TEG

Privacy Policy

At **TEG Solutions**, your privacy is our priority. We are committed to protecting the personal and business data entrusted to us through our products, services, and website.

This Privacy Policy outlines how we collect, use, store, and protect your information.

1. Information We Collect

We collect and process only the data necessary to provide our services efficiently. This may include:

- Client and customer names, emails, phone numbers
- Business data related to operations, sales, marketing, and communication
- Usage data, analytics, and service performance logs
- Content used in your automations, CRM, or AI agents

2. How We Use Your Information

Your data is used strictly for service-related purposes:

- Deploying, managing, and improving AI-powered automations
- Building business systems and lead databases
- Training and customizing AI employees or digital assets for your business
- Providing customer support and performance analytics
- Ensuring uptime, service continuity, and platform optimization

3. Data Security

We take **data security seriously** and implement best-in-class measures:

- Client workspaces are isolated and hosted under separate, secured accounts to eliminate cross-client risk

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- We never sell, rent, or share your data with third parties unless legally required
- All data is hosted on reputable, industry-leading servers with 24/7 cybersecurity monitoring
- We employ end-to-end encryption, firewalls, and regular vulnerability scans
- In the event of a breach or risk, we take immediate action and follow incident response protocols

4. Client Confidentiality

We operate under strict non-disclosure and confidentiality principles:

- We do not publicly market client names or materials
- Any private or proprietary content created for your business remains yours
- If you choose to sign a formal NDA, we're happy to accommodate

5. Access & Control

Clients have full control of their hosted systems and can:

- Request access to, edit, or delete their information
- Transfer or terminate services at any time
- Choose between self-managed platforms or full-service management from our team

6. Cookies & Tracking

We use minimal cookie tracking for essential website functionality and analytics. You may opt-out using your browser settings.

7. Updates to This Policy

We may update this Privacy Policy periodically. All updates will be posted on this page with a new effective date.