



User Guide – AI Support



AI Support

Behaviour Smart AI Support analyses your incidents and offers support following the completion of an incident report. Historical reports can also be analysed by clicking the AI Support tab in your menu.

Our AI suggestions are for informational purposes only. Users should evaluate and apply these ideas based on their expertise. Behaviour Smart is not liable for outcomes from these suggestions. Always consult a qualified professional for personalised guidance. Please do not share data with parents or other parties that you're not authorised to. Please report inaccurate information or issues to <https://www.behavioursmart.co.uk/aifeedback>

You can access Behaviour Smart AI in two ways.

1. After the completion of an incident by clicking AI Support
2. Selecting the AI Support option from the main menu.

Summarise Report

On 1st October 2024, an incident occurred in the hall involving Mariah Carey and Taylor Swift that escalated into aggressive behaviour, such as tapping, to a fight over a song competition, resulting in Mariah sustaining a black eye. The staff member who responded to the situation by initially ignoring Mariah's low-level behaviour and instructing her to stop singing, then responded to shouting and fighting. Although empathy was effectively employed during the incident, the use of humour was not, resulting in a low effectiveness rating. The dynamic risk assessment was conducted, and no restrictive measures were used, though some physical intervention occurred, leading to injuries that required treatment.



AI Support

On the AI Support page select

- Summarise Report
- Assess the incident report.
- Draft an informal letter/email
- Suggest strategies for staff
- Suggest strategies for the Student
- How can we best support this Student
- Give more detail on the suggested strategies
- Help me with post incident learning
- Suggest other response to low level behaviours
- Suggest other response to medium level behaviours
- Suggest other response to high level behaviours

Summarise Report

Recommend Actions

Draft an informal letter/email

Draft a formal letter

Suggest strategies for the Service User

How can we best support this Service User

Help me with post incident learning

What can we learn