

Terms and Conditions for In-Person Masterclass

These are the official Terms and Conditions of Use for Joanne Serrant, The Skin & Soul Academy, JS Create, and Arif Isikgun, Ai Beauty Consultancy (herein known as "Company," "Our," "We," and "Us"). Located at Bracknell, Berkshire, UK, our email is joanne@jsadvancedskincare.co.uk. "You" and "Your" refer to users of this Company's website, communications, offerings, and related materials, herein known as "Offering."

NOTICE: These Terms and Conditions of Use are legally binding. Please read them carefully before purchasing, using, or accessing any of our services or products, including online courses and in-person masterclasses.

GENERAL PROVISIONS

This website and its associated offerings are owned and operated by the Company.

You must be at least eighteen years of age to use our website and participate in our masterclasses. Use of this website and participation in our offerings are at your own risk. We host our site on a reputable platform and make reasonable efforts to maintain it. However, we make no explicit representations or warranties regarding the safety of your individual use of the website or participation in our offerings. These Terms and Conditions are subject to change at any time.

TERMS OF SITE & PURCHASER AGREEMENT

All products and services are owned and provided by the Company. These Terms and Conditions of Use govern and define how you may use and access the Company's offerings. We reserve the right to update and change these Terms and Conditions at any time and will update them accordingly with the 'date last updated' at the top of this document.

You are legally bound to these Terms and Conditions whether or not you have read them. If you do not agree with any of these Terms and Conditions, please email us at the contact details listed above, and we will make reasonable efforts to remove your name, email, and access to our offerings and website(s).

CANCELLATION POLICY

We understand that circumstances may arise requiring you to cancel your enrollment in our masterclass. To ensure fairness and operational efficiency, the following cancellation policy applies:

Cancellation Notice:

- All cancellations require a minimum of **two weeks' notice** before the masterclass start date. This allows us to accommodate others who may wish to enrol.

Refund Policy:

- A full refund minus a £50 administrative fee will be issued for cancellations made at least two weeks before the scheduled start date.
- No refunds will be issued for cancellations made less than two weeks before the scheduled start date.

Late Cancellations:

- Cancellations made after the two-week notice period are not eligible for refunds or rescheduling. However, you may send a substitute participant in your place, provided you notify us in advance.

Procedure:

- To cancel your enrollment, notify us in writing via email, clearly stating your intention and providing the necessary details.

Exceptions:

- In cases of emergencies or unforeseen circumstances, we may consider exceptions to this policy on a case-by-case basis.

By enrolling in our masterclass, you agree to abide by these terms and conditions.

REFUNDS AND RETURN POLICY

Due to the nature of our services and products, refunds will not be issued unless explicitly stated in writing.

If the masterclass is cancelled for any reason by the Company, you will have the option to rebook or receive a full refund. Refunds are limited to the amount paid to the Company. We accept no liability for additional costs incurred, such as travel or accommodation expenses.

YOUR PRODUCT OR COURSE USE AND CONSENT

By purchasing our offerings, you agree to these Terms and Conditions of Use and any disclaimers and privacy policies associated with them.

You confirm you are at least 18 years old or the age of majority in your jurisdiction to access our offerings. Access by minors is prohibited, and we reserve the right to terminate your access if this condition is violated.

INTELLECTUAL PROPERTY NOTICE

All images, text, designs, graphics, trademarks, and service marks are owned by and property of the Company or the properly attributed party. It is a violation of law to use any of our intellectual property without explicit permission.

You may NOT:

- Reproduce or republish any material from our website, masterclasses, or related content.
- Share proprietary materials, recordings, or any course content with third parties.

We reserve the right to pursue legal action for unauthorized use of our intellectual property, including but not limited to seeking damages and/or an injunction to stop such use immediately.

LIMITATION OF LIABILITY

We do not guarantee any specific results from your participation in our masterclass. All testimonials and examples provided are for illustrative purposes only and do not constitute promises of results.

To the fullest extent permitted by law, we disclaim any liability for damages incurred as a result of your participation in our offerings. This includes but is not limited to physical injuries, business losses, or any other consequential damages.

IN-PERSON MASTERCLASS POLICIES

Attendance:

- Participants are expected to arrive on time and remain for the duration of the masterclass.

Behavior:

- We maintain a respectful and professional environment. Disruptive or inappropriate behaviour will not be tolerated and may result in your removal without a refund.

Health and Safety:

- You are responsible for notifying us of any medical conditions or allergies before attending. Participation is at your own risk.

Photography and Recording:

- By attending, you consent to be photographed or recorded for promotional and educational purposes. If you wish to opt-out, please notify us in writing before the masterclass.

GOVERNING LAW

These Terms and Conditions are governed in accordance with the laws of England and Wales.

For any questions or clarifications regarding these Terms and Conditions, please contact us at joanne@jsadvancedskincare.co.uk.