

## **GENERAL**

### **What is Digital Beauty AI Consulting?**

We are a certified AI consulting agency that helps beauty professionals, spa owners, and businesses of all sizes implement AI solutions like voice receptionists, automation systems, and digital tools to streamline operations and boost revenue.

### **Who do you work with?**

We serve beauty entrepreneurs, med spa owners, salon professionals, daycare centers, digital product creators, and service-based business founders—nationwide.

### **Are your services in-person or virtual?**

Our services are fully virtual unless otherwise stated. We serve clients nationwide and can onboard your AI systems remotely.

## **SERVICES**

### **What types of AI services do you offer?**

- AI voice receptionist agents
- Automated booking and follow-up systems
- Custom AI chatbots for websites
- AI tools training and business automation strategy
- Digital product development using AI
- PLR product branding and customization

### **Do you provide custom solutions?**

Yes, each package can be customized based on your business goals, systems, and customer flow.

### **Can I see examples of your work?**

Yes. Visit <https://digitalbeautyaiconsulting.com> or request a demo.

## **BOOKING + PAYMENTS**

### **How do I book a consultation?**

Use the link on our website or go directly to our scheduling calendar to choose your package and time.

### **Is there a fee to book a consultation?**

Yes, there is a non-refundable consultation fee that will be applied to your package if you move forward.

**What payment methods do you accept?**

We accept credit/debit cards, Apple Pay, and ACH payments. Installment plans are available on select packages via third-party providers.

**Do you charge tax?**

Yes, applicable sales tax is charged where required by law.

## **POLICIES**

**What is your refund policy?**

Due to the digital nature of our services and deliverables, all sales are final. Please review service details before booking.

**Can I reschedule my appointment?**

Yes, you may reschedule up to 24 hours in advance using the link in your confirmation email.

**Do you offer support after project completion?**

Yes. Our Growth and Premier packages include post-launch support. We also offer ongoing retainers.

## **PRIVACY & DATA**

**Will my information be kept confidential?**

Yes. We do not sell, rent, or trade your personal or business data. Please review our Privacy Policy for full details.

**Are my calls or messages recorded?**

For quality and training purposes, calls may be recorded. You will be notified before recording begins.

## **TECHNICAL**

**Do you set up the phone number and domain?**

Yes. We help configure your phone number, connect your domain, and integrate your workflows through platforms like Growth Hub 365.

**What tools do I need to get started?**

At minimum: a booking system, business email, and business goals. We'll walk you through the rest.

**Do I need to be tech-savvy?**

Not at all. We handle setup and provide training and support tailored to your skill level.

