

Gitchia Institute of Global Certification (Pvt.) Ltd. is committed to providing internationally recognized, high-quality, and competence-based training services that promote professional development, organizational excellence, and stakeholder confidence.

This policy applies to all training programs offered by Gitchia, including but not limited to Lead Auditor, Internal Auditor, Lead Implementer, Diploma programs, Awareness Sessions, and other professional and technical training activities delivered through classroom, on-site, off-site, and online modes.

Gitchia is committed to ensuring that all training activities are:

- Designed based on identified training needs
- Delivered by competent and approved trainers with relevant industry exposure
- Aligned with applicable national and international standards and best practices
- Supported by fair, valid, and transparent assessment and evaluation methods

Where applicable, the principles of ISO/IEC 17024 and other relevant international standards are used as reference frameworks to ensure objectivity, consistency, and credibility in assessment, evaluation, and certification-related processes.

Gitchia is committed to providing impartial, transparent, and accessible learning opportunities by:

- Maintaining qualified trainers and subject matter experts
- Applying standardized training and assessment methodologies
- Ensuring equal opportunity and non-discrimination for all learners

Gitchia is committed to comply with all the applicable regulatory, legal, statutory, customer, and accreditation requirements relevant to its training operations.

The organization is committed to the continual improvement of its training system through:

- Regular review of training content and methodologies
- Monitoring learner satisfaction and training effectiveness
- Integrating technological innovations and digital learning platforms
- Implementing corrective and preventive actions where necessary

Through this policy, Gitchia affirms its commitment to being a trusted global provider of professional training services that enhance individual competence, strengthen organizational capability, and contribute to international professional excellence.

Latest Review Date: January 01, 2026



Chief Executive Officer