



The Business Social Bali Retreat Terms & Conditions

Event Dates: November 9-14, 2026

Location: Canggu, Bali

1. Eligibility

- Participants must be female and 18 years of age or older at the time of the retreat.

2. Booking & Payment

- All bookings are subject to availability and confirmed only upon receipt of a non-refundable initial payment for \$565.00 - OR if paid in full at the time of purchase.
- Final payment is due by Monday, 12th October 2026. If booking after this date, full payment is required at booking.
- Failure to pay the final balance by the due date may result in cancellation and forfeiture of your deposit. We reserve the right to resell your place if full payment is not received by the due date.
- Payment plans may be arranged by mutual agreement and must be adhered to; late payments may result in termination of your booking without refund.
- Any bank fees, credit card charges, or currency conversion fees are the participant's responsibility.

3. Cancellations & Changes

- The first instalment or if payment was made in full at the time of booking - these payments are all strictly non-refundable except as outlined in Section 4 (Event Cancellation or Postponement).
- If you cancel before Monday, 12th October 2026, you forfeit your initial payment; any additional payments will be refunded.
- If you cancel on or after Monday, 12th October 2025, the entire amount paid is forfeited.

- No refunds or credits for late arrival, early departure, missed activities, or change of mind.
- You may transfer your booking to another eligible participant only with prior written approval from The Business Social.
- All cancellations must be communicated in writing and acknowledged by The Business Social.
- Any refunds processed will not include credit card or payment processing fees.
- No refunds or credits for cancellations due to Covid-19 (including isolation, close contact, or contracting the virus); travel insurance is mandatory for international retreats and highly recommended for all.

4. Event Cancellation or Postponement

- If The Business Social cancels or postpones the retreat due to force majeure (natural disasters, government restrictions, epidemics, etc.), a new date will be proposed within 6 months.
- If the rescheduled date does not suit, you may request a refund of your deposit, processed within 5 working days.
- The Business Social is not responsible for any additional costs incurred by participants (flights, travel insurance, personal expenses, etc.) in the event of cancellation or postponement.
- We are not responsible for any expenses incurred in preparation for cancelled services, including travel, accommodation, or other bookings.

5. Package Inclusions

- 5 nights' accommodation at Bao & Ora, Canggu (private room)
- Return airport transfers in Bali
- Welcome Cocktail Party (Cocktails and Mocktails included)
- Cocktail Making class at Ji
- Afternoon at "The Lawn" Canggu
- Farewell Dinner at Santanera (drinks not included)
- Daily breakfast by private chef (Tues-Fri ONLY)
- Welcome gift
- 60-minute massage
- 30-minute tarot reading
- 60-minute yoga session
- Access to all scheduled workshops, mastermind sessions, and group activities

6. Not Included

- Return flights to/from Bali
- Travel insurance (mandatory)
- Lunches, dinners (except Welcome Cocktail Party and Farewell Dinner), and all drinks at Farewell Dinner and outside scheduled events
- Personal expenses, shopping, and optional activities not listed

- Additional spa treatments, excursions, or services not specified in the package

7. Dietary Requirements

- Dietary requirements and allergies must be submitted at booking and no later than Monday, 12th October 2026.
- All reasonable efforts will be made to accommodate dietary needs, but The Business Social cannot guarantee all requirements will be met.
- Severe or life-threatening allergies must be disclosed; you authorize facilitators to administer emergency treatment if needed, and release The Business Social from liability for such administration.

8. Travel & Health

- Participants are responsible for valid passports (minimum 6 months' validity from return date), visas, vaccinations, and travel documents for entry into Indonesia.
- Comprehensive travel insurance covering medical, cancellation, and personal liability is mandatory. Proof must be provided at least 90 days before the retreat or within one week of booking if booked later.
- It is the participant's responsibility to ensure medication is legal in Indonesia and to carry it in original packaging with a doctor's letter if required.
- Participants must disclose any medical, mental health, or substance use issues prior to booking. The retreat is not suitable for those under acute psychiatric care or heavily reliant on medication unless referred by a health professional.

9. Code of Conduct

- The Business Social is committed to a safe, inclusive, and respectful environment. Disruptive, inappropriate, or offensive behavior may result in removal from the retreat without refund¹.
- The Business Social is not responsible for the behavior of other participants or guests.

10. Liability & Waiver

- Participation in all activities is voluntary and at your own risk. Activities may carry risks including injury, illness, property damage, or death.
- The Business Social, its directors, employees, and agents are not liable for any injury, loss, damage, accident, delay, or expense resulting from participation, except where required by law.
- You agree to release, indemnify, and hold harmless The Business Social and its agents from all claims, losses, damages, or expenses, including legal fees, arising from your participation.
- You are responsible for any damage to or loss of property belonging to the accommodation provider caused by your actions, and must settle any incidentals before leaving.

- The Business Social is not liable for the acts or omissions of third-party providers, or for changes, cancellations, or delays caused by third parties.

11. Photography & Media

- By attending, you consent to being photographed or filmed for promotional purposes. If you do not wish to be included, notify The Business Social in writing before the event.
- Images may be used for marketing and social media.

12. Intellectual Property

- All materials provided remain the property of The Business Social and may not be reproduced, altered, or used for commercial purposes without written permission.
- Any intellectual property you provide grants The Business Social a perpetual, royalty-free license for use in relation to the retreat.

13. Complaints & Dispute Resolution

- Any feedback or issues should be raised promptly with the retreat leader for resolution.
- Disputes must be communicated in writing within 7 days of the issue. If unresolved, mediation may be sought through an independent mediator, with the Law Society of Western Australia appointing if needed.
- No legal action may commence until mediation has been exhausted. The courts of Western Australia have exclusive jurisdiction.

14. General

- These Terms are governed by the laws of Western Australia and the Commonwealth of Australia.
- Force majeure: The Business Social is not liable for obligations affected by events beyond its control, including natural disasters, war, terrorism, government actions, or epidemics.
- Notices must be in writing and are deemed delivered upon transmission by email or after 48 hours by post.
- These Terms constitute the entire agreement and supersede any prior arrangements.

By booking your place and paying the deposit, you acknowledge that you have read, understood, and agree to these Terms & Conditions.

Key Additions/Updates from Consultant Terms:

- Mandatory travel insurance and proof requirements
- Strict cancellation, refund, and Covid-19 policies
- Detailed liability waiver and indemnity

- Medical disclosure and allergy management
- Dispute resolution procedures
- Force majeure and third-party provider disclaimers
- Intellectual property and privacy provisions