



First Time & Frontline Management Leadership Development Program

FOUNDATIONS OF LEADERSHIP

The First Time & Frontline Management Leadership Development Program is a highly intensive, 5-day leadership development experience designed to guide First Time & Frontline managers in making the shiftfrom successful individual contributor to effective leader and equip you with the tools, knowledge, and confidence needed to excel in your new role. Let's unlock Your Leadership Potential and Maximize Your Leadership Potential.

The First Time & Frontline Management Leadership Development Program is meticulously crafted to address the unique challenges faced by new frontline managers. We focus on practical leadership skills, including communication, team management, decision-making, and conflict resolution. Our approach blends theory with real-world application to ensure you're ready to lead effectively.

Maximizing Your Leadership Potential is a feedback-rich development experience designed to immerse participants in different roles and mindsets of managing people and projects: team player, coach, manager, and leader. Join us to unlock your leadership potential and drive your team to success.

5-Day Intensive Program Agenda

DAY 1

Understanding
Yourself – The
Leadership
Mindset – Starting
Your Leadership
Development
Journey –
Leadership
Versatility &
Networking Event

DAY 2

Role of Manager – Role of Coach – Role of Leader & Networking Event

DAY 3

Developing the
Foundations of
Strong
Leadership –
Building the
Support You
Need &
Networking Event

DAY 4

Getting Your Message Across – Accomplishing Goals Through Influence & Networking Event

DAY 5

Motivating Your Team to Greatness – Making Your Leadership Happen

Program Requirements

Our programs are designed to offer personalized insights into your unique leadership style and capabilities. To ensure a meaningful experience, completing any assigned pre-program materials or assessments is both critical and mandatory for program enrollment. You will receive specific pre-program assignments well in advance of your attendance, allowing ample time for completion. Some materials may not be available until approximately 8 weeks before the program start date, as we strive to provide the most accurate and relevant information. These pre-course assignments are integral to your program experience, and their completion may directly affect your participation and enrollment status.

Transfers:

If you need to transfer your registration, you must specify the new date and/or program you wish to attend. Please note that tuition becomes fully non-refundable if you transfer more than twice or if you do not attend another program within 6 months of the original start date.

Refunds:

Any remaining balance from a canceled program can be applied toward another program at The Adversity Academy within 6 months of the original program date. After 6 months, any unused balance is non-refundable.

Exceptions:

For Assessment Certification and The Adversity Academy UN-Leadership™ for New Leaders, the following special conditions apply:

No Substitutions After Login Issued: Once login credentials have been issued, enrollment and name changes are not permitted. A substitution request may be considered only if the course login has not been accessed. Please contact us to submit a request.

Refunds: No refunds will be issued after logging into the Assessment Certification Course or The Adversity Academy UN-LeadershipTM for New Leaders and accessing The Adversity Academy's intellectual property.

Transfer & Cancellation Policy

Prior to the start of a program, we incur considerable administrative expenses related to your registration. As a result, the following fees and conditions apply (see exceptions* below):

Number of Days Before Program	Participant Substitution Allowed	Transfer of Date &/or Program Fee	Cancellation Fee
More than 30 days	Yes (no fee)	None	None
15-30 days	Yes (no fee)	25% of tuition	50% of tuition
14 days or less	NO	50% of tuition	100% of tuition

Do You Have a Plan?

60%

of new managers fail to meet their leadership expectations within the first two years due to a lack of proper training & development.

70%

of employee engagement is directly influenced by the quality of leadership provided by their immediate manager.

85%

of organizations report that investing in leadership development for frontline managers leads to improved team performance and overall company success.

10 Reasons Why This Program is For You

01. Develop Essential Leadership Skills

Learn the foundational skills needed to lead with confidence and effectiveness from day one.

02. Build Strong Teams

Gain strategies for team building and fostering collaboration among your team members.

03. Enhance Communication Abilities

Improve your ability to clearly convey expectations, provide feedback, and inspire your team.

04. Navigate Challenges with Confidence

Learn how to address common leadership challenges and make informed decisions under pressure.

05. Boost Employee Engagement

Discover techniques to motivate and engage your team, driving productivity and job satisfaction.

06. Understand Your Leadership Style

Explore and refine your personal leadership style to become a more effective leader.

07. Learn Conflict Resolution

Master the art of resolving conflicts quickly and effectively, creating a harmonious work environment.

09. Prepare for Future Growth

Equip yourself with the knowledge and tools to excel in your current role and prepare for future leadership opportunities.

08. Increase Accountability

Develop the skills to hold yourself and your team accountable for results, fostering a culture of responsibility.

10. Access Continuous Support

Benefit from ongoing coaching and peer networking to support your leadership journey long after the program ends.









support@theadversityacademy.com www.theadversityacademy.com

