

## **QUALITY POLICY**

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At Gitchia Institute of Global Certification (Pvt.) Ltd. we are dedicated to deliver internationally recognized and accredited training programs that reflect integrity, quality, and competence. Our training portfolio, which includes Lead Auditor, Internal Auditor, Lead Implementer, Diplomas, Awareness Sessions and other trainings that are designed to meet national and international requirements while supporting the professional growth of students, technical experts, and industry professionals. Our trainers are competent and have exposure to both industry practices and maintain standard requirements.

Assessment process, Examination process, Decision on certification is made in accordance with the requirements of the relevant standard ISO/IEC 17024.

We are committed to provide impartial and transparent learning opportunities through qualified trainers, globally accepted standards, and modern training practices. Our training methods include physical classrooms, on-site, off-site and online training programs. Gitchia is providing self-paced training courses through E-learning portals to ensure customer satisfaction and making learning resources available anytime and anywhere. We are committed to comply with all the applicable regulatory, customer, legal and statutory requirements.

We are committed to improving our training and learning platform by continually improving our content and delivery methods, we ensure that our programs remain relevant, effective, and aligned with industry needs.

Through this policy, Gitchia affirms its commitment to being a trusted global provider of competence-based training that enhances careers, strengthens organizations, and contributes to international professional excellence.

Muhammad Sajjad

Chief Executive Officer