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www.uncapped.digital

Uncapped Digital (Pty) Ltd.
Registration Number 2024/008735/07
(*"Uncapped Digital"*)

Website Terms and Conditions of Use

Version 02

Approval Date 17/01/2024

These terms and conditions ("Terms") govern your usage of the Uncapped Digital (Pty) Ltd. website and services. By accessing or utilising our website and services, you agree to these Terms in full. If you do not agree with any part of these Terms, you may not access or use our website or services.

1. Services Offered

Uncapped Digital (Pty) Ltd. ("Uncapped Digital") offers Software-as-a-Service (SaaS) products and digital marketing services. Users can sign up for SaaS products directly on the website. Digital marketing services are available on a case-by-case basis and require a separate contract.

2. Payment Terms

For SaaS products, payment can be made using credit cards, Apple Pay, and Google Pay. Setup costs are non-refundable. Contracts for SaaS and marketing services run on a month-to-month or annual basis. Annual contracts can be cancelled with 30 days' notice, subject to a 25% charge of the remaining contract term in addition to the subscription fee for the 1-month notice period.

3. Refunds

Refunds for SaaS subscriptions are available within the first month, excluding setup fees and other expenses such as call/SMS costs. Only the subscription amount will be refunded.

4. User Responsibilities

Users must not engage in any unauthorised use or access of Uncapped Digital's services. This includes but is not limited to copying, distributing, or modifying any part of the services without prior written consent.

5. Privacy

Disclaimer: The contents of this document should only be used for and by Uncapped Digital and may not be distributed unlawfully. Older versions are not deemed official. Only the latest version is acceptable.





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Your privacy is important to us. Please refer to our Privacy Policy for information on how we collect, use, and protect your personal data.

6. Intellectual Property

All intellectual property rights, including copyrights and trademarks, related to Uncapped Digital's services and content, are owned by Uncapped Digital (Pty) Ltd. Unauthorised use of our intellectual property is prohibited.

7. Limitation of Liability

Uncapped Digital shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising from your use of our website or services.

8. Jurisdiction

These Terms are governed by the laws of South Africa. Any legal disputes shall be resolved in the courts of South Africa.

9. Changes to Terms

Uncapped Digital reserves the right to modify these Terms at any time. Updated Terms will be effective upon posting on the website.

10. Contact Us

If you have any questions about these Terms, please contact us at info@uncappeddigital.co.za.

