

Sonic Promos Privacy Policy

Effective Date: July 1, 2025

Sonic Enterprises, LLC DBA Sonic Promos ("Sonic Promos", "we", "our", or "us") respects your privacy and is committed to protecting the personal information you share with us through our website and services. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit <https://sonicpromos.com> or engage with our services.

1. Information We Collect

We may collect the following types of information:

a. Information You Provide:

- Name, email address, phone number, company name
- Shipping/billing address and payment details (processed via secure third-party providers)
- Project specifications, artwork files, or event details
- Communications (e.g., emails, form submissions, chat logs)

b. Information Collected Automatically:

- IP address, browser type, device ID
 - Pages visited and time spent on our site
 - Cookies and tracking technologies (for analytics and performance)
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2. How We Use Your Information

We use the collected information to:

- Fulfill and manage orders and services
- Respond to inquiries and customer support requests

- Personalize and improve user experience
 - Send updates, quotes, invoices, and promotional communications
 - Analyze website performance and user behavior
 - Ensure legal compliance and protect against fraud
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3. Sharing Your Information

We do **not** sell or rent your personal information. We may share data with trusted third parties only when necessary to:

- Process payments (e.g., Stripe, QuickBooks)
 - Ship or fulfill orders (e.g., UPS, FedEx, fulfillment partners)
 - Deliver digital services (e.g., Mailchimp, CRM, hosting providers)
 - Comply with legal or regulatory obligations
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4. Data Retention

We retain personal data only as long as needed to provide services and meet legal or operational obligations. You may request deletion of your data by contacting us (see below).

5. Your Choices and Rights

You may:

- Request access to your personal information
- Correct or update inaccurate data
- Opt out of marketing emails via the unsubscribe link

- Request deletion of your data (where applicable)

To exercise your rights, please email us at info@sonicpromos.com.

6. Cookies and Tracking

We use cookies to improve site performance and understand user behavior. You may disable cookies through your browser settings; however, this may affect site functionality.

7. Data Security

We implement reasonable technical and organizational measures to safeguard your data. However, no method of transmission over the internet or method of storage is 100% secure.

8. Children's Privacy




Our services are not intended for individuals under the age of 18. We do not knowingly collect data from children.

9. Updates to This Policy

We may update this Privacy Policy from time to time. The latest version will always be posted on our website with the effective date at the top.

10. Contact Us

For questions about this policy or your data, please contact:

-  **Email:** info@sonicpromos.com
-  **Phone:** 301.869.7800
-  **Website:** <https://sonicpromos.com>