Online and SMS Privacy Policy

This Privacy Policy describes how we collect, use, and disclose information that we obtain about visitors to our website (D File) and users of our SMS services. By visiting our website or using our SMS services, you agree that your information will be handled as described in this Policy.

Information We Collect

We collect information directly from you, automatically through your use of our website or SMS services, and from third parties.

Information Collected Automatically

We automatically collect the following information about your use of our website or SMS services:

- **Usage Information:** Information about how you use our website, such as the pages you visit, the time you spend on our site, and the referring website.
- **Device Information:** Technical information about the device you use to access our services, including the Internet Protocol ("IP") address, operating system, and browser type.
- **Location Information:** We may collect general location information (e.g., IP address) but do not collect precise geographical location without your explicit consent.

SMS-Specific Information

For our SMS services, we collect:

- Your mobile phone number.
- The content of the messages you send to us and that we send to you.
- Information regarding the date and time of the messages.
- SMS consent is not shared with third parties

How We Use Your Information

We use your information, including your personal information, for the following purposes:

- **To Provide Our Services:** To operate our website, provide customer service, and deliver the SMS services you request, including sending you recurring promotional or informational text messages if you opt-in.
- **Communication:** To respond to your inquiries and to communicate with you about our services, promotions, and news we think may interest you.
- **Legal Compliance:** To comply with applicable legal obligations, including responding to a subpoena or court order.

Disclosure of Your Information

We will never share any of your information without explicit consent.

SMS Messaging Terms and Conditions

By opting into any of our SMS programs, you agree to the following:

- **Message Frequency:** Message frequency will vary depending on the specific program.
- Message and Data Rates: Message and data rates may apply.
- Opt-Out: You can cancel the SMS service at any time by texting "STOP" to the shortcode or number you received the messages from. After you send the message "STOP," we may send you one final confirmation message acknowledging your request. For help, text "HELP."
- For assistance, text HELP or visit our website at https://www.whisenantcollc.com/.
- Visit https://www.whisenantcollc.com/ for privacy policy and for Terms of Service.

SMS Terms of Service

By opting into SMS from a web form or other medium, you are agreeing to receive SMS messages from Whisenant Construction CO.,LLC. This includes SMS messages for conversations (external). Message frequency varies. Message and data rates may apply. See privacy policy at https://www.whisenantcollc.com/ Message HELP for help. Reply STOP to any message to opt out.

Your Choices

SMS Communications

As noted above, you may opt-out of SMS communications at any time by texting "STOP."

Contact Us

If you have questions about the privacy aspects of our website or SMS services, or would like to make a complaint, please contact us at:

Email: <u>info@whisenantcollc.com</u>
Address: • 9045 Alabama 168

Phone: (256) 593-2758

Effective Date: Dec 8, 2025