City of Upper Arlington Food Waste Collection Progam Overview



FOOD WASTE DROP-OFF PROGRAM



- Started Program in 2019
- 3 Locations
- Total 17 Containers emptied 1-2x per week
 - No need to sign up; available to all residents 24-7/365

Drop-off Locations:

- Municipal Service Center (3600 Tremont Road) 6 containers
- Fancyburg Park (3375 Kioka Avenue) 7 containers
- Sunny 95 Park (4395 Carriage Hill Lane) 4 containers

Total Collected:

522,837 lbs / 261 tons (May 2019 – Jan 2024)



CURBSIDE FOOD WASTE COLLECTION



- Pilot Program launched in 2022 (mostly grant funded)
- Started with 100 households grew incrementally each month (750 HHs at end of pilot)
- Weekly, curbside collection
- Provided 5-Gallon bucket with Lid and replaced liner after each collection
- No cost to participants; city paid \$10/mo per household





CURBSIDE FW PILOT

- No cost to residents
 - 75% paid for through USDA Grant, rest was covered by the City
- Residents "requested to participate" through an on-line sign-up form





Curbside Collection Pilot Program (April 2022-December 2023)

- 745 participating households
- 429,129 lbs / 215 tons collected
- 3 tons per week
- 11.07 lbs per HH per week
- 83% set out rate





2024-2026 Curbside Program Overview

- Weekly Curbside Service
 - No service changes, still weekly collection at curb
 - Hauler delivers buckets/liners to new participants
- Liners
 - Rather than one liner each week, we are providing a roll of 50 liners at the start
- Data
 - Hauler provides weekly tonnage and "not out" reports
- Still no additional cost for residents to participate









Curbside Collection Program (Jan 2024 – current)

- 1,250 participating households
- 200,832 lbs / 99 tons collected
- **5.5 tons** per week
- 11.23 lbs per HH per week
- **79%** set out rate





LESSONS LEARNED

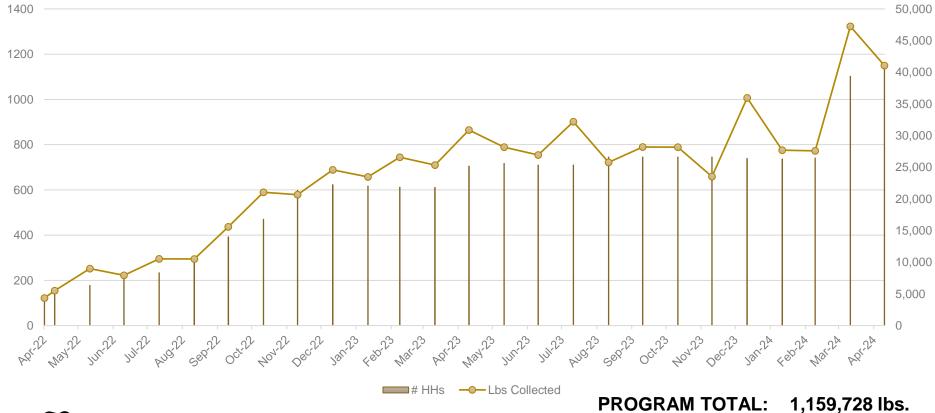
- Things we learned along the way:
 - Liners Matter!
 - Collection day matters
 - COMMUNICATE!
 - People enjoy seeing monthly/quarterly statistics
 - Educate your trash/recycling teams
 - Otherwise, your buckets will get thrown away



LESSONS LEARNED

- Before adding new HHs to the route, I require them to respond to an email from me, agreeing to program guidelines
 - 30-40% of people who "sign up" never respond to the email
- "NOT OUT" for more than a month or so, I followup via email
 - A few residents quit but most just needed help getting started again

Pounds Collected w/ # Participating Households



PROGRAM TOTAL:

579.864 tons



Thank you

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