



Terms and Conditions

Last updated: 13/01/26

Welcome to WiseLearn Education. By accessing our guides, resources, consulting and coaching services for educators and parents, you agree to be bound by these Terms and Conditions. Please read them carefully.

1. Acceptance of Terms

By using our services, you accept and agree to these Terms and Conditions.

2. Services

WiseLearn Education offers guides, resources, consultancy and coaching services to educators and parents. These services are subject to these Terms and any policies we publish.

3. User Responsibilities

- **Account Information:** You must provide accurate information when creating an account and keep it updated.
- **Use of Services:** You agree to use our services for lawful purposes only.

4. Payment and Refunds

- **Payment:** Fees for our services are due at the time of purchase. Payment methods are outlined during the checkout process.
- **Refunds:** Refunds may be requested within 30 days of purchase. Please refer to our refund policy for more details.

5. Intellectual Property

All content provided by WiseLearn Education, including courses, materials, and branding, is our intellectual property. You may not reproduce or distribute this content without our express permission.

6. Limitation of Liability

WiseLearn Education is not liable for any indirect, incidental, or consequential damages arising from your use of our services.

7. Changes to Terms

We may update these Terms and Conditions from time to time. Continued use of our services constitutes your acceptance of the updated Terms.



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8. Sending Material Electronically

WiseLearn are able to send and receive documents electronically, however, as such transmission is not secure it may be copied, recorded, read or interfered with by third parties while in transit. If you ask us to transmit any document electronically, you release us from any claim you may have as a result of any unauthorised copying, recording, reading or interference with that document, for any delay or non-delivery of any document and for any damage caused to your system or any files.

9. GST

Where applicable, GST is payable on our professional fees, products and expenses and will be clearly shown on our tax invoices. By accepting these terms, you agree to pay us an amount equivalent to the GST imposed on these charges.

10. Governing Law

The law of Queensland governs these terms and conditions. The parties submit to the non-exclusive jurisdiction of the courts of Queensland and of the Commonwealth of Australia.

11. General

If any provision of these terms and conditions shall be invalid, void or illegal or unenforceable the validity, existence, legality and enforceability of the remaining provisions shall not be affected, prejudiced or impaired.

All services/goods supplied by us are subject to the laws of Queensland and we take no responsibility for changes in the law which affect the services/goods supplied.

We may license or sub-contract all or any part of our rights and obligations without the client's consent.

You acknowledge and accept that we may add to, delete or otherwise modify these terms and conditions by giving written notice of the change to you. A change of these terms and conditions takes effect 7 (seven) days after it is notified to you.

12. Contact Us

If you have any questions about these Terms and Conditions, please contact us at nicole@wiselearn-ed.com.au

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Privacy Policy

Privacy Policy for WiseLearn Education

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WiseLearn Education ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy describes how we collect, use, and share information about you when you use our courses and coaching services for parents.

1. Information We Collect

- Personal Information: Name, email address, phone number, billing information, and any other information you provide during registration or while using our services.
- Usage Data: Information on how you access and use our website and services, including your IP address, browser type, and operating system.

2. How We Use Your Information

- To Provide and Improve Services: We use your personal information to deliver and improve our courses and coaching services.
- Communication: To send you updates, newsletters, and support messages.
- Marketing: With your consent, we may use your information for marketing purposes.

3. Sharing Your Information

- Service Providers: We may share your information with third parties that provide services on our behalf, such as payment processors and email service providers.
- Legal Requirements: We may disclose your information if required by law.

4. Your Choices

- Opt-Out: You can opt-out of receiving our marketing emails by following the unsubscribe link in the emails.
- Access and Correction: You may access and update your personal information by contacting us.

5. Security

We take reasonable measures to protect your information from unauthorized access.

6. Contact Us

If you have any questions about this Privacy Policy, please contact us at nicole@wiselearn-ed.com.au. By using our services, you agree to this Privacy Policy.