



Valor Health Website Terms and Conditions

Effective Date: 10/14/2025

Last Updated: 10/14/2025

Welcome to the Valor Health website (“Site”), owned and operated by Valor Health (“we,” “us,” “our”). By accessing or using this Site, you agree to comply with and be bound by the following Terms and Conditions (“Terms”). Please read them carefully. If you do not agree with these Terms, you must not use this Site.

1. Acceptance of Terms

By accessing, browsing, or using this Site, you confirm that you are at least 18 years old (or the age of majority in your jurisdiction) and have the legal capacity to enter into these Terms. If you are using the Site on behalf of an organization, you represent that you are authorized to bind that organization.

2. Modifications to Terms

We reserve the right to update or modify these Terms at any time without prior notice. Any changes will be effective immediately upon posting. Your continued use of the Site after changes are posted constitutes your acceptance of the revised Terms. We encourage you to review these Terms regularly.

3. Services Provided

Valor Health provides rehabilitation, performance, and recovery information and services through this Site. Content may include general wellness and health information, but does not constitute medical advice. All services are subject to availability and may change at any time without notice.

4. Medical Disclaimer

The content on this Site is provided for informational and educational purposes only and is not intended to replace professional medical advice, diagnosis, or treatment. Always consult with your qualified healthcare provider regarding any medical condition or treatment. Reliance on any information provided by Valor Health is solely at your own risk.

5. User Accounts

Some areas of the Site may require creating an account. You agree to:

- Provide accurate and current information during registration
- Keep your login credentials secure
- Be responsible for all activities under your account

We reserve the right to suspend or terminate accounts that violate these Terms.

6. Intellectual Property Rights

All content on the Site—including text, graphics, logos, icons, images, videos, and software—is the property of Valor Health or its licensors and is protected by intellectual property laws. You may not copy, reproduce, distribute, modify, display, or create derivative works without our express written consent.

7. Permitted Use

You are granted a limited, non-exclusive, non-transferable license to access and use the Site for lawful purposes only. You agree not to:

- Use the Site for any unlawful or fraudulent activity
- Attempt to gain unauthorized access to any portion of the Site or systems
- Upload or transmit harmful code, spam, or disruptive content
- Interfere with the Site's functionality or security

8. Payment and Billing

If you purchase products or services through the Site, you agree to provide accurate billing information and pay all charges incurred. All payments are subject to the terms and conditions of our payment processor. We reserve the right to refuse or cancel any orders at our discretion.

9. Cancellation Policy

Your appointment time is reserved just for you. A late cancellation or missed visit leaves a gap in the therapists' day that otherwise could have been filled by another patient. As such, we require 3 hours' notice for any cancellations or changes to your appointment. Patients

who provide less than 3 hours' notice, or miss their appointment, will be charged a cancellation fee to the card on file.

10. Third-Party Links and Services

The Site may contain links to third-party websites or services that are not owned or controlled by Valor Health. We are not responsible for the content, privacy policies, or practices of any third-party sites. Your interactions with such third parties are solely between you and them.

11. Privacy

Your use of the Site is also governed by our Privacy Policy. By using the Site, you consent to the collection and use of information as described in that policy.

12. Limitation of Liability

To the fullest extent permitted by law, Valor Health and its affiliates, employees, and agents are not liable for any direct, indirect, incidental, consequential, or punitive damages arising from:

- Your use or inability to use the Site
- Any errors, omissions, or inaccuracies in the Site content
- Unauthorized access to or alteration of your transmissions or data

This limitation applies even if we have been advised of the possibility of such damages.

13. Indemnification

You agree to defend, indemnify, and hold harmless Valor Health, its affiliates, employees, contractors, and agents from and against any claims, liabilities, damages, losses, and expenses arising from your use of the Site, your violation of these Terms, or your violation of any third-party rights.

14. International Users

This Site is controlled and operated from the United States. If you access the Site from outside the U.S., you are responsible for compliance with local laws. Users located in the EU or other regions with data protection laws should review our Privacy Policy for details on international data transfers.

15. Governing Law and Dispute Resolution

These Terms are governed by the laws of the State of Arizona, without regard to conflict of laws principles. Any disputes shall be resolved through binding arbitration in Yuma County,

Arizona, under the rules of the American Arbitration Association. You waive any right to a jury trial or class action.

16. Severability

If any provision of these Terms is held invalid or unenforceable, that provision shall be enforced to the maximum extent possible, and the remaining provisions shall remain in full force and effect.

17. Termination

We reserve the right to suspend or terminate your access to the Site at any time, for any reason, without notice. Provisions relating to intellectual property, disclaimers, limitation of liability, indemnification, and governing law shall survive termination.

18. Contact Us

If you have any questions about these Terms, please contact us:

Valor Health
2833 S 4th Ave Ste E-1 Yuma, AZ 85364
+1 928-248-2785
team@valorhealthrehab.com