



## Service Contract

On this date, \_\_\_\_\_, the Party to this Agreement, the **Client** and **Hauling Ox Transportation** ("Moving Company"), hereby agree that Moving Company will provide Services to Client in accordance with the terms set forth below:

**1. SERVICES.** Client hires Moving Company to provide moving services in accordance with these terms:

**A. Location** – Moving Company will transport Client's possessions, furniture, appliances, vehicle and goods (herein "Property") from:

From:

To:

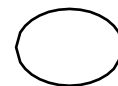
**B. Timing** – Moving Company will begin rendering services at \_\_\_\_\_

and conclude services at \_\_\_\_\_

total billing hours \_\_\_\_\_

( ) Truck is empty

( ) All belongings delivered



Client's initials

The total billing hours will be calculated in 30-minute intervals. An additional 30 minutes will be added on the 16<sup>th</sup> minute of an hour of service, meaning that if movers work for an additional 14 minutes, the client will not be charged for the half an hour, but if the movers work for an additional 16 minutes, the client will be charged for the half an hour.

**C. Services** – Moving Company will load all Client's possessions from Client's current address into a vehicle, will drive that vehicle to Client's destination address, and will unload all Client's possessions at their destination address. The following services and restrictions will apply:

- i. Moving Company may provide packing and supplies (i.e. Moving blankets, shrink wraps, floor runners, etc.) to protect Client's possessions before loading.
- ii. Moving Company will unload Client's property into specific rooms at Client's direction.
- iii. Moving Company will use Movers during the loading and unloading phases.
- iii. Moving Company will assemble and disassemble Client's furniture at customer request but does not take responsibility for damages that result from such practices.



**2. PAYMENT**

Client agrees to pay Moving Company in accordance with these terms:

A: Service costs

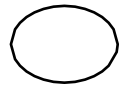
**A \$ \_\_\_\_\_ one-time truck fee; Deposit of \$ \_\_\_\_\_ received**

**Plus \$ \_\_\_\_\_ an hour for \_\_\_\_\_ movers**

**Plus, any other applicable fees and taxes (HST 13%) \$ \_\_\_\_\_**

**TOTAL: \$ \_\_\_\_\_**

Payment received: \_\_\_\_\_ (Supervisor's initials)



Client's initials

B: Bounced cheques and not sufficient funds transactions and non-payment for service

Client agrees to pay for the agreed cost described in this contract at the end of the service outright, unless other arrangements were made between Hauling Ox Transportation and the Client. In case of refusal to pay, not sufficient funds and bounced cheques Hauling Ox Transportation has a right to sue the Client for the described amount times three (3X) plus any other occurring costs for prosecution and legal services. Hauling Ox Transportation will not process any insurance claims to damages unless full payment for services has been received.

C: Minimum charge for service

For all jobs requiring a 16-foot truck or smaller, there is a minimum of 2 billing hours.  
For all jobs requiring an 18-foot truck or bigger, there is a minimum of 3 billing hours.

**3. ADDITIONAL COSTS**

In case there are unique aspects of the move that were not mentioned by the Client before the service day, that require special tools, more movers or are riskier in general there might be an additional cost. This will be discussed with the client before the work is done. Credit Card payment are subject to 2.5% Service Fee.

**4. LICENSING AND INSURANCE**

Moving Company hereby asserts that it is properly licensed and insured under applicable provincial and federal laws. All covered items are insured at \$0.60 cents a pound. Hauling Ox is also protected under a general liability policy covering personal injury and (significant) property damage under 2 million dollars. For greater clarity, property damage means any significant damage to structures and real property, not the personal belongings being moved.

Safety note: Children and pets should be closely monitored by the client, or removed from premises, if possible, as the moving process is a high risk environment.



**A. All deposits are 100% non-refundable. All cancellations will result in a loss of deposit due to the costs associated with move preparation and lost opportunities.**

**B. At the unloading phase the Client must proceed with payment based on work completed and estimated work remaining. If there are discrepancies between the estimated charge and actual total the Client will be refunded or charged accordingly. This is to protect the Moving Company from potential theft of services and fraud.**

**C. If there is any refusal of payment that cannot be resolved at the unloading phase Hauling Ox Transportation has the right to hold the contents of the truck until payment is received. If payment is not received within 7 days Hauling Ox Transportation has the right to auction off the contents of the load.**

**D. If payment is received before 7 days of refusal of payment a storage fee will be determined and charged to the Client based on the load.**

**E. Hauling Ox Transportation holds the right to charge the credit card on file for any outstanding payments.**

**F. In case the complexity of the move is significantly greater than expected or does not match Client's description, if the move is too dangerous/unsafe for the crew or requires special equipment that was not requested ahead of time, Movers reserve the right to refuse service. The Client will be contacted by Hauling Ox Transportation's management to discuss resolution options.**

**SIGNED & DATED**

The Parties have read and understood the foregoing terms and agree to them. If more than one person signs below, each agrees to be jointly and severally liable for all obligations under this agreement.

**CLIENT:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**MOVING COMPANY: Hauling Ox Transportation**

**Date:** \_\_\_\_\_

**Signature:** \_\_\_\_\_