

FOSTER PARENT LAW IMPLEMENTATION PLAN 2022



Family Service Center

INTRODUCTION

Fiscal Year 2021-2022 has been a rewarding year for Family Service Center despite maneuvering the child welfare system in the middle of a pandemic. The agency has added an individual/group mentoring program at Family Service Center this reporting period. We now have a male and female mentor that mentors an average of 8-10 youth in care individually and in a group setting. The mentors work with the children on behavioral issues while also enriching the children by educating them about their community, culture and getting them actively involved in their community by doing projects that have included raking elderly people's yards, making food baskets for those in need, collecting donations in the community, and by volunteering with the Special Olympics. Also, the mentors/mentees learn life skills on a regular basis. It has been evident that since implementing these mentors into the lives of these youth in care they have helped to reduce placement disruption and build stronger family connections.

Our foster care program has experienced a lot of growth since July of 2021. We began the year with 132 children in our program and as of October 1, 2021 we have 152 children in our program. This has required our agency to hire additional caseworkers, an additional supervisor, and additional case aides. We continue to have more than 60% of our cases being in relative foster care. Our licensing staff is meeting with new relative foster parents as soon as a case has been transferred to our agency and the agency has also provided all foster parents with required forms at initial visits to ensure quicker turnaround times for licensing. The agency also ensured that foster parents are given full disclosure regarding new placements in a timely manner so the agency has ensured that all foster parents are given complete copies of the child specific sections of the files prior to placement or within 48 hours of placement.

During the last year, the agency also implemented new and informational trainings for our foster parents and staff. These trainings have used other community resources in the community such as Prairie Center Against Sexual Assault, Mercy Homes and The James Project. Since community supports are vital, we also had a local beautician speak to our foster parents about the importance of maintaining and caring for transracial hair. Our agency also had a clinic in which foster parents could bring their youth in care and those youth could get their hair done by a skilled barber or beautician in the area; while also educating the foster parents on what they need to do at home to maintain their youths' hair. We are proud to say that we also had one of our supervisors trained and certified as a National Car Seat Instructor and Technician. This is important because the agency now has implemented on-going education to staff about car seat laws and proper installation. This education has also been offered to biological parents and foster parents as well. All agency staff was trained in CPR/First Aid, EpiPen training and most recently, in security training in light of the increase of active shootings that have been taken place across the world.

ANNUAL REPORT FORM

1. Provide a general description of the process used to obtain foster parent input into your plan review/revision.

- The Foster Parent Law Implementation Plan serves as a guide to Family Service Center staff and foster parents on successful service delivery and ensuring that all foster parents' rights and responsibilities are clearly communicated and addressed. It also serves as a tool to hold Family Service Center staff accountable when providing for the well-being of all members of the Child Welfare Team.
- All foster parents licensed by Family Service Center are encouraged to attend monthly foster parent trainings where development of the Implementation Plan occurs. These trainings are announced through e-mail and mailings distributed to the foster parents. If a foster parent is unable to attend these meetings, they can access the plan through Family Service Center's website or by requesting it from the licensing department. They can then make suggestions for improvements directly to the licensing staff at any time during the year.
- The Foster Parent Law Implementation Plan is made available to foster parents yearly upon its approval. There are several ways that foster parents can obtain copies of the plan. The plan is distributed to foster parents through the agency's foster parent e-mail list. If a foster parent does not have e-mail access, they can contact the licensing department to receive a copy of the plan in person or by mail. The Foster Parent Law Implementation Plan is always available for pick-up at monthly foster parent meetings. In addition, the plan is posted on the Family Service Center website at www.service2families.com.
- This year we utilized various approaches to maximize input from our foster parents. 1) A small group of foster parents reviewed the Foster Parent Law and gave feedback to our Licensing Specialist, 2) Licensing workers and caseworkers discussed the Foster Parent Law with foster parents during monitoring and home visits, and 3) Our Licensing Specialist contacted foster parents by phone to get input on the Foster Parent Law related to their rights and responsibilities.

2. Describe the way direct service staff was involved in plan development and review.

- Family Service Center views its staff members as valuable resources for information as they work most directly with foster parents and children. The Foster Parent Law as well as the 2021 Foster Parent Law Implementation Plan was given to all direct service staff to review in April

Responsibilities narratives 1 and 17 were revised and strengthened for the 2022 plan.

7. If no revisions were made, please explain why.

ANNUAL REPORT ATTACHMENTS:

- 1) List the names of the foster parents who had input into the plan.
- 2) Provide sign-off approval/endorsement from foster parents, including a clear statement of approval

members of the Child Welfare Team. If the foster parents do not feel they are being treated as a member of the Child Welfare Team, the supervisor is notified to correct the problem immediately. The supervisor will contact the foster parent to resolve the concerns.

- When a foster parent is struggling with a youth in their home, Family Service Center implements any possible interventions to maintain the placement. Family Service Center employs Behavioral Specialists for youth who receive specialized care and provide assistance during crisis situations. Along with the caseworker, the Behavioral Specialist can provide crisis management to deflect hospitalization and/or placement disruption or may simply provide the foster parents with a few hours of respite. The Behavioral Specialists are equipped with training to provide parenting suggestions and teach alternative parenting approaches that are geared toward a difficult youth. The Behavioral Specialist can also implement behavior management plans as well. In addition, Behavioral Specialists provide some training at monthly foster parent meetings.
- Family Service Center staff is available to the foster parents 24 hours per day, 7 days per week. During regular office hours, caseworkers, supervisors and licensing staff can be reached at (217) 528-8406 or by calling staff's individual work phone numbers. If there is an emergency after hours, the on-call worker is available using the assigned on-call phone number at (217) 741-4609. This phone will always be answered and is staffed by foster care staff on a rotating basis.
- In order to show foster parents that Family Service Center appreciates their commitment to the youth in their care, Family Service Center holds various appreciation events for foster parents, including a foster parent appreciation picnic in May during Foster Parent Appreciation Month, a Halloween Party in October and a Christmas Party in December. For the past four years Family Service Center has gotten a community donation to provide each school-age foster child with a book bag, lunch bag and all needed school supplies.
- Surveys are sent out to foster parents in May and October each year to inquire about components of the program that have been successful or changes the agency should implement to ensure that foster parents are being treated with dignity and respect as professional members of the Child Welfare Team. The Licensing Specialist communicates with foster parents on an ongoing basis in order to address any concerns or suggestions they may have to the Child Welfare Team.
- Family Service Center has attained a new phone system recently, Ring Central, which has made our staff more available to foster parents. When

members. In addition, new DCFS policies and procedures are reviewed with foster parents. Licensing staff assist foster parents in locating training material that will meet their needs. When appropriate, Family Service Center utilizes co-training, in which, alongside agency staff, an experienced foster parent works with newly licensed foster parents on specific matters relating to the foster parents' needs.

- Family Service Center mutually assesses training needs with the foster parents. Discussion is held regarding certain criteria, including, but not limited to: the type of care provided, age of the child, foster parent interest and areas of need identified by foster parents and/or agency staff.
- Family Service Center has a contractual nurse who is available to train foster parents on special medical needs that a youth may have. The nurse can also attend doctors' visits; assist with getting medical documentation and test results, and coordinate medical appointments/services.
- Family Service Center feels strongly that all foster parents need on-going training in stress management due to the stress fostering can place on a family, being trauma informed due to the significant trauma foster children have experienced and de-escalation techniques in order to equip foster parents with the tools to help address behavior issues that may arise in the home.
- Family Service Center feels that on-going training is needed on Juvenile Court proceedings, the foster care process, placement preservation and the Illinois Adoption Act so that foster parents can fully understand how a case can proceed to either reunification or adoption. Caseworkers attend a mandatory DCFS training related to Juvenile Court during the first year of their employment. The Foster Care Program Director and supervisors attend monthly meetings of the Sangamon County Action Team which is led by juvenile judge, Judge Karen Tharp. During these meetings there are a variety of trainings held pertaining to Juvenile Court. The Program Director then shares this information with and provides trainings to foster care staff. The Assistant State's Attorney also provides training to foster care staff when requested. Information regarding Juvenile Court is also shared with foster parents in at least one training per year.
- Foster parents are able to complete online modules for training credit and keep track of their training hours by utilizing the Virtual Training Center (VTC). This can be accessed on the internet at www.dcfstraining.org. For assistance in registering with the Virtual Training Center, foster parents can contact FSC licensing staff or the DCFS Office of Training at (877) 800-3393.

- Every attempt will be made to have a face-to-face meeting between the foster parents and a youth as well as pre-placement visits prior to placing a child in a foster home. The purpose of this meeting is for the youth to share important information about themselves and for the foster parents to describe their home, family and expectations.
- 4. The right to receive timely financial reimbursement with the care needs of the youth as specified in the service plan.**
- Family Service Center makes every effort to remit payments each month, in full and in a timely manner. Monthly board payments are mailed to licensed foster parents on the 25th day of each month. If a holiday falls on the 25th of the month, payment is then mailed on the 24th of the month. If the 25th falls on a Sunday, the checks will be mailed on the 26th. Foster parents have the option of receiving payment by direct deposit. This will ensure that foster parents receive payment in a timely and convenient manner.
 - Now, licensed or unlicensed caregivers are to receive payments from Family Service Center directly. If a caregiver has not received their payment within a week after the 25th of the month, they can call the Family Service Center accountant at (217) 528-8406. Foster parents are also asked to notify the caseworker, supervisor or licensing worker if assistance is needed in resolving the delay of their board payment.

LICENSED, NON-SPECIALIZED FOSTER CARE

Youth's Age	Board	Clothing	Allowance	Total
0-11 mos	\$408	\$44	\$16	\$468
1-4 years	\$410	\$49	\$17	\$476
5-8 years	\$415	\$65	\$18	\$498
9-11 years	\$423	\$76	\$29	\$528
12 years +	\$434	\$86	\$52	\$572
Unlicensed				\$329

The specialized rate is \$48.99 per day.

- Family Service Center accesses funds from the DCFS one-time non-recurring activity fee provided for each youth per the annual contract, agency funds, community resources, donations and in-kind donations to pay for additional services a youth may need. An assessment of the need for additional services is done by foster care and clinical staff primarily; however, if a service provider for the youth recommends a service, the

parents. When the foster parents become licensed, this task page is discontinued.

- Foster parents are asked to provide information regarding the youth in their care on a regular basis. Such information would include a youth's behaviors prior to or following visits, a youth's questions about their case, a youth's educational progress, and a youth's progress in additional services such as counseling, etc.
 - Caseworkers will discuss, with the foster parent, at their monthly home visits, the youth's portion of the service plan to determine how well the youth is doing and to keep the foster parent and agency working as a team.
 - This information is obtained at a regularly scheduled home visit or through in-person or phone contact with the caseworker. Foster parents are encouraged to attend the semi-annual DCFS case reviews (ACR's) to share their information regarding the youth in their home. They are also encouraged to attend court hearings to learn more information about the permanency goal for the youth in their home.
 - Foster parents are invited to all Child and Family Team Meetings (CFTM's) so that they can share information about the youth in their home. Foster parents are also invited to attend court hearings, administrative case reviews, CIPP's and clinical staffings so that their input can be utilized to best meet the needs of the youth in their care.
 - When a youth's goal becomes adoption and the foster parents are an identified adoptive resource, the foster parents will have a task added to the service plan related to obtaining an attorney, completing the adoption conversion classes, completing the home study assessment and finalizing the adoption.
 - Foster parents are notified immediately when the youth's visitation plan is changed. As soon as there is a change in visitation, a new visitation plan is completed and the foster parents are given a copy of the new plan.
- 6. The right to be provided a fair, timely, and impartial investigation of complaints concerning the foster parents' licensure, to be provided the opportunity to have a person of the foster parents' choosing present during the investigation, and to be provided due process during the investigation; the right to be provided the opportunity to request and receive mediation and an administrative review; and the right to have decisions concerning a licensing corrective plan specifically explained and tied to the licensing standards violated.**

relevant additional information at the meeting. After an informal supervisory review, the licensing decision will either be upheld or overturned.

- The process stops if the decision is overturned at informal supervisory review. If the decision is upheld, the licensing enforcement process begins and an administrative hearing may be held. During the investigation process, the foster parent may decide to voluntarily surrender their license. If this decision is made, the request to close the license should be put in writing with a signature and mailed to the licensing worker.

7. The right, at any time during which a youth is placed with the foster parent, to receive additional information that is relevant to the care of the youth.

- At the time of placement, foster parents should receive information concerning the youth's health, behaviors, education, visitation schedule and any other pertinent information needed to properly care for the youth.
- Caseworkers are to provide the foster parents with Section VI, which contains all child-specific information.
- Caseworkers are to complete a Sharing Information with Caregiver form (CFS 600-4) to ensure that all proper information is shared with the caregiver when the youth is placed. Family Service Center does peer reviews for all of our foster care case files on a monthly basis. Each case file is reviewed a minimum of every six months. The CFS 600-4 forms are to be in the case file at the time of the monthly reviews. If the form is not in the case file, the caseworker is given 30 days to get the form completed. At the end of the 30 days, the file is checked to ensure that this has been done. Case notes are reviewed to ensure that any information shared with foster parents is documented, i.e. texts, e-mails, phone calls and in-person contacts with foster parents.
- When a foster parent attends an IEP meeting, a Clinical Staffing or a CIPP, the foster parent is given a copy of the IEP or the Action Plans developed at the Clinical Staffing or CIPP.
- Foster parents and caseworkers are to sign the CFS 600-4 form to acknowledge that this information is provided to the foster parent.
- At any time after placement occurs, a foster parent has the right to request additional information concerning the youth. In order to protect the biological parents' rights and confidentiality of information, this information will be provided to the foster parent whenever it is essential to meet the youth's needs.

with Caregivers form (CFS 600-4), discuss the information with the foster parent, and sign the CFS 600-4 form together.

- The foster parent will then receive a packet of information that includes the youth portion of the service plan (due within 45 days of case opening), medical history (may not always be available at initial case opening), educational history, and any other relevant background information.
 - In cases when a youth is placed on an emergency basis, the caseworker will share the information with the caregiver verbally and will provide the foster parent with the CFS 600-4 and other available information within ten days.
 - The CFS 600-4 form will be reviewed by the foster care supervisor at the time of placement to ensure that all important information is relayed to the foster parent.
 - Family Service Center has established rules and procedures for sharing information with foster parents to ensure compliance with HIPAA regulations and DCFS Rule 340, Section 340.40. The foster care staff participates in weekly staff meetings where guidance and training is provided to staff on these rules and procedures, as well as proper completion of the CFS 600-4 form. Caseworkers are required to include any information discussed with caregivers in a case note.
 - When youth are placed with foster parents for respite purposes, Family Service Center supplies pertinent information for caring for the youth on a short-term basis. The caseworker completes an internal form that details information about the youth such as medications, behaviors, special needs, etc. The youth's medical card, medication, clothing and needed supplies are sent with the youth to the respite foster home.
 - Family Service Center does peer reviews for all of our foster care case files on a monthly basis. Each case file is reviewed a minimum of every six months. The CFS 600-4 forms are to be in the case file at the time of the monthly reviews. If the form is not in the case file, the caseworker is given 30 days to get the form completed. At the end of the 30 days, the file is checked to ensure that this has been done. Case notes are reviewed to ensure that any information shared with foster parents is documented, i.e. texts, e-mails, phone calls and in-person contacts with foster parents.
 - Family Service Center assembles binders for each youth that can be taken with them to ensure any placement the youth is at, whether permanent or respite, will know pertinent information about the youth,
- 9. The right to be notified of scheduled meetings and staffings concerning the foster child in order to actively participate in the case**

10. The right to be provided, in a timely and consistent manner, with any information a caseworker has regarding the youth and the youth's family which is pertinent to the care and needs of the youth and to making a permanency plan for the youth. Disclosure of information concerning the youth's family shall be limited to information that is essential for understanding the needs of and providing care to the youth in order to protect the rights of the youth's family. When a positive relationship exists between the foster parent and the youth's family, the youth's family may consent to disclosure of additional information.

- When looking for placement, the caseworker provides the foster parents with information regarding the reason the youth came into foster care, visitation schedules, school information, health, behavior, mental health and extracurricular activities of the youth in care. Information regarding the visitation plan with siblings and/or biological parents, and any guidelines that are established for the visits, is reviewed with the foster parents prior to placement.
- Foster parents are notified whenever changes are made to the visitation plan. When possible, visits are scheduled around the youth's regularly scheduled appointments or extracurricular activities.
- At the time of placement, all pertinent information such as family background, medical information, educational information, emotional status, behaviors, the youth's normal routines, and likes and dislikes will be discussed with the foster parents and noted in the caseworker's case notes. The Child Information Placement form is used to ensure all necessary information is reviewed by the foster parents. As the case progresses and more information is available, the caseworker will share such pertinent information with the foster parents.
- The caseworker will document the additional information shared with the foster parents in a case note. In order to ensure caseworker accountability in providing this essential information, caseworkers have regularly scheduled supervision with the foster care supervisor where each case is discussed. When needed, the foster care supervisor will accompany caseworkers to home visits at foster homes.
- Caseworkers are to complete a Sharing Information with Caregiver form (CFS 600-4) to ensure that all proper information is shared with the caregiver when the youth is placed. Family Service Center does peer reviews for all of our foster care case files on a monthly basis. Each case file is reviewed a minimum of every six months. The CFS 600-4 forms are

caseworkers. Because relative foster parents are not licensed initially, the caseworkers are in the homes twice per month or more as needed. Once the licensing worker is in the picture, foster parents have another resource to talk with and ask questions.

- Trainings for our staff are held regularly to discuss confidentiality and how to not breach it, specifically with relatives and fictive kin.

11. The right to reasonable written notice of (I) any change in a child's case plan (II) the reasons for the change or termination in placement. The notice shall be waived only in case of a court order or when the youth is determined to be at imminent risk of harm.

- Prior to termination of a foster care placement, all efforts are made to stabilize the family. Utilizing supportive services will be used as necessary and appropriate. When a change in placement is determined to be necessary, foster parents will be provided a 14-day notification by the Notice of Decision (CFS 151). This document will include the reason for the change in placement, attempts at remediation, and a final determination of placement status, including the anticipated movement date.
- The caseworker will also provide the foster parent, biological parent and the Guardian Ad Litem with the Notice of Change of Placement form (CFS 151B), which explains how to request a Clinical Placement Review if they want to do so and the Notice of Change of Placement can be appealed. An appeal will not be allowed if the move is to place siblings together or if it is determined to be in the best interest of the child to move. The Notice of Change of Placement form will not be given in cases of a court order or when the child is determined to be at imminent risk of harm.
- Foster parents have the right to appeal decisions regarding change of placement. In order to appeal, the foster parent must call in or fax their request for an appeal within three days of receipt of the Notice of Change of Placement. A review will be scheduled with the DCFS Placement Review Coordinator. This meeting will take place within 10 days of the appeal being requested.
- If they are unable to maintain a child in their home, foster parents are encouraged to give Family Service Center a written 14-day notice. The agency will then work quickly to seek an alternate placement for the child. The child's belongings and all property of the child should move with the child to each placement.
- Respite is also provided to foster parents for emergency care or placement stabilization. It is not the intent that respite is available for

the court proceedings, and the court docket number of the case and the right to intervene in court proceedings or to seek mandamus under the Juvenile Court Act of 1987.

- The youth's caseworker will verbally notify the foster parents of upcoming court hearings two weeks prior to the scheduled date. The information provided should include the date, time, judge's name and court docket number. This is to be documented in a case note and retained in the case record. During monthly supervision the supervisor will check case notes and ensure caseworkers are informing foster parents of court dates in a timely manner.
- The caseworker will remind the foster parents of their right to attend court hearings and of their right to be heard. They are also apprised of their right to appeal decisions and to request a writ of mandamus. If granted, the writ of mandamus will allow the foster parent to be in court. The time and date of subsequent court dates are to be announced at each hearing. If the foster parents are present, this announcement provides their first notification. Foster parents will receive a reminder about an upcoming court date whether or not they were present at the previous hearing.
- Family Service Center provides foster parents with court training, including but not limited to: understanding your role and responsibility in the court room, the court process, court report writing and education on court terminology.

13. The right to be considered as a placement option when a foster child who was formerly placed with the foster parents is to be re-entered into foster care when such placement would be consistent with the best interest of the youth and other children in the home.

- If re-entry into placement occurs, Family Service Center will explore the available case history to identify the appropriateness of any previous placements. Family Service Center will access SACWIS (Statewide Automated Child Welfare Information System) to obtain information about the youth's prior placements. In cases when a youth's previous placement history is unclear, DCFS licensing will be contacted and a search of the DCFS database will be requested.
- Family Service Center will review the youth's current needs and review the former foster parents' skill set. The Caregiver Matching Tool (CFS 2017) will also be utilized to help support whether the placement is consistent with the best interest of the youth.
- Caseworkers will consult with youth aged 12+ concerning their placement. In the event that they are re-entering the foster care system, Family

- Foster parents are informed of the Foster Parent Hotline, which can be reached at (800) 572-2390, by the Inspector General's office during the PRIDE foster parent training. After a foster parent becomes licensed, the hotline will be discussed with foster parents at semi-annual monitoring visits and at yearly trainings provided by Family Service Center licensing staff. The brochure for the Office of the Inspector General will be provided to foster parents in the expandable file given to them at the time of initial placement.
- The DCFS Office of the Inspector General (OIG) was created to strengthen and reform the child welfare system. The mandate of the OIG is to investigate misconduct, transgression, wrongdoing and violations of rules, procedures or laws by DCFS employees, foster parents, service providers, and contractors with the Department (see 20 ILCS 505/35.5 and 35.6). The DCFS Office of the Inspector General can be reached at (800) 722-9124.

licensure PRIDE training, and its importance is continually discussed with the foster parents during semi-annual monitoring visits and at least one foster parent training held yearly at Family Service Center.

- Information on confidentiality laws and regulations is made available to foster parents in the initial licensure packet and again at time of placement.

3. The responsibility to advocate for youth in the foster parent's care.

- Foster parents have a responsibility to advocate for the youth in their care by being an active member of the Child Welfare Team, participating in important meetings concerning the youth, and openly communicating any information about the youth in care. Foster parents are encouraged to attend all Child and Family Team Meetings (CFTM's), Administrative Case Reviews (ACR's), Clinical Intervention for Placement Preservation Meetings (CIPP's), court hearings and other case staffings regarding the youth as they have important and valuable input into the youth's service needs and goals.
- Foster parents receive training on educational advocacy within a year of licensure and are reminded of this responsibility while in pre-licensure PRIDE training. Caseworkers continue to inform foster parents of the benefits of advocating for the educational rights of the youth in their care through discussions at home visits. DCFS has an experienced Educational Liaison who assists foster parents and private agencies concerning educational rights issues.
- It is the caseworker's responsibility to follow up with foster parents regarding their concerns or requests. If a foster parent does not feel the youth's caseworker has listened to or taken proper action regarding foster parent requests or concerns, the foster parent is encouraged to contact the Foster Care Program Director.
- The Service Appeal Process (CFS 1050-32) brochure is given to foster parents at the time of placement and upon request. If a foster parent decides an appeal is necessary, foster parents can refer to the brochure on how to begin the procedure.
- Foster parents should notify the caseworker immediately if a youth in their home requires medical attention, has a need for counseling services, is being bullied at school, etc. so that the caseworker can assist the foster parent with obtaining appropriate services.
- Foster parents should notify the caseworker if there are concerns related to visits such as behaviors prior to or after visits so that the caseworker or

develop healthy relationships with biological families. Family Service Center also provides foster parents with information on how to embrace and celebrate a youth's culture.

- DCFS Procedure 315, specifically Shared Parenting, encourages foster parents to assist biological parents through supervising visits, informal parent coaching, mentoring, etc. to aide with reunification. This allows the youth to see that the foster parents and their biological parents are working together to return the youth home.

5. The responsibility to recognize the foster parents' own individual and familial strengths and limitations when deciding whether to accept a youth into care; and the responsibility to recognize the foster parent's own support needs and utilize supports in providing care for foster children.

- In cases when Family Service Center is responsible for placing a youth in foster care, every effort will be made to assure a good fit for both the family and the youth. This process will include completion of the Sharing Information with the Caregiver form (CFS 600-4) and the Matching Tool (CFS 2017). The mutual assessment process is used during continued interaction with the caseworker during regular home visits and with licensing staff at semi-annual monitoring visits and provides an opportunity for foster parents and foster care staff members to discuss problems or concerns, which may include the need for additional supportive services for the family or the youth.
- Referrals for added services are a part of the ongoing work with foster families and are important in maintaining stable placements for youth in the foster family home. When additional support or training is needed, foster parents will be referred to appropriate workshops, trainings, materials, counseling and extra support by Family Service Center staff.
- During the licensing process, licensing staff and PRIDE trainers will discuss and address the strengths and weaknesses of potential foster parents. The licensing worker will discuss the gender, age, race, behaviors and health issues the foster parents feel comfortable caring for and will take these preferences, along with the foster parents' strengths and weaknesses, into consideration during the placement process.
- Foster parents will be forthcoming with licensing staff about the youth's preferences in their home. If something does not work, it should be expressed to the licensing staff as soon as possible.

- Foster parents have the ability to make requests for training that would be beneficial at all foster parent meetings and on a semi-annual licensing survey. Family Service Center's Licensing Department works diligently in searching for training materials that would benefit the foster parents. Notification of trainings is sent through e-mail and/or mailings. Foster parents may register for DCFS trainings directly through the Office of Training at (877) 800-3393, at www.dcfstraining.org or with the assistance of licensing staff.
- Through training offered yearly on topics such as Trauma Informed Parenting, Stress Management, Foster Care 101 and De-escalation, foster parents are equipped with tools to help them care for youth placed in their home.
- Child Care is provided for all foster parents attending trainings held at the Family Service Center agency office.

8. The responsibility to develop and assist in implementing strategies to prevent placement disruptions, recognizing the traumatic impact of placement disruptions on a foster child and all members of the foster family; and the responsibility to provide emotional support for the foster family if preventable strategies fail and placement disruptions occur.

- At the time of placement and throughout the time a youth is placed with foster parents, foster parents receive information concerning the youth's emotional, medical, developmental and/or behavioral needs. Foster parents have the right to request additional information concerning a youth at any time the youth is placed in their home. Foster parents receive training and all available resources to stabilize a placement including but not limited to: respite, behavioral specialist services, counseling and in-home assistance.
- The foster parents, caseworkers and other Child Welfare Staff have the responsibility to identify and report any previously unidentified issues that may disrupt the youth's placement. Family Service Center provides foster parents with a 24-hour on-call crisis line (217-685-8119) that is staffed by foster care caseworkers on a rotating basis. Foster parents are also provided with the CARES (Crisis and Referral Entry Service) hotline at (800) 345-9049, which provides access to emergency services for youth in care on a 24-hour basis.
- Supportive services are offered such as individual and/or family counseling to prevent placement disruption or to assist with a smooth transition for the youth and foster parents if a placement disruption does occur.

- Family Service Center offers an annual foster parent training on Stress Management to help the foster parents identify stressors in their environment and positive coping skills to utilize.
- Family Service Center also offers community counseling that may be of assistance to foster families to address and minimize stress as a result of foster parenting.
- Family Service Center provides respite care for all levels of foster care, including relative, traditional, fictive kin and specialized foster care. Respite care is provided on a case-by-case basis and is approved by the foster care supervisor and Foster Care Program Director.
- Licensed foster parents may access the DCFS Voluntary Hold system if they decide for a period of time not to accept additional foster children for placement. Holds can be requested for any purpose, including life changes and simply needing a break from taking placements. Foster parents can contact the Family Service Center licensing department to request a hold on placements.

10. The responsibility to know the rewards and benefits to children, parents, families, and society that come from foster parenting and to promote the foster parent experience in a positive way.

- Foster parents are encouraged to speak positively about their experiences in the community and to assist in recruiting new foster parents when possible. Caregivers may be asked to share their experiences in foster care with potential foster parents at recruitment events held by Family Service Center.
- Family Service Center provides on-going recognition of the valuable service foster parents provide during the agency's regular contact with the families. The agency mails notes of congratulations and/or thanks for specific achievements and milestones achieved by the foster families. Foster parents also receive public recognition for years of service each May at Family Service Center's annual foster parent appreciation picnic. The agency also hosts Halloween and Christmas parties for the foster families.
- Family Service Center recognizes foster parents on the Family Service Center website.
- Family Service Center partners with community groups such as the VFW, the Elks and the Lions Club to provide foster parents with school supplies, Halloween costumes and Christmas gifts.

responsibilities as a mandated reporter. At this time, foster parents are also made aware of the procedures governing allegations and investigations of abuse or neglect, and are also given copies of the Licensing Standards for Foster Family Homes (Rule 402), which outlines the requirements for foster parent licensure and the investigation process. After licensure, foster parents will receive annual refreshers on their responsibility as mandated reporters during monthly foster parent meetings and semi-annual monitoring visits.

- Foster parents are given information about the investigation process at the time of licensure. If a violation in a foster home is being investigated, the licensing department is responsible for again explaining the licensing investigation process and informing the foster parent of the rights afforded to foster caregivers during this process. Depending on the situation, a licensing investigation can either be completed concurrently with DCFS investigators or be a stand-alone investigation by Family Service Center.
- Foster parents are informed of the importance of notifying the caseworker immediately of any concerns that they may have regarding sexualized behavior among youth placed in their home. Caseworkers, foster care supervisors and foster parents work together to determine if the youth meets the criteria for sexually problematic behavior. The caseworker meets with the foster parents to discuss available services and options for the youth and family, and to gather information from the foster parents for the completion of a supervision plan. The caseworker will help the foster family make the necessary changes in their home (i.e. bedroom composition, alarms, etc.) These criteria are outlined in the Licensing Standards for Foster Family Homes (Rule 402.9).

13. The responsibility to know and receive training regarding the purpose of the administrative case reviews, client service plans, and court processes, as well as any filing or time requirements associated with those proceedings; and the responsibility to actively participate in the foster parents' designated role in these proceedings.

- As members of a youth's Foster Care Team, foster parents are encouraged to take an active role in permanency planning by attending court hearings, Integrated Assessments (IA's), Administrative Case Reviews (ACR's) and other important meetings pertaining to the youth placed in their home. Foster parents are continually reminded of the importance of their participation during PRIDE training, at semi-annual monitoring visits, and at regular visits from the youth's caseworker.

information of persons to be contacted in an emergency are also to be maintained.

- The Licensing Worker reviews record management at every monitoring visit held with foster parents. During monitoring visits emphasis is placed on Rule 340.50(15) Foster Parent Code and Rule 402.26 Licensing Standards for Foster Family Homes "Records to be Maintained" including but not limited to: medical records, educational records, receipts, out-of-state travel consents and service provider reports.

16. The responsibility to share information, through the Child Welfare Team, with subsequent caregivers (whether the youth's parent or another substitute caregiver) regarding the youth's adjustment in the foster home.

- Foster parents, in cooperation with the caseworker, will complete the Shared Information with the Caregiver Form (CFS 600-4). This includes information about the youth, such as allergies, behaviors, service providers, and special areas of importance to the youth. This form is then given to the subsequent caregiver if a youth is moved to a different foster home.
- In addition, the youth's expandable file is passed along to the subsequent caregiver regarding the youth. The subsequent caregiver is encouraged to contact the caseworker for any unclear or missing information on the youth, or may contact the prior caregiver, with their permission. If the youth is returning to the home of a parent, a Child and Family Team meeting is always convened to discuss the youth's transition home and to discuss all pertinent information that the parent might need to know when the youth returns home.

17. The responsibility to provide care and services that are respective of and responsive to the youth's cultural needs and are supportive of the relationship between the youth and his or her own family; the responsibility to recognize the increased importance of maintaining a youth's cultural identity when the race or culture of the foster family differs from that of the foster child; and the responsibility to take action to address these issues.

- Foster parents have the responsibility to inform their caseworker of weaknesses or barriers that may impede their ability to provide appropriate care and consideration of a foster child's cultural differences. These issues are covered in pre-licensure PRIDE training, and specific information such as religious affiliation, holidays, celebrations and

Attachment A: 2021 Foster Parent Meeting/Training Schedule

Family Service Center offers foster parent trainings on the last Wednesday of each month from 11:30 am to 1:00 p.m. held at Family Service Center. This year we have decided to add the time frame of 5:30pm-7:00pm to help accommodate foster parents in hopes to get higher attendance.

Family Service Center Foster Parent Training Schedule	
January 27 th	Licensing Standards--ZOOM
February 23 rd	TBRI Training --Placement Stabilization
March 15 th or 16 th	Foster Parent Law-- VIRTUAL
April 21 st	Staying in Control When Your Child is Out of Control
May – Cancelled due to COVID-19	Foster Parent Appreciation Picnic at Refuge Ranch **We sent flowers to foster parents to show appreciation
June 23 rd	Preserving Placements
July 21 st	Haircare for Transracial Families
August 25 th	Prairie Center Against Sexual Assault
September 30 th	Court Training- foster parent perspective
October 16 th	Trunk or Treat—drive by
November 17 th	Fostering Wellness—How to Deal With Vicarious Trauma
December 7 th	Foster Care Annual Christmas Party- drive thru due to COVID

*Training dates and topic subject to change

Family Service Center also informs foster parents of trainings offered in the community through other service providers such as The Parent Place, Lincoln Prairie Behavioral Health Center, DCFS and The James Project.

Family Service Center holds annual Halloween and Christmas parties and celebrates foster parent appreciation in May by holding a special picnic honoring the foster parents' dedicated service.

Training fliers are e-mailed and/or mailed to the foster parents monthly to remind them of available trainings.

Childcare is provided for all foster parent trainings.

In 2022 we will be implementing Zoom Meetings as an additional way to provide foster parent trainings—all trainings will be held in person, but Zoom will be available to anyone who prefers virtual and does not feel comfortable attending in-person.

teach others to properly use car seats. This has been very useful to our agency. We have held multiple trainings for our staff and plan to utilize it in the future for foster parents.

- When a child is placed with a traditional foster home, Family Service Center caseworkers have worked hard to have all records of the children from medical to educational, previous placements, etc. to give to the new foster parent. Sometimes, when a child first comes into care and is placed in a relative or fictive kin home caseworkers do not have all the records to give. The Licensing Worker and Caseworkers give as much information as they have on the child when placing them.
- Family Service Center has implemented a checklist and will be giving it to each foster parent when they give their written or verbal 14-day notice.

Attachment H: Foster Parent Recruitment and Retention Plan

See Attached

Attachment I: Adoption Photos from 2020 (With the Permission of the Adoptive Parents)

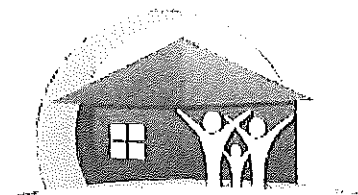
See Attached

expiration time set forth in Step 1. The Foster Parent Law Implementation Plan Liaison shall issue a written decision to the foster parent within ten (10) working days after the date of the receipt of the written grievance.

Step 3: If a satisfactory settlement is not reached under step two; the grievance shall be presented by the employee for the foster parent to the Executive Director in writing in the form described in Section 2 within five (5) working days after the expiration of the time limit set forth in Step three. The Executive Director shall issue a written opinion to the foster parent within ten (10) working days after the receipt of the written grievance.

Step 4: If a satisfactory settlement is not reached under step three, the foster parent shall resubmit the written grievance after receipt of the response from the Executive Director as outlined in step three above, to the Family Service Center's Board of Directors for review. The foster parents may request a meeting, with legal counsel if desired, to present the grievance to the Family Service Center's Board of Directors. The findings and opinions of the Family Service Center's Board of Directors, in nature is a recommendation, are then transmitted to the Executive Director, whose decision shall be final.

Section 4: The internal foster parent grievance process does not replace any other criminal or legal actions outside of the Family Service Center which may be warranted.



Family Service Center

Stronger families. Stronger communities. Stronger tomorrows.

I, _____Lori Benner_____ have given input for the 2022 Foster Parent Implementation Plan and hereby endorse the plan as written.

____Lori M Benner_____
Foster Parent Signature

____5/24/21_____
Date

730 East Vine Street
Springfield, IL 62703

Office: 217-528-8406
Fax: 217-528-1446

* * * * *

Executive Director
Karen Cox, M.A.

Director of Social Services
Megan Fellows, M.A.
Patricia Kaidell, M.A.

Director of Clinical Services
Michele Herron, LCPC

**Director of Finance and
Administration**
Elise Thleman

* * * * *

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1st Vice President
Kathy Kincaid

2nd Vice President
Jobi Tabb

Secretary
Meredith Byers

Treasurer
Scot Jacobs

Past President
Mike Baker

Kelly Hurst

Kimberly Johnson

Corie Johnston

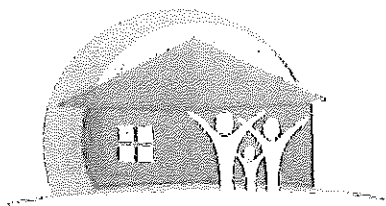
Anita Lengacher

Jakob Lohrenz

Brittney Oehmke

Melissa Schwoerer





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I, Dawn Brazee have given input for the 2022 Foster Parent Implementation Plan and hereby endorse the plan as written.

Dawn M. Brazee
Foster Parent Signature

10-30-2021
Date

730 East Vine Street
Springfield, IL 62703

Office: 217-528-8406
Fax: 217-528-1446

Executive Director
Karen Cox, M.A.

Director of Social Services
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Director of Clinical Services
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Elise Thleman

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Jakob Lohrenz

Brittney Oehmke

Melissa Schwoerer





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I, Hannah Knight have given input for the 2022 Foster Parent Implementation Plan and hereby endorse the plan as written.

Foster Parent Signature

9-13-21

Date

730 East Vine Street
Springfield, IL 62703

Office: 217-528-8406
Fax: 217-528-1446

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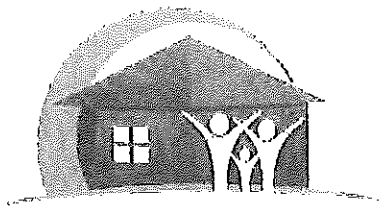
Anita Lengacher

Jakob Lohrenz

Brittney Oehmke

Melissa Schwoerer





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I, Cammi Mufson have given input for the 2022 Foster Parent Implementation Plan and hereby endorse the plan as written.

Cammi Mufson
Foster Parent Signature

8-27-21
Date

730 East Vine Street
Springfield, IL 62703

Office: 217-528-8406
Fax: 217-528-1446

* * * * *

Executive Director
Karen Cox, M.A.

Director of Social Services
Megan Fellows, M.A.
Patricia Kaidell, M.A.

Director of Clinical Services
Michele Herron, LCPC

Director of Finance and Administration
Elise Thleman

* * * * *

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Kimberly Johnson

Corie Johnston

Anita Lengacher

Jakob Lohrenz

Britney Oehmke

Melissa Schwoerer

I, Kayla M Basil have been given the completed 2022
Foster Parent Implementation Plan and hereby endorse the plan as
written.

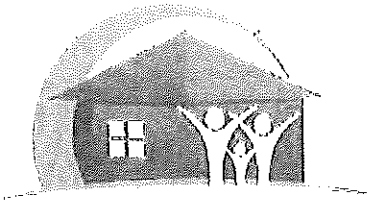
Kayla M Basil

Foster Parent Signature

11-1-21

Date





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I, Kendra Camp have been given the completed 2022 Foster Parent Implementation Plan and hereby endorse the plan as written.

[Signature]
Foster Parent Signature

10/20/21
Date

730 East Vine Street
Springfield, IL 62703

Office: 217-528-8406
Fax: 217-528-1446

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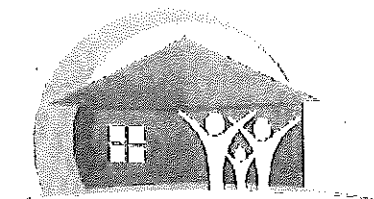
Anita Lengacher

Jakob Lohrenz

Brittney Oehmke

Melissa Schwoerer

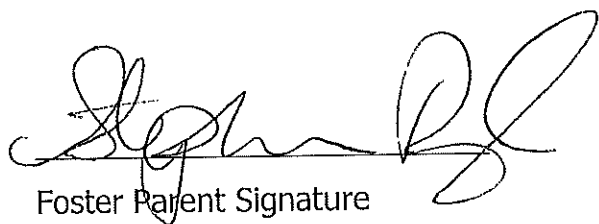




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I, Stephanie Ragle have been given the completed 2022 Foster Parent Implementation Plan and hereby endorse the plan as written.


Foster Parent Signature

10/19/21
Date

730 East Vine Street
Springfield, IL 62703

Office: 217-528-8406
Fax: 217-528-1446

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Brittney Oehmke

Melissa Schwoerer



State of Illinois
Department of Children & Family Services

FOSTER PARENT RECRUITMENT & RETENTION PLAN

Goals: Ensure that children and youth are placed in the least restrictive and most appropriate placement; Improve organizational effectiveness regarding placement, resource development, retention, and placement matching; and increase the average length of retention of Foster Parents during the licensing process for at least 5 years.

Process:

1. Review past and current recruitment plans to ensure plan is responding to trends.
2. Identify and collaborate with DCFS, POS agencies on combined activities.
3. Submit one plan per year.

Technical assistance is available from the Department of Children and Family Services, Recruitment and Resource Development Division.

I. AGENCY INFORMATION

Name and Address of POS Agency: Family Service Center 730 E Vine St Springfield, IL 62703			
Time Period Plan Covers: June 2019-June 2020			
Agency Director Karen Cox		Email Address karen.l.cox@illinois.gov	
Contact Person(s) Samantha Pearce	Position Licensing Worker	Email Address speance@service2families.co	Phone Number 217-528-8406

II. AGENCY PROFILE

In this section, use data from both the permanency and licensing division to develop a picture of the children and families in which you serve. The picture will help identify specific gaps and needs in your specific community. The gaps and needs within your area will establish the target populations to which you need to recruit. Example population include: teenagers; sibling groups; specialized youth, and youth with disabilities.

- A. Data provided by the Permanency Division
1. Characteristics of children in care (i.e. age, gender, race, ethnicity, and living arrangement).
 2. Characteristics of children entering and exiting care.
 3. Total number of homes licensed by your agency.
- B. Data provided by the Licensing Division
1. Number of prospective foster/adoptive parent inquiries
 2. Number of foster/adoptive inquiries w/license application completed.
 3. Number of foster/adoptive parent inquiries who attended an orientation.
 4. Average length of time to complete a licensure from inquiry.

- E. This section offers the opportunity to review and evaluate why foster/adoptive inquiries drop out of the licensing process. Number of families enrolled who did not follow through with licensure for the reasons listed below:

	FY <u>20</u>	FY <u>21</u>
Criminal History	0	0
Not interested in pursuing licensure	2	2
Lack of response	2	2
Death of applicant	0	0
Other (List and attach)	0	0

III. RECRUITMENT PLAN

- ### A. Review of Previous Plan

The section offers the opportunity to review and evaluate previous efforts and build a new recruitment plan. List out each event from the previous year and evaluate barriers, factors to overcome barriers, and success of the event. One event per line.

[illegible]

IV. PRE/INSERVICE TRAINING

A. Previous Plan/Year

This section provides the foundation to build a training plan by listing specific trainings provided and the number of attendees. Discussed what has and has not worked in the past.

Training Topic	Number of this Training Offered	Number of Attendees
Avoiding Power Struggles	1	3
Cultural Competency	1	4
Bedwetting	1	4
Confidentiality	1	6
Revised Licensing Standards	1	4

B. Current Plan/Year

List trainings planned to assist in recruitment and retention of adoptive and foster care families. Include training topics and the number of times the training will be offered. Agencies may provide and attach pre-existing schedules if all training opportunities are in a brochure/booklet/schedule.

Planned Training Topic	Number of this Training is being Offered
Hair Care for Transracial Families	1
PCASA - Sexual Assault Training	1
Trust Based Relational Intervention Training	1
Foster Parent Law	1
Available Community Services	1
Adoption Process	1
Working with Birth Families and Maintaining Connections	1

VI. COLLABORATIVE EFFORTS IN RECRUITMENT AND RETENTION

Collaborative Efforts	Participating Agencies
Faith Communities/Service Organizations	Real Life Church, West Side Christian Church
Community Based Organization	James Project, Boys and Girls Club, The Outlet, The Refuge Ranch, Primed for Life, PCASA, The Art Association
Advisory/Support Groups	Primed for Life, Rutledge
Corporate Support	Troxell, Dan Way Law Firm
DCFS/POS Agencies	Rutledge, The Outlet, One Hope United
Other	

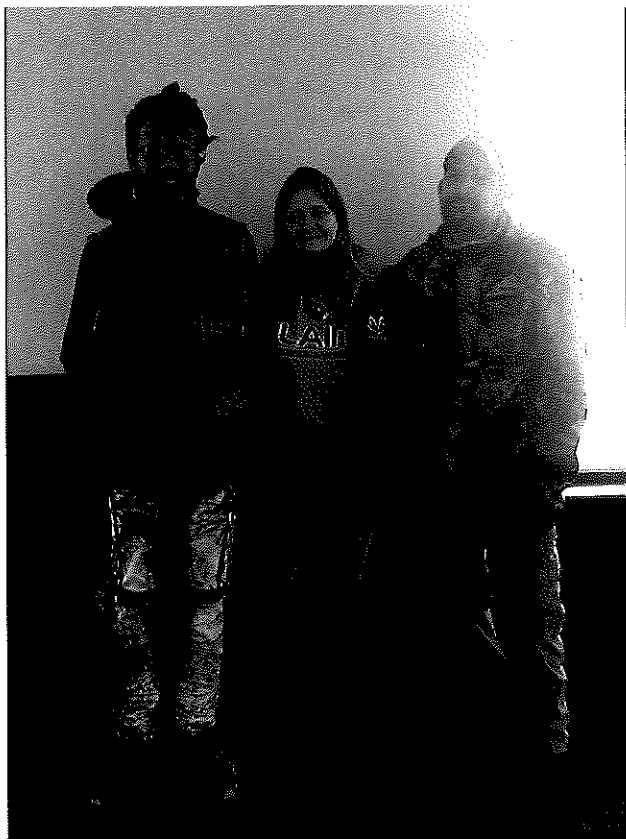
VII. UNRELATED/RELATIVE FOSTER HOMES

A. Review of Previous Plan/Year

Number of Relative Licensed	Number of Unlicensed Relatives	Number of Relative 402 Waivers
20	17	0

B. Current Plan/Year

Population	Strategies	Goal of # Relative Homes to be Licensed
<i>Increased Number of Licensed Relatives</i> Currently we have 20 licensed relatives	The licensing worker makes an effort to go to each home within one week of the case being opened to talk to the family about becoming licensed. The worker gives the paperwork to the family on the first visit and provides her work number to keep in touch. The worker states it is a requirement to become fingerprinted within the first 30 days of the child being placed.	14









FAMILY SERVICE
CENTER'S

BACK TO

SCHOOL

BASH

DRIVE THRU AND PICK UP SCHOOL
SUPPLIES + A TREAT!

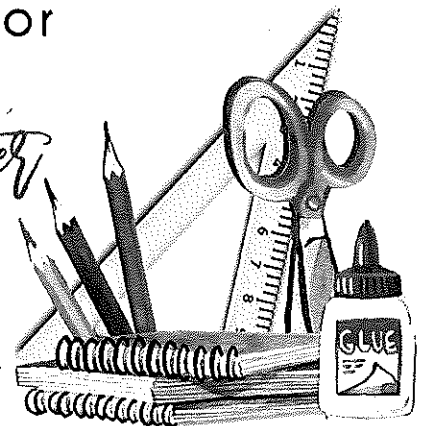
AUGUST 9TH 4PM-6PM

We will be set up outside for
easy convenience

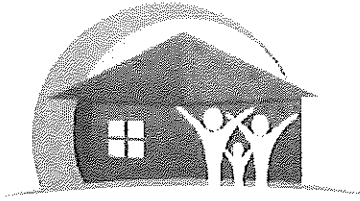
Location: Family Service Center

730 E Vine St
Springfield, IL 62703

RSVP to your caseworker by
August 6th; if you cannot
attend, your caseworker will
still bring you supplies!

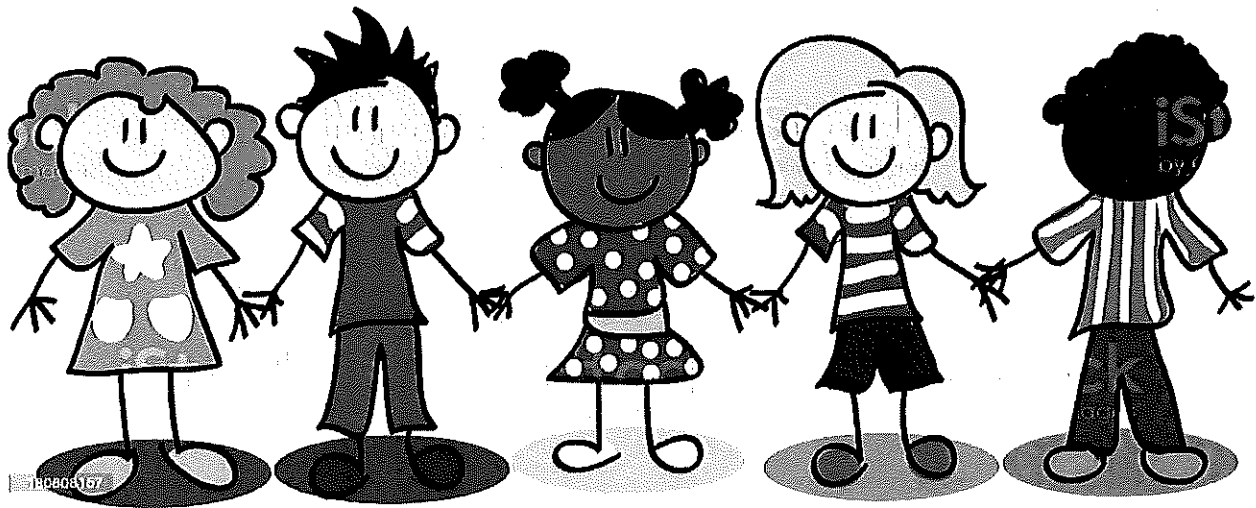


AGES: PRE-K+



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Does your child need their hair cut or styled?

FSC has a few volunteers (Barbers and Hairstylists) who will be here on October 9th and would love to cut or style your child's hair!

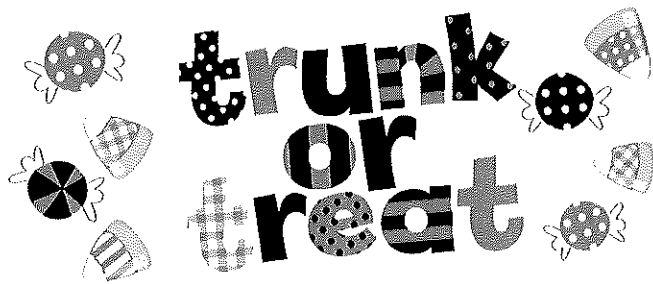
This service is geared toward African American hairstyles, but any children in your home are welcome to get their hair done!

SATURDAY, OCTOBER 9TH, 2021
9:00AM-5:00PM @ Family Service Center

This is a great opportunity, please RSVP to
your caseworker by Wednesday, October 6th, 2021



Family Service Center's

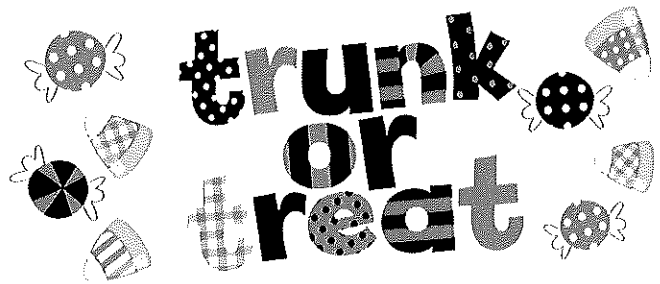


Saturday, October 16th | 11:00AM - 1:00 PM
730 E Vine St Springfield, IL 62703
**back parking lot*



RSVP to Samantha Pearce or your caseworker by October 14th!

Family Service Center's



Saturday, October 16th | 11:00AM - 1:00 PM
730 E Vine St Springfield, IL 62703
**back parking lot*



RSVP to Samantha Pearce or your caseworker by October 14th!



PLEASE JOIN US FOR OUR

Christmas Party

TUESDAY DECEMBER 7TH, 2021 AT 5:30PM

THE MASONIC LODGE

121 E MAIN ST ROCHESTER, IL 62563

RSVP TO SAMANTHA PEARCE @ 217-691-7193 OR YOUR CASEWORKER BY

NOVEMBER 5TH

MUST RSVP BY THIS DATE TO RECEIVE A GIFT; THIS WILL BE DRIVE BY STYLE LIKE
LAST YEAR!



PLEASE JOIN US FOR OUR

Christmas Party

TUESDAY DECEMBER 7TH, 2021 AT 5:30PM

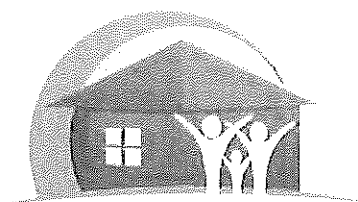
THE MASONIC LODGE

121 E MAIN ST ROCHESTER, IL 62563

RSVP TO SAMANTHA PEARCE @ 217-691-7193 OR YOUR CASEWORKER BY

NOVEMBER 5TH

MUST RSVP BY THIS DATE TO RECEIVE A GIFT; THIS WILL BE DRIVE BY STYLE LIKE
LAST YEAR!



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Trust Based Relational Intervention Training

****Placement Stabilization****



FOSTER PARENT TRAINING

WEDNESDAY, FEBRUARY 23rd, 2021

10:30am-12:30pm VIA ZOOM

This training is being held by Michaelle Maier from Babyfold

In order to receive the information to attend the online training you must RSVP to Samantha Pearce by Friday, February 19th, 2021 with your email and she will send you the invite.

Text 217-691-7193 or email spearce@service2families.com

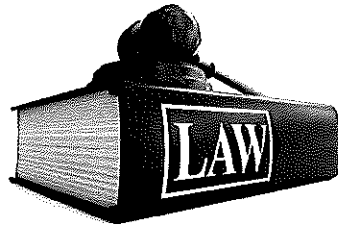
*****If you wish to check out more information before the training, ask and we can email or text you a link!**



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Virtual Foster Parent Law Training on the VTC



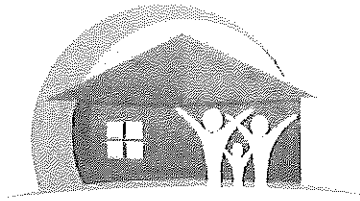
FOSTER PARENT MARCH TRAINING

You can choose between Monday (15th) or Tuesday(16th) - this is not a requirement, just an opportunity for foster parents to learn about their rights and responsibilities

I have attached how to sign up for this training; if you have any questions please reach out to Becky Caldwell or Samantha

Pearce

Contact us at 217-528-8406 or bcaldwell@service2families.com or spearce@service2families.com



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STAYING IN CONTROL WHEN YOUR CHILD IS OUT OF CONTROL



FOSTER PARENT TRAINING

WEDNESDAY, APRIL 21st, 2021

11:30AM-1:00PM @ Family Service Center

Completed via ZOOM

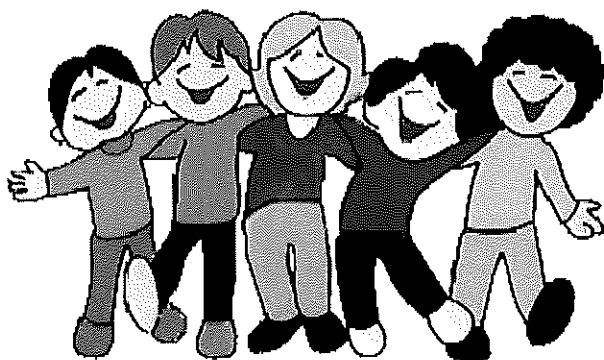
RSVP to Becky Caldwell or Samantha Pearce by Tuesday, April 19th, 2021.
217-528-8406 or bcaldwell@service2families.com or spearce@service2families.com



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PRESERVING PLACEMENTS



FOSTER PARENT TRAINING

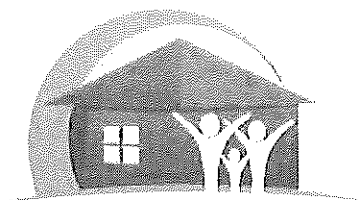
****for a refresher or anyone not able to attend the TBRI training****

WEDNESDAY, JUNE 23rd, 2021

11:30AM-1:00PM @ Family Service Center

*****Child care and food will be provided, so please RSVP in advance! ☺**

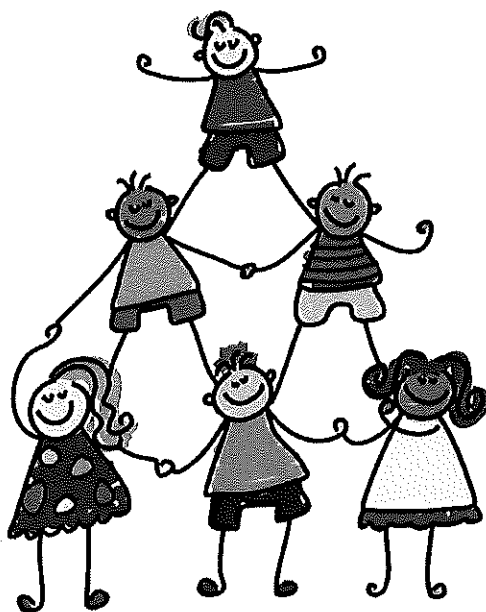
RSVP to Becky Caldwell or Samantha Pearce by Tuesday, June 21, 2021.
217-528-8406 or bcaldwell@service2families.com or spearce@service2families.com



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HAIR CARE FOR TRANSRACIAL FAMILIES



FSC is having Verris Van come and teach parents basic hair care tips for Black and African American children.

FOSTER PARENT TRAINING

WEDNESDAY, JULY 21ST, 2021

5:30PM-7:00PM @ Family Service Center

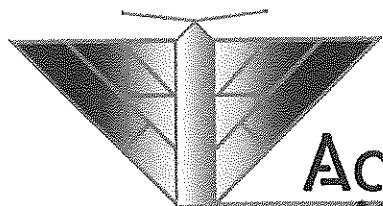
****ZOOM option may be available if requested

RSVP to Samantha Pearce or caseworker by Wednesday, July 14th, 2021
217-528-8406 or spearce@service2families.com

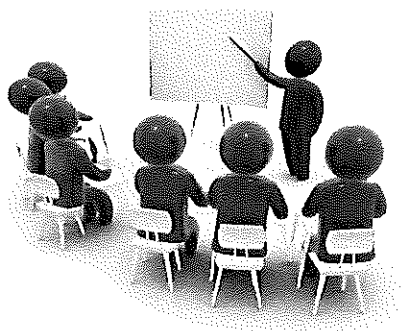


Family Service Center

Stronger families. Stronger communities. Stronger tomorrows.



PRAIRIE CENTER
Against Sexual Assault



FOSTER PARENT TRAINING

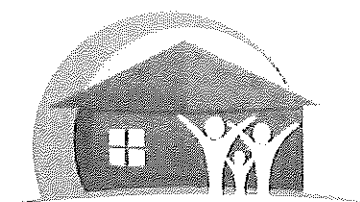
We have a speaker, Jody Clark, coming from PCASA
to host this training on sexual assault

WEDNESDAY, AUGUST 25TH, 2021

5:30PM-7:00PM @ Family Service Center

***Child care and food will be provided, so please RSVP in
advance! ☺

RSVP to Samantha Pearce by Monday, August 23, 2021
217-528-8406 or spearce@service2families.com
(or you can RSVP to your caseworker if with FSC)



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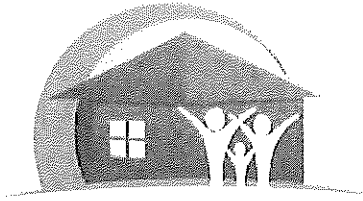
COURT – how does court work from a foster parent perspective?



FOSTER PARENT TRAINING
WEDNESDAY, SEPTEMBER 29TH, 2021
11:30AM-1:00PM @ Family Service Center

*****Child care and food will be provided, so please RSVP in
advance! ☺**

RSVP to Samantha Pearce by Tuesday, September 28, 2021.
217-528-8406 or spearce@service2families.com

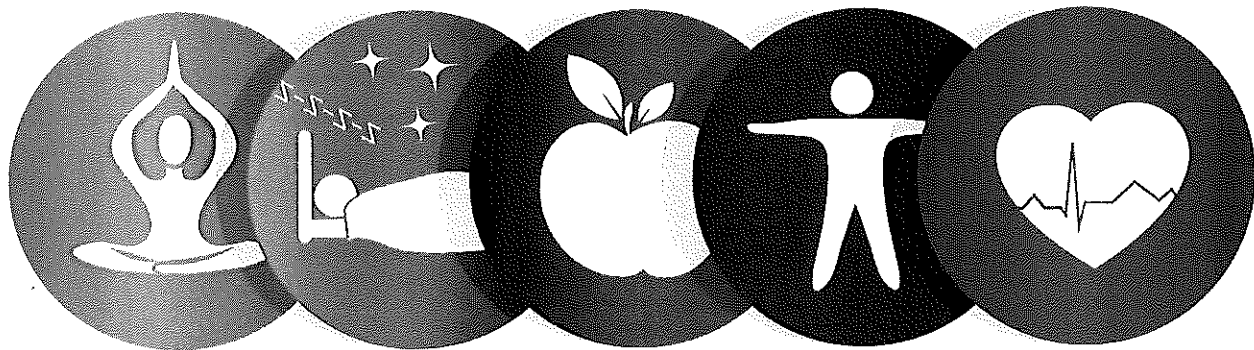


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FOSTERING WELLNESS: How to Deal With Vicarious Trauma

With caseworker Lauren Masten



FOSTER PARENT TRAINING

WEDNESDAY, November 17th, 2021

5:30-7pm @ Family Service Center

*****Child care and food will be provided, so please RSVP in
advance! 😊**

RSVP to Samantha Pearce or your caseworker by Tuesday, November 16, 2021.
217-528-8406 or spearce@service2families.com



Family Service Center

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Signature Page

730 East Vine Street
Springfield, IL 62703

Office: 217-528-8406
Fax: 217-528-1446

The 2022 Implementation Plan was submitted to DCFS on 11/1/2021.

www.service2families.org

Executive Director
Karen Cox, LCSW


Karen Cox, Executive Director

Director of Social Services
Megan Fellows, MA.

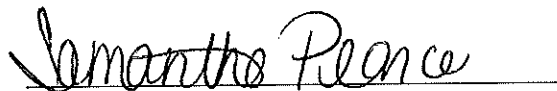
Director of Clinical Services
Michele Herron, LCPC


Megan Fellows, Director of Foster Care, Licensing Supervisor

Accountant
Reje' Pitchford

Board of Directors

President
Amber Spainhour


Samantha Pearce, Licensing Worker

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