

Privacy Policy and Terms of Service for Keys Open Doors

****Effective Date:** February 15, 2025**

This document outlines the Privacy Policy and Terms of Service governing the use of services provided by Keys Open Doors ("we," "us," or "our"), including our website, mobile applications, and any other platforms used to interact with clients and potential clients.

****I. Privacy Policy****

****A. Information We Collect:****

We may collect the following types of information:

*** **Personal Information:**** This includes your name, email address, phone number, postal address, and any other information you voluntarily provide to us through forms, emails, or other communications. This may also include information about your property preferences, budget, and desired location.

*** **Automatically Collected Information:**** We may automatically collect certain information when you visit our website or use our services, such as your IP address, browser type, operating system, referring website, pages visited, and the dates and times of your visits. We may use cookies, web beacons, and similar technologies to collect this information.

*** **Information from Third Parties:**** We may receive information about you from third-party sources, such as public databases, social media platforms, and other real estate professionals, if you have given them permission to share your information with us.

****B. How We Use Your Information:****

We use your information for the following purposes:

*** **Providing Services:**** To respond to your inquiries, provide you with information about properties, schedule showings, and assist you with buying or selling real estate.

*** **Communication:**** To send you emails, newsletters, updates, and other communications related to our services and the real estate market. You may opt-out of receiving marketing communications at any time.

*** **Improving Our Services:**** To analyze website usage, personalize your experience, and improve the quality and functionality of our services.

*** **Legal Compliance:**** To comply with applicable laws, regulations, and legal processes.

****C. Sharing Your Information:****

We may share your information with the following parties:

* **Other Real Estate Professionals:** With your consent, we may share your information with other real estate agents, brokers, or service providers involved in the buying or selling process.

* **Service Providers:** We may share your information with third-party service providers who assist us with various aspects of our business, such as website hosting, data analytics, and email marketing. We require these service providers to protect your information and only use it for the purposes we specify.

* **Legal Authorities:** We may disclose your information to legal authorities if required by law or legal process.

D. Your Choices:

You have the following choices regarding your information:

* **Access and Correction:** You may request access to and correction of your personal information.

* **Opt-Out:** You may opt-out of receiving marketing communications from us by following the unsubscribe instructions in our emails or contacting us directly.

* **Do Not Track:** We do not currently respond to "Do Not Track" signals.

II. Terms of Service

A. Use of Services:

You agree to use our services for lawful purposes and in a manner that does not violate these Terms of Service.

B. Intellectual Property:

All content on our website and in our materials, including text, graphics, logos, and images, is our intellectual property and is protected by copyright and other laws.

C. Disclaimer of Warranties:

We provide our services "as is" and without any warranties, express or implied. We do not guarantee the accuracy, completeness, or reliability of any information provided through our services.

D. Limitation of Liability:

We are not liable for any damages arising from your use of our services, including but not limited to direct, indirect, incidental, consequential, or punitive damages.

E. Governing Law:

These Terms of Service are governed by the laws of DC, Maryland, and Virginia.

****III. Contact Us.****

If you have any questions about this Privacy Policy or Terms of Service, please contact us at:

support@keysopendoors.info