

PRIVATE POLICY

At Silver Grove Digital ("Company", "we", "our", or "us"), we respect your privacy and are committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website, use our services, or interact with us through forms, booking calendars, and communication tools such as email and SMS.

1. We collect Personal Information: Name, email address, phone number, and other details you provide when completing forms, booking consultations, or contacting us. Usage Data: Information about how you access and use our website and services.

2. How We Use Information.

We use collected information to:

- Provide and manage our services.
- Confirm, remind, and follow up on appointments and consultations.
- Send service updates, marketing messages, and relevant offers (only with prior consent).
- Improve our website and communications.

3. SMS Consent and Messaging

By submitting your phone number through our forms or booking calendar, you consent to receive SMS messages from Silver Grove Digital regarding appointments, reminders, and updates. Message frequency may vary. Standard message and data rates may apply. You may opt out at any time by replying STOP or request help by replying HELP.

4. Sharing of Information

We do not sell or rent personal information. We may share limited information with service providers who assist us in delivering our services, only as necessary and with appropriate safeguards.

5. Data Security

We implement industry-standard measures to protect your personal information. However, no method of transmission over the internet or electronic storage is 100% secure, so we cannot guarantee absolute security.

6. Your Rights

You may request access to, correction of, or deletion of your personal information at any time by contacting us at info@silvergrovedigital.com.

7. Updates to this Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date.

Contact Us:

If you have questions or concerns about this Privacy Policy, please contact us at:

Silver Grove Digital

Email: info@silvergrovedigital.com Phone: 210-972-1492



TERMS AND CONDITIONS

These Terms and Conditions ("Terms") govern your use of the website, services, and communications of Silver Grove Digital ("Company", "we", "our", or "us"). By accessing our website, booking services, or engaging with us through SMS, email, or phone, you agree to these Terms.

1. Services

Silver Grove Digital provides marketing, lead generation, and appointment-setting services for home Service businesses such as plumbing and electrical contractors. All services are subject to availability and may be modified at our discretion.

2. Consent to Communications

By providing your contact information on our forms or booking calendar, you consent to receive SMS, email, or phone communications related to appointments, reminders, service updates, and offers. Message frequency may vary. You may opt out of SMS at any time by replying STOP or request help by replying HELP.

3. User Responsibilities

You agree to provide accurate and complete information when engaging with our services. You may not use our website or services for unlawful purposes or to infringe on the rights of others.

4. Payments and Refunds

Payments for services, when applicable, are governed by separate agreements. Refunds are granted only as explicitly outlined in such agreements.

5. Intellectual Property

All content, branding, and materials on our website and communications are the property of Silver Grove Digital. You may not copy, reproduce, or distribute these materials without prior written consent.

6. Limitation of Liability

Silver Grove Digital is not liable for any indirect, incidental, or consequential damages arising from the use of our services or communications. Our total liability is limited to the amount paid, if any, for the services in question.

7. Privacy Policy

Your use of our services is also governed by our Privacy Policy, which explains how we collect, use, and safeguard your information.

8. Changes to Terms

We may update these Terms from time to time. Any changes will be posted on this page with the updated revision date.

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