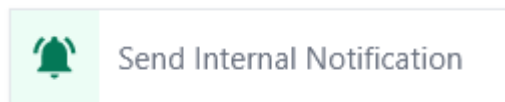


WinSMS Marketplace App Known Issue

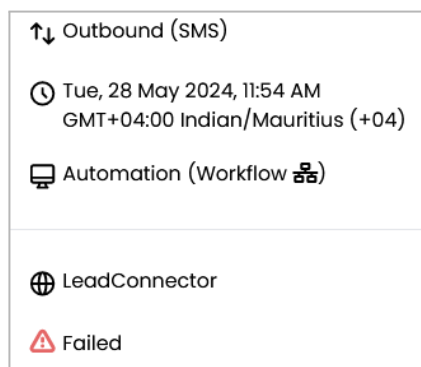
Problem



Only when sending an **Internal SMS Notification** to a staff member;

- a) with an international number (i.e. a number from a different country to that of the account location), or
- b) when no phone number has been purchased for the location,

An error might occur:



The error message will be something like:

The +230xxxx phone number is currently not reachable using the +27xxxx phone number, instead use MU or US number.

Solution

Instead of using an "Internal SMS Notification", use a "Webhook Action" to deliver the SMS.

1. Get your WinSMS API Key from the WinSMS Client Zone.
2. In your workflow create a Custom Webhook Action and configure as follows:

Action Name	: Your Action Name
Event	: CUSTOM
Method	: POST
URL	: https://www.winsms.co.za/api/rest/v1/sms/outgoing/send
Authorization	: API Key
Value (API KEY)	: Your API Key
Select	: Pass by headers (API KEY)
Content Type	: application/json

Raw Body:

```
{
  "message": "Test to external staff members",
  "recipients": [
    {
      "mobileNumber": "27xxxxxxxx"
    },
    {
      "mobileNumber": "230xxxxxxxx"
    }
  ]
}
```

Example:

ACTION NAME

Custom Webhook - WinSMS REST API

EVENT

CUSTOM

METHOD

POST

URL

https://www.winsms.co.za/api/rest/v1/sms/outgoing/send

AUTHORIZATION

API Key

KEY (API KEY)

AUTHORIZATION

VALUE (API KEY)

08C30906



PASS BY HEADERS (API KEY)



PASS BY QUERY PARAMETERS (API KEY)

RAW BODY

Custom Values

```
1 v {
2   "message": "Test to external staff member",
3 v   "recipients": [
4 v     {
5       "mobileNumber": " "
6     }
7   ]
8 }
```