

Express TCS LTD / Eleven13 Firm LLC (“we,” “our,” “us”) values your privacy. This Privacy Policy explains how we collect, use, and protect your information, particularly in relation to SMS/text communications.

1. Business Information

Business Name: Express TCS LTD / Eleven13 Firm LLC

Contact Information:

Phone: (815) 656-5693

Email: taxpro@eleven13firm.com

Website: www.eleven13firm.com

2. Information We Collect

When you interact with our website, forms, or services, we may collect the following information:

- Name
- Phone number
- Email address
- Any other details you choose to provide (e.g., booking requests, consultation notes)

3. How We Use Your Information

We use collected data to:

- Provide requested services (e.g., tax preparation, training, or consulting)
- Send important updates and confirmations
- Communicate via SMS/text messages for reminders, promotions, and service updates

4. SMS/Text Messaging Disclosure

By submitting your phone number through our website forms, you consent to receive SMS/text messages from Express TCS LTD / Eleven13 Firm LLC. Message frequency may vary. Standard message and data rates may apply.

Opt-In Disclosure:

“By submitting this form, you agree to receive text messages from Express TCS LTD / Eleven13 Firm LLC regarding your account, services, and promotional offers.”

Opt-Out Instructions:

You may opt out of receiving SMS/text messages at any time by replying STOP. You may also reply HELP for assistance.

5. Data Sharing

We respect your privacy. Your information is never shared, sold, or rented to third parties.

6. Revoking Consent & Updating Information

If you wish to revoke your consent, update your information, or have questions about this Privacy Policy, please contact us:

- Email: taxpro@eleven13firm.com
- Phone: (815) 656-5693

7. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website with the updated date.