

MSS Voice Mix & Match Plans

IT'S NOT A ONE-SIZE-FITS-ALL WORLD

MSS Voice Mix & Match plans offer businesses more value than ever before, with the ability to tailor communication plans according to the individual needs of your business.

FIND THE RIGHT PLAN FOR THE RIGHT USER

ESSENTIAL	PRO	ELITE
Cloud PBX phone system with team chat, presence, and core video conferencing capabilities	A full communication and collaboration suite with extensive video meeting capabilities and sophisticated cloud storage	PRO package with boosted meeting capacity and more 3rd party integration capabilities

MSS VOICE

PLAN OVERVIEW AND COMPARISON

PACKAGES	ESSENTIAL	PRO	ELITE
Mix and match	Yes	Yes	Yes
Pricing model	Per user	Per user	Per user
PHONE FEATURES AND FUNCTIONALITY			
Number of concurrent endpoints	1 Desktop, 1 Mobile, 1 WebPhone	3 Desktop*, 1 Mobile, 1 WebPhone	3 Desktop*, 1 Mobile, 1 WebPhone
Free calling US, Canada, Puerto Rico	Unlimited	Unlimited	Unlimited
Local phone number (DID)	✓	✓	✓
Extension number	✓	✓	✓
Programmable line keys	✓	✓	✓
Change phone idle display screen	✓	✓	✓
HD quality voice	✓	✓	✓
Call pickup	✓	✓	✓
Caller ID	✓	✓	✓
Call waiting	✓	✓	✓
Call transfer	✓	✓	✓
Call hold	✓	✓	✓
3-way calling	✓	✓	✓
Paging	✓	✓	✓
Extension to extension calling	✓	✓	✓
Call park	✓	✓	✓
Call park pickup	✓	✓	✓
Intercom	✓	✓	✓
Music on-hold	✓	✓	✓
Do not disturb	✓	✓	✓
Busy lamp field/Presence	✓	✓	✓
60-Key Console Compatible (Console not included)	✗	Up to 3 (180 Keys)	Up to 3 (180 Keys)
Voicemail	✓	✓	✓
Voicemail storage	10 Hrs	10 Hrs	10 Hrs
Voicemail to email	✓	✓	✓
Voicemail transcription	✗	✓	✓
Call recording	24 Hrs/user	24 Hrs/user	24 Hrs/user
ACCOUNT LEVEL FEATURES			
Auto-attendant (1 per account included)	✓	✓	✓
Hunt groups (5 per account included)	✓	✓	✓
Receptionist routing	✓	✓	✓
FAX OPTIONS			
Analog fax machine	\$25.25/mo	\$25.25/mo	\$25.25/mo
WebFax	\$25.25/mo	✓	✓

*PRO & ELITE up to 3 desk phones that share the same extension number

MSS VOICE

PLAN OVERVIEW AND COMPARISON

PACKAGES	ESSENTIAL \$19.99	PRO \$27.99	ELITE \$32.99
CONNECT UNIFIED COMMUNICATIONS			
Mobile app	Unlimited	Unlimited	Unlimited
Desktop app with webphone	✓	✓	✓
1-on-1 instant messaging	✓	✓	✓
Team/Group messaging	✓	✓	✓
Call history	✓	✓	✓
Call flip	✓	✓	✓
Presence	✓	✓	✓
Personal SMS**	✗	✓	✓
Company SMS** (Local Number)	✗	\$9.99/number	\$9.99/number
Company SMS** (Toll-Free Number)	✗	\$24.99/number	\$24.99/number
VIDEO CONFERENCING			
Audio/phone participants	200	200	200
Video participants	4	100	200
Screen sharing	✓	✓	✓
In-meeting chat	✓	✓	✓
Dial-in phone number	✓	✓	✓
Join from mobile device	✓	✓	✓
Record/download meetings	✓	✓	✓
Mute all or specific participants	✓	✓	✓
CLOUD STORAGE			
File backup, sync, and share	Add-on	10GB/user (pooled)	10GB/user (pooled)
INTEGRATIONS			
Microsoft Outlook contacts	✓	✓	✓
G Suite contacts	✓	✓	✓
CRM integration	CRM integrations available based on package type. Please ask for details.		

**SMS available only in US and Canada



MSS Voice Phones & Devices

MSS offers a full suite of business phones & devices to meet the needs of businesses large and small.



YEALINK T44W

IP DESK PHONE



FEATURES

- 2.8" Color display
- 21 Programmable keys (3 pages of 7)
- Built-in Bluetooth
- Built-in Wi-Fi
- Dual port gigabit ethernet
- PoE supported
- AC adapter included

YEALINK T54W

IP DESK PHONE



Bluetooth® Wi-Fi



FEATURES

- 4.3" Color display
- 27 Programmable keys (3 pages of 9)
- Built-in Bluetooth 4.2
- Built-in Wi-Fi
- Dual port gigabit ethernet
- PoE supported
- AC adapter included

YEALINK T57W

IP DESK PHONE



Bluetooth® Wi-Fi



FEATURES

- Executive desk phone
- 7" Color touch screen display
- 29 Programmable touchscreen keys
- Built-in Bluetooth 4.2
- Built-in Wi-Fi
- Dual port gigabit ethernet
- PoE supported
- AC adapter included

YEALINK T34

IP DESK PHONE



FEATURES

- 2.4" Color display
- 12 Programmable keys
- Built-in Wi-Fi
- Bluetooth (via BT50 dongle)
- Dual port gigabit ethernet
- PoE supported
- AC adapter included

YEALINK T53W

IP DESK PHONE



Bluetooth® OR Wi-Fi Compatible



FEATURES

- 3.7" Black & white display
- 21 Programmable keys (3 pages of 7)
- Bluetooth (via BT40 dongle)
- Wi-Fi (via WF40 dongle)
- Dual port gigabit ethernet
- PoE supported
- AC adapter included

YEALINK T33G

IP DESK PHONE



Not recommended for a receptionist or those who handle multiple calls at one time.

FEATURES

- 2.4" Color display
- 12 Programmable keys
(4 pages, ONLY 3 keys per page)
- Headset EHS supported
- Bluetooth headset NOT supported
- Dual port gigabit ethernet
- PoE supported
- AC adapter included

FANVIL V64

IP DESK PHONE

Bluetooth® Wi-Fi




FEATURES

- 3.5" Color display
- 21 Programmable keys
- Built-in Bluetooth 4.2
- Built-in Wi-Fi
- Dual port gigabit ethernet
- PoE supported
- AC adapter included

YEALINK W56H

CORDLESS DECT PHONE



REQUIRED

YEALINK W70B DECT BASE

1 DECT base supports 10 handsets

Sold separately. No rebate available.
Not included with handset purchase.

FEATURES

- 2.4" Color screen display
- 3.5mm Headset jack
- Up to 30 hours talk time
- Up to 160 feet indoor range
- Up to 980 feet outdoor range
- USB Charger base included
- AC adapter included
- W70B DECT base required (see below)

YEALINK CP925

IP CONFERENCE PHONE



FEATURES

- 4" Color touch screen display
- 20-foot and 360° voice pickup
- Built-in 6-microphone array
- 5-way conference call
- Built-in Bluetooth 4.2
- Built-in Wi-Fi
- PoE supported
- AC adapter included

YEALINK WH62 (DUAL) WIRELESS HEADSET



FEATURES

- Built for all day wearing comfort
- Acoustic Shield HD voice technology
- Compatible with PC web phone or IP desk phone
- Dual noise-canceling microphones
- Up to 14 hours talk time
- Up to 520 feet range
- Charging stand included
- AC adapter included

YEALINK WH62 (MONO) WIRELESS HEADSET



FEATURES

- Built for all day wearing comfort
- Acoustic Shield HD voice technology
- Compatible with PC web phone or IP desk phone
- Dual noise-canceling microphones
- Up to 13 hours talk time
- Up to 520 feet range
- Charging stand included
- AC adapter included