application.

Important Information specifically for iCloud Integration

Contact creation from iCloud events to CITK is not supported. Which also means that all the events coming in from iCloud would be treated

If a Blocked Slot is created in the CITK calendar for a user, that would not sync to the iCloud Calendar

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- https://www.youtube.com/watch?v=8sWGKG_Mwtc&feature=youtu.be
 - https://www.youtube.com/watch?v=QKb_biP-8TA