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www.uncapped.digital

Uncapped Digital (Pty) Ltd. Registration Number 2024/008735/07 ("Uncapped Digital")

# Website Privacy Policy

Version 02 Approval Date 17/01/2024

This Website Privacy Policy describes how Uncapped Digital (Pty) Ltd. ("Uncapped Digital") processes information collected and/or received from you.

### 1. Information We Collect and Receive

We collect and receive information about you in the following ways:

- 1.1. Information you give us: This includes information provided directly to us when you sign up for our services, fill in forms on our websites, enter competitions, complete surveys, post comments on our social media pages, or contact us directly.
- 1.2. What personal information we collect: When you register for our services, you may need to provide us with your name, surname, contact number, email address, physical address, identity or passport number, and date of birth.
- 1.3. Information we collect or receive when you use our website or social media platforms: We collect information through cookies, web beacons, and other technologies, including log information, interaction-based inferences, device information, and location information. Please refer to our Cookie Policy for more information.
- 1.4. Information from third-party sources: We may receive additional information about you from publicly or commercially available sources, which we may combine with the information we collect from you.
- 2. How We Use the Information We Collect and Receive

We use the information we collect and receive for purposes such as providing information, products, or services you request, referring you to appropriate third-party service providers, communication, support, and effective advertising.

3. How We Share the Information We Collect and Receive





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We may share information with our affiliates, employees, third-party service providers, business partners, and other parties as required by legal process or to protect our legal rights. We may also share information with third parties with your explicit consent.

### 4. Your Rights

You have the right to opt out of marketing communications, reject cookies, and request correction or removal of inaccurate personal information.

### 5. Retention of Data

We retain your personal information only as necessary for the purposes stated in this privacy policy and to comply with legal obligations.

## 6. Our Commitment to Security

While we strive to protect your personal information, we cannot guarantee absolute security. We employ safeguards and comply with applicable laws to protect your data.

### 7. Transfer of Data

Your information may be transferred and stored outside your country of residence, subject to data protection laws equivalent to or better than those in South Africa.

### 8. Links to Other Websites

We are not responsible for the privacy practices of third-party websites linked to our website.

# 9. Changes to This Privacy Policy

Any updates to this privacy policy will be posted on our website.

### 10. Access to Your Personal Information

You may request confirmation, access, correction, or deletion of your personal information by writing to <a href="mailto:info@uncappeddigital.co.za">info@uncappeddigital.co.za</a>.

