

Privacy Policy

Privacy Policy Last Updated: February 11, 2026

Hostetler and Son Builders, Inc. DBA: Hostetler Family Homes ("we," "us," or "our") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you interact with our website (hfh.homes & hostetlerfamilyhomes.com), forms, services, or communications, including SMS/text messaging.

1. Information We Collect We may collect:

- Contact details (name, email, phone number, address).
- Information you provide via website forms, inquiries, or appointment requests (e.g., property interests, questions).
- Automatically collected data (e.g., IP address, browser type, device info via cookies/analytics tools).

2. How We Use Your Information We use your information to:

- Respond to inquiries and provide customer service.
- Send appointment reminders, confirmations, booking links, and follow-up responses to your questions.
- Improve our website and services.
- Comply with legal obligations.

3. SMS/Text Messaging If you provide your mobile phone number and explicitly consent (via an unchecked checkbox on our forms), we may send SMS/MMS messages for appointment-related communications, including reminders, confirmations, booking/scheduling links, and responses to your inquiries. Message frequency varies (typically 1-5 per month based on interactions). Msg & data rates may apply.

We do not share, sell, rent, or otherwise disclose your mobile phone number or SMS opt-in consent to third parties or affiliates for marketing or promotional purposes. Your phone number is used solely for the consented communications described above.

4. How We Collect Consent for SMS Consent is obtained via an explicit, optional checkbox on our website forms (e.g., "I agree to receive SMS appointment reminders, confirmations, booking links, and responses to inquiries from Hostetler Family Homes. Msg & data rates may apply. Reply HELP for help, STOP to opt out."). Consent is not required to use our website or services and is separate from any mandatory fields.

5. Opt-Out and User Rights You may opt out of SMS at any time by replying STOP to any message, or by contacting us. You can also request access, correction, deletion, or restriction of your data by emailing us (see contact below). We will respond in accordance with applicable laws.

6. Cookies and Tracking We use cookies and similar technologies for analytics and functionality. See our cookie notice for details.

7. Data Security We implement reasonable administrative, technical, and physical safeguards to protect your information from unauthorized access, loss, or misuse. No method is 100% secure.

8. Data Sharing We do not sell personal information. We may share data with service providers (e.g., email/SMS platforms) who assist us and are bound by confidentiality. We may disclose if required by law.

9. Children's Privacy Our services are not directed to individuals under 18. We do not knowingly collect data from children under 13 (or 16 in some jurisdictions).

10. Changes to This Policy We may update this policy. Changes will be posted here with an updated date.

Contact Us

Street Address:

Hostetler & Son Builders, Inc.

224 South Prospect Ave.

Hartville, Ohio 44632

Email: Sales@hostetlerfamilyhomes.com

Phone: 330-877-1636

By using our site or providing information, you agree to this policy.