

Speak Honest, LLC Policies and Terms & Conditions

Refund Policy

100% Satisfaction Guarantee:

- Speak Honest, LLC offers a 100% money-back guarantee for clients who find our 12-week coaching course unsatisfactory, under the conditions outlined below.

Eligibility for Refund:

To qualify for a refund, clients must:

- Have actively participated in and completed the entire 12-week course.
- Request the refund within 14 days of course completion.

Refund Process:

Clients wishing to request a refund are required to:

- Contact Speak Honest, LLC within the specified 14-day period to schedule a one-on-one call.
- Discuss their experience and reasons for dissatisfaction during the call.

Refunds will be processed within 7 business days following the call if a refund is deemed appropriate, using the original method of payment.

Exclusions:

- Requests for refunds must be submitted within 14 days following the completion of the course.
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Medical Disclaimer

The coaching services provided by Speak Honest, LLC, including the Speak Honest Protocol, are intended to facilitate enhanced communication within romantic relationships. The undersigned acknowledges that these services do not replace professional medical advice, diagnosis, or treatment. Clients are advised to consult with a licensed physician or other qualified health providers regarding any medical or psychological conditions.

Confidentiality Policy

Speak Honest, LLC commits to maintaining the confidentiality of all personal information shared by clients in the course of coaching sessions or other interactions. Information will only be disclosed as required by law or as necessary to provide the agreed-upon services.

Group Confidentiality Policy:

Participants in group settings such as workshops or webinars are obliged to maintain the confidentiality of information shared within these sessions. Failure to adhere to this policy may result in the termination of program access without a refund.

Testimonial and Use of Testimonial Policy

Clients submitting testimonials to Speak Honest, LLC grant the company the right to publish their feedback on its website or other promotional materials. Personal identifiers will be limited to first name and last initial unless full name disclosure is expressly authorized by the client. Speak Honest, LLC reserves the right to edit testimonials for clarity and brevity.

Discount Policy

Speak Honest, LLC may offer promotional discounts during specified periods. Details regarding eligibility, criteria, and limitations of such discounts will be communicated in advance through the company's official channels, including the website, email newsletters, and social media.

Intellectual Property Rights

All materials provided as part of the Speak Honest Protocol, including videos and worksheets, are proprietary and exclusively owned by Speak Honest, LLC. Any replication or unauthorized use of these materials is prohibited without the express written consent of Speak Honest, LLC.

Terms & Conditions of Use

By accessing and utilizing the services offered by Speak Honest, LLC, clients agree to adhere fully to the terms and conditions set forth herein. These terms include, but are not limited to, copyright limitations and limitations of liability.

Severability:

Should any provision of these Terms & Conditions be deemed invalid or unenforceable, the remaining provisions shall continue in full force and effect.

Governing Law:

These Terms & Conditions shall be governed by and construed in accordance with the laws of the State of California, United States, irrespective of its conflict of law principles.

Contact Information

For inquiries or concerns regarding these policies or our services, please contact:

- Email: [info@speake-honest.com](mailto:info@speak-honest.com)
- Phone: 408 389 8787