

CITK

Shopify Elements in CITK

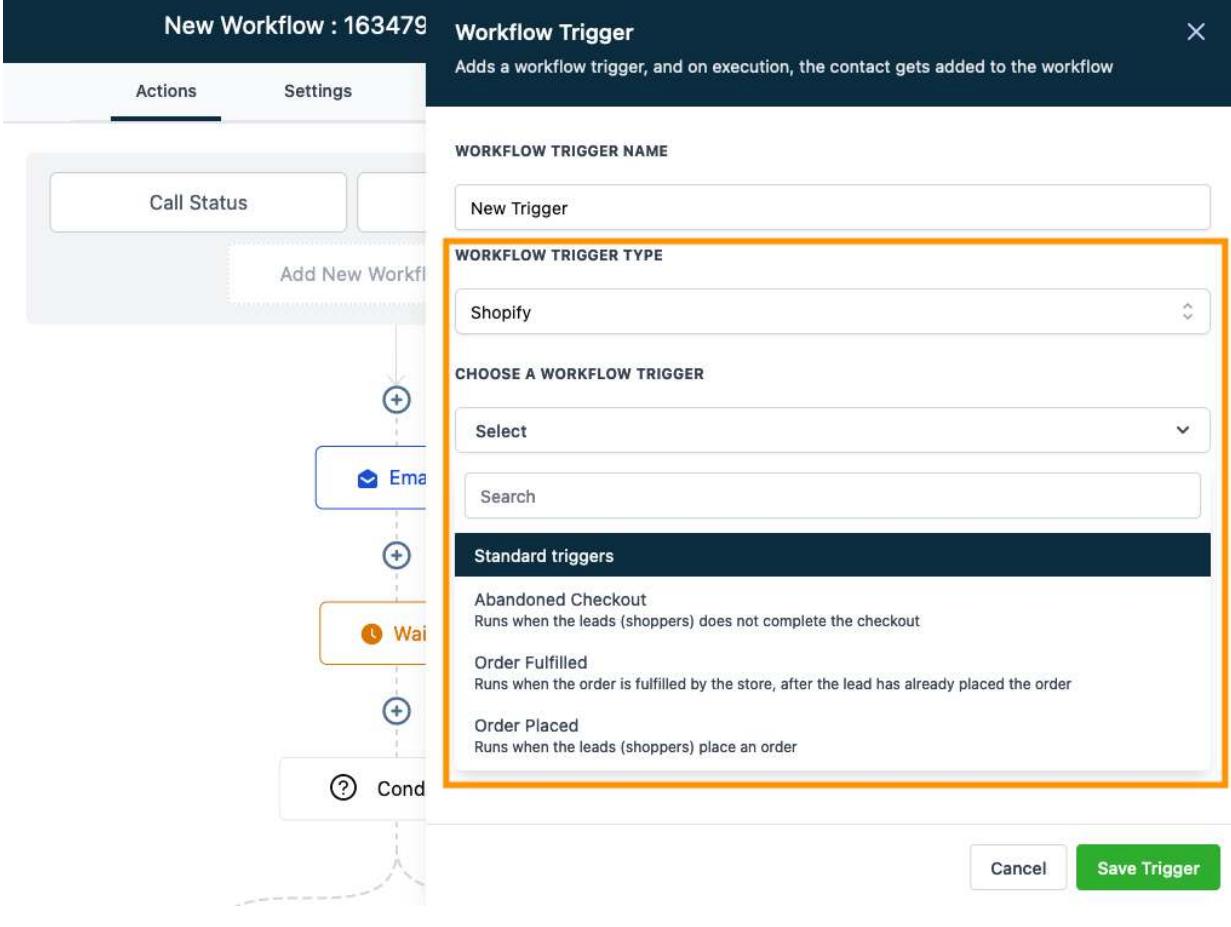


Solution home Integrations Shopify

Shopify Elements in CITK Print

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Automation > Workflow > Triggers



The screenshot shows the 'Workflow Trigger' configuration screen for a new workflow (ID 163479). The 'Workflow Trigger' section is active, with the sub-section 'WORKFLOW TRIGGER TYPE' highlighted by a yellow box. The 'Shopify' option is selected. The 'CHOOSE A WORKFLOW TRIGGER' section shows three standard triggers: 'Abandoned Checkout', 'Order Fulfilled', and 'Order Placed'. The 'Save Trigger' button is visible at the bottom right.

New Workflow : 163479

Workflow Trigger

Adds a workflow trigger, and on execution, the contact gets added to the workflow

Actions Settings

Call Status

New Trigger

WORKFLOW TRIGGER NAME

WORKFLOW TRIGGER TYPE

Shopify

CHOOSE A WORKFLOW TRIGGER

Select

Search

Standard triggers

Abandoned Checkout

Runs when the leads (shoppers) does not complete the checkout

Order Fulfilled

Runs when the order is fulfilled by the store, after the lead has already placed the order

Order Placed

Runs when the leads (shoppers) place an order

Cancel Save Trigger

Automation > Workflow > Actions > If/Else Condition

Shopify Elements in CITK

New Workflow : 1638262740345 ✓

Actions Settings History Status

Order Placed

Add New Workflow Trigger

Add your first Action

Condition

Fork the contact's journey through this workflow based on conditions

CONDITION NAME

Condition

SEGMENTS

Select Select Operator

Contact Details

Contact Reply ⓘ

Date Time

Eliza AI Bot ⓘ

Events

Shopify

Workflow Trigger

Add condition

Add Segment

Cancel Save Action

Shopify Elements in CITK

The screenshot shows the CITK interface with a workflow editor on the left and a condition configuration dialog on the right.

Workflow Editor (Left):

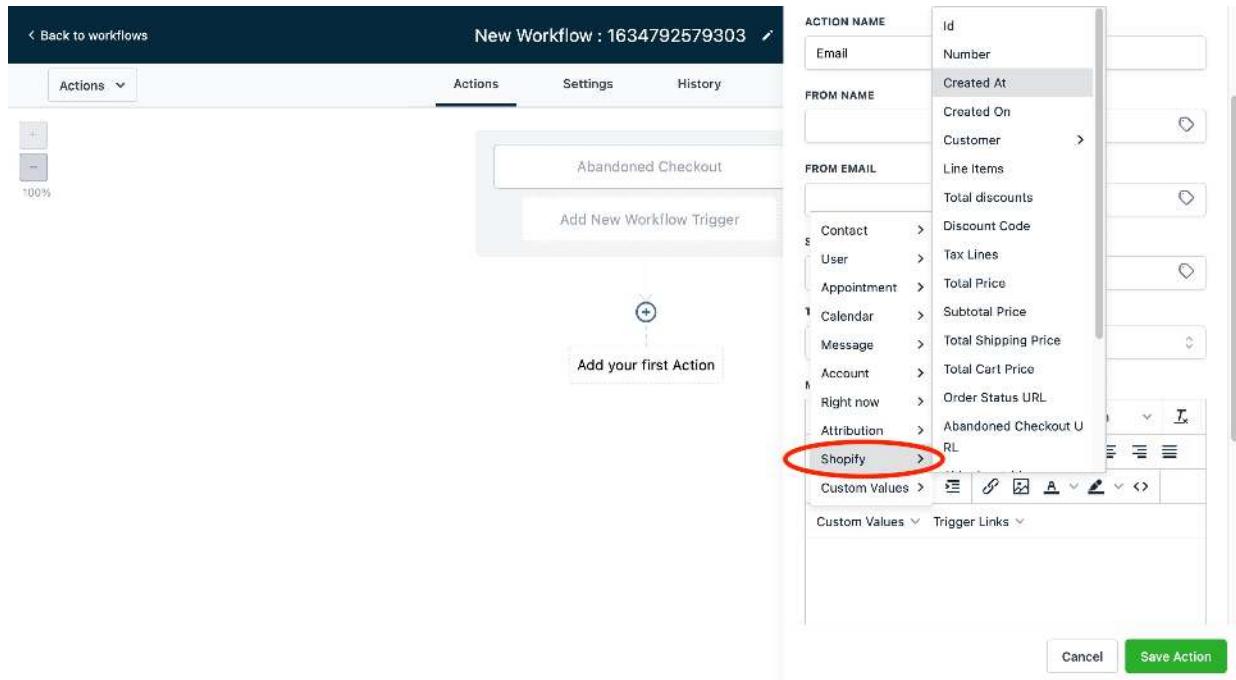
- Header: New Workflow : 1638262740345
- Actions tab is selected.
- Content area:
 - A box labeled "Order Placed" is present.
 - A button labeled "Add New Workflow Trigger" is available.
 - A placeholder text "Add your first Action" is visible.

Condition Configuration Dialog (Right):

- Header: Condition
- Text: Fork the contact's journey through this workflow based on conditions
- Condition Name: Shopify
- Segments:
 - Two dropdown menus: "Select" and "Select Operator".
 - A list of segments is displayed, including:
 - Product Name
 - Requires Shipping
 - Total Cart Price
 - Total Discount
 - Total Order Value
 - Total Shipping Price
 - Buttons: "@ Add condition" and "@ Add Segment".
- Buttons: "Cancel" and "Save Action".

Custom Values

Shopify Elements in CITK



The screenshot shows the CITK interface for creating a new workflow. The main area displays a workflow titled "Abandoned Checkout" with a "Add New Workflow Trigger" button. Below it is a placeholder "Add your first Action" with a plus sign. The right side is a sidebar titled "Shopify Elements" with a list of items. A red circle highlights the "Shopify" section. At the bottom right of the sidebar are "Cancel" and "Save Action" buttons.

ACTION NAME	Id
Email	Number
FROM NAME	Created At
FROM EMAIL	Created On
Contact	Customer
User	Line Items
Appointment	Total discounts
Calendar	Discount Code
Message	Tax Lines
Account	Total Price
Right now	Subtotal Price
Attribution	Total Shipping Price
Shopify	Total Cart Price
Custom Values	Order Status URL
Custom Values	Abandoned Checkout U
Custom Values	RL

Cancel Save Action

Email Marketing > Email Builder

Shopify Elements in CITK

The screenshot shows the Shopify Elements interface. The top navigation bar includes 'Exit', 'Save' (disabled), 'No unsaved changes', 'Order Confirmation' (selected), 'Review and send', and 'Edit' (selected). The main content area displays the 'Order Confirmation' page with a placeholder logo and the text 'ORDER #{{order.number}}'. Below this, a 'Thanks for your order!' message is shown, followed by a 'Order Summary' section. The 'Order Summary' section is highlighted with an orange box and contains three items, each with a product image, name, price, and quantity. Below the summary, there is some liquid code: {{#if order.has_discount}} {{/if}} {{#if order.requires_shipping}} {{/if}} {{#each order.tax_lines}} {{/each}}. To the right of the summary, there are 'Line Items Total' and 'Discount' fields with their respective liquid code: {{money order.total_cart_price}} and -{{money order.discount_code}}. On the left, the 'ELEMENTS' palette is open, showing various components like Text, Image, Button, Divider, Social, Footer, Video, Shopping Cart (which is highlighted with an orange box and has an orange arrow pointing to it), Code, RSS Header, and RSS Items. Below the elements palette is the 'LAYOUTS' section with options 1, 2, and 3.

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