



Terms and Conditions – Getafix Innovations

Welcome to Getafix Innovations. By using our services, you agree to the following Terms and Conditions:

1. Services

Getafix Innovations provides general maintenance services, including but not limited to electrical, plumbing, security system installations, handyman, and solar maintenance services. All services will be performed with reasonable skill, care, and in accordance with industry standards.

2. Quotes and Pricing

All quotes provided are valid for 14 days unless otherwise stated.

Prices may vary if the scope of work changes or unforeseen circumstances arise.

A call-out fee may apply for on-site inspections.

3. Payments

Payment is due immediately upon completion of work unless otherwise agreed in writing.

We accept EFT, card payments, or cash.

Late payments may incur interest at 2% per month on outstanding amounts.

4. Cancellations

Cancellations within 24 hours of the scheduled service may incur a call-out fee.

If we are unable to perform services due to factors beyond our control (e.g., no site access), a call-out fee may still apply.

5. Warranty

We offer a 3-month workmanship warranty on repairs and installations unless otherwise specified.

Manufacturer warranties apply for parts and materials used, subject to their terms.

Warranty will be void if misuse, tampering, or work by other service providers causes damage.

6. Liability

Getafix Innovations is not liable for indirect, incidental, or consequential damages arising from services provided.

Our liability for any claim will not exceed the total fees paid for the relevant service.

7. Client Responsibilities

Ensure clear and safe access to the work area.

Notify us of any hazardous conditions or relevant site information before work begins.

Secure pets and valuables during the service visit.

8. Health and Safety

We comply with all applicable health and safety laws. We reserve the right to refuse work if unsafe conditions are identified on-site.

9. Privacy

We respect your privacy and will only use your personal information to provide services and communicate with you as needed. For more information, refer to our Privacy Policy.

10. Governing Law

These terms are governed by the laws of South Africa. Any disputes will be handled under the jurisdiction of South African courts.

By engaging Getafix Innovations, you agree to these Terms and Conditions.

If you have any questions, please contact us at:

 079 133 4265

 egreyvensteyn@gmail.com