



Privacy Policy

This site is operated by www.comeunstuck.com, trading as Come Unstuck.

Our Privacy Policy was posted and last updated on **9 June 2025**. It governs the privacy terms of our website, located at www.comeunstuck.com (the "Website" or "Service").

This page informs you of our policies regarding the collection, use, and disclosure of Personal Information we receive from users of the Website.

We use your Personal Information only for providing and improving the Service. By using the Website, you agree to the collection and use of information in accordance with this policy.

Definitions

Personal Data: Data about a living individual who can be identified from that data.

Usage Data: Automatically collected data generated by use of the Service.

Cookies: Small data files stored on a user's device.

Data Controller: A person or entity determining how and why Personal Data is processed. We are the Data Controller of your data.

Data Processor (Service Providers): Entities processing data on behalf of the Data Controller.

Data Subject: Any individual who is the subject of Personal Data.

User: The individual using our Service.

Information Collection and Use

We collect different types of information to provide and improve our Service:

Personal Data:

- Email address
- Name
- Cookies and Usage Data

We may contact you with newsletters, marketing, or promotional materials. You can opt out via the unsubscribe link provided in any email.

Usage Data: May include IP address, browser type, browser version, pages visited, visit times, unique device identifiers, and diagnostic data.

Tracking & Cookies Data: We use cookies to track activity and enhance user experience. You can refuse cookies, but this may limit website functionality.

Use of Data

We use data to:

- Provide and maintain the Service
- Notify you of changes
- Allow participation in interactive features
- Provide customer support
- Analyze and improve the Service
- Monitor usage
- Detect and address technical issues
- Offer news and promotional information

Retention of Data

Personal Data is retained only as long as necessary to fulfil purposes outlined or comply with legal obligations.

Transfer of Data

Your data may be transferred and stored outside your jurisdiction. We take all necessary steps to ensure secure handling of your data in line with this Privacy Policy.

Disclosure of Data

We may disclose your data if required by law, legal processes, public authority requests, or during business transactions (mergers, acquisitions).

Security of Data

We strive to protect your data but cannot guarantee absolute security, as no method of transmission or electronic storage is 100% secure.

Legal Basis for Processing (GDPR)

We process your Personal Data because:

- It's necessary to perform a contract with you
- You've given consent
- It's in our legitimate interests
- To comply with legal obligations

Your Data Protection Rights (GDPR)

If you reside in the EEA or UK, you have rights to:

- Access, update, or delete data
- Rectify inaccurate or incomplete data
- Object to or restrict processing
- Data portability
- Withdraw consent

Contact us at **ask@comeunstuck.com** to exercise these rights.

You have the right to lodge a complaint with your local Data Protection Authority.

Service Providers

We may use third parties to facilitate, provide, or analyze our Service. They can access your Personal Data only to perform these tasks.

Analytics: We use Google Analytics to track and analyze website usage. Opt-out using Google Analytics' browser add-on: <https://policies.google.com/privacy>

Payments: We use third-party payment processors such as PayPal and Stripe. Payment data is governed by their privacy policies:

- PayPal: <https://www.paypal.com/webapps/mpp/ua/privacy-full>
- Stripe: <https://stripe.com/privacy>

Links to Other Sites

Our Service may contain links to third-party sites. We have no control over their privacy practices and encourage you to review their policies.

Children's Privacy

Our Service is not intended for individuals under 18. We do not knowingly collect data from minors.

Changes to This Privacy Policy

We may update our policy periodically. Changes will be posted on this page with the updated date.

Contact Us

For questions regarding this Privacy Policy, contact us at **ask@comeunstuck.com**.