



Events / Booth Script

(Si es posible, párese frente a la mesa). (Asegúrese de captar su atención primero)

¡Hola! Mi nombre es _____. Estamos aquí hoy para informar a los propietarios sobre el programa de recuperación de costos recientemente aprobado. ¿Cuánto tiempo has vivido en Florida? Tengo dos preguntas rápidas para ti: ¿Tienes planeado seguir usando electricidad en tu casa? ¿Crees en la existencia de la inflación? Dado que respondiste sí a esas dos preguntas, tengo una tercera pregunta. Cuando te mudaste a tu casa, ¿cómo seleccionaste a (Compañía eléctrica)? ¡Ah, entonces entiendes que (Compañía de servicios eléctrico, p. ej. Duke, FPL, KUA) es un monopolio! Entonces, si decidieran mañana aumentar su factura a \$600, no tendrías más opción que pagarla. Bueno, (Compañía de servicios eléctrico, p. ej. Duke, FPL,) acaba de ser aprobada para un aumento de tarifas de hasta un 30%, y estamos llevando a cabo un programa que puede ayudar a los propietarios a ahorrar hasta un 30% en su factura de servicios públicos. Solo el 30% de las viviendas califican para este programa, PERO si calificas, puedes cambiar esa factura de servicios públicos por una factura solar protegida contra la inflación. ¿Qué hora te viene mejor mañana o pasado mañana para hablar contigo sobre el programa? Perfecto, nos veremos a las _____. ¿Estarán disponibles todas las personas que figuren en la escritura?

Orlando

6753 Kingspointe Parkway, Suite
107 Orlando, FL 32819

Tampa

17508 Preserve Walk Ln,
Tampa FL 33647

Miramar (Miami)

2933 SW 160TH Avenue,
Miramar, FL 33027



Amigos y Familia Script

Texto/llamada

¡Hola (nombre del cliente)! Acabo de empezar un nuevo trabajo y me preguntaba si podrías hacerme un pequeño favor. Quería ver si conocías a algún propietario de casa en la Florida a quien pudieras referirme para poder ayudarlos a ahorrar dinero en sus facturas de servicios eléctricos con energía solar. Para cualquier persona que me envíes y a la que termine ayudando, podrás elegir entre tarjetas de regalo o dinero en efectivo. Entonces, si pudieras hacerme el pequeño favor de revisar tu directorio telefónico y verificar si conoces a alguien a quien pueda ayudar, te lo agradecería.

Orlando

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107 Orlando, FL 32819

Tampa

17508 Preserve Walk Ln,
Tampa FL 33647

Miramar (Miami)

2933 SW 160TH Avenue,
Miramar, FL 33027

Your usage snapshot - Continued

Current electric usage for meter number 1273043	
Actual reading on Oct 12	47429
Previous reading on Sep 14	- 45754
Energy Used	1,675 kWh
Billed kWh	1,675.000 kWh

Billing details - Electric

Billing Period - Sep 14 23 to Oct 12 23	
Meter - 1273043	
Customer Charge	\$12.51
Energy Charge	
1,000.000 kWh @ 9.986c	99.86
Energy Charge	
675.000 kWh @ 10.860c	73.30
Fuel Charge	
1,000.000 kWh @ 5.302c	53.02
Fuel Charge	
675.000 kWh @ 6.372c	43.01
Asset Securitization Charge	
1,675.000 kWh @ 0.233c	3.90
Total Current Charges	\$285.60

Your current rate is Residential Service (RS-1).

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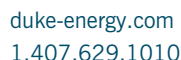
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Billing details - Taxes

Regulatory Assessment Fee	\$0.21
Gross Receipts Tax	7.33
Municipal Franchise Fee	18.28
Municipal Utility Tax	18.17
Total Taxes	\$43.99

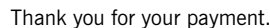


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Bill date Apr 21, 2021
For service Mar 22 - Apr 21
30 days

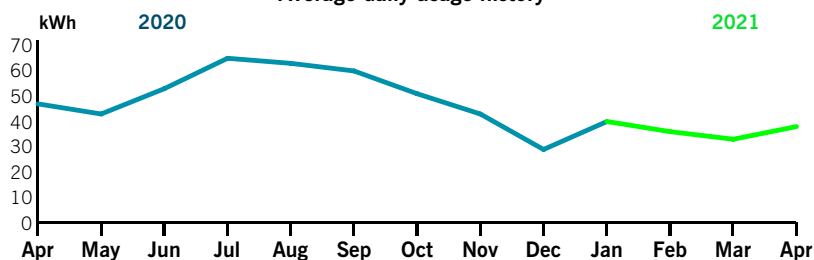
Account number **89185 72208**

Previous amount due	\$131.52
<i>Payment received Apr 05</i>	-131.52
Electric Charges	143.07
EnergyWise	-8.50
Taxes	14.72
Total amount due May 13	\$149.29



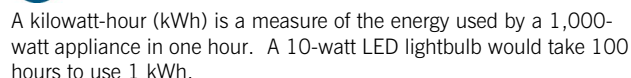
On April 29 the Florida Public Counsel will be conducting an online presentation about the rate changes pending in Duke Energy Florida's rate case settlement. Visit duke-energy.com/settlement to learn more.

Average daily usage history

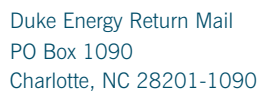


	Current Month	Apr 2020
Electric	38	47

Actual reading	20055
Previous reading	- 18920
Energy used	1,135 kWh



Please return this portion with your payment. Thank you for your business.



Account number
89185 72208

\$149.29

by May 13

After May 13, a late charge will apply.

\$ _____ Amount enclosed

HUE HUYNH
14687 CABLESHIRE WAY
ORLANDO FL 32824 - 4203

Duke Energy Payment Processing
PO Box 1004
Charlotte, NC 28201-1004

990089185722080006600000000000000001492900000149299



Billing details - Electric Charges

Residential Load Management (RSL-1)	
BILLING PERIOD..03-22-21 TO 04-21-21 30 DAYS	
CUSTOMER CHARGE	\$11.52
ENERGY CHARGE	
FIRST 1000 KWH	
1,000 KWH @ 8.21c	82.10
ABOVE 1000 KWH	
135 KWH @ 9.943c	13.42
FUEL CHARGE	
FIRST 1000 KWH	
1,000 KWH @ 2.811c	28.11
ABOVE 1000 KWH	
135 KWH @ 3.811c	5.14
ASSET SECURITIZATION CHARGE	
1,135 KWH @ 0.245c	2.78
Total Electric Charges	\$143.07

Your current rate is Residential Load Management (RSL-1).

For a complete listing of all Florida rates and riders, visit duke-energy.com/rates

Billing details - EnergyWise

EnergyWise Home (Load Management) Credit	\$-8.50
Total EnergyWise	\$-8.50

Billing details - Taxes

GROSS RECEIPTS TAX	\$3.45
COUNTY UTILITY TAX	11.27
Total Taxes	\$14.72

Service address
HUE HUYNH
14687 CABLESHIRE WAY
ORLANDO FL 32824

Bill date Sep 26, 2023
For service Aug 25 - Sep 22
29 days

Account number 9100 6635 0119

Billing summary

Previous Amount Due	\$11.72
Payment Received Aug 30	-11.72
Current Electric Charges	30.00
Taxes	3.87
Total Amount Due Oct 17	\$33.87

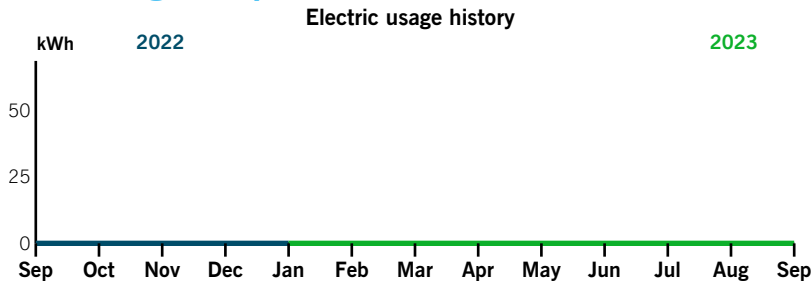


Thank you for your payment.

Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least two full working days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit call811.com.

To help us repair malfunctioning streetlights, quickly: 1. Visit duke-energy.com/lightrepair 2. Provide us with the light's location and your contact information. 3. Specific addresses, landmarks and directions work best.

Your usage snapshot



Average temperature in degrees

80° 74° 71° 63° 63° 68° 71° 75° 77° 80° 82° 84° 81°

	Current Month	Sep 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	0	0	N/A	0
Avg. Daily (kWh)	0	0	N/A	

12-month usage based on most recent history

Net Metering summary

Previous Carried Forward Balance	3,601
Current Carried Forward	94
Carried Forward Balance	3,695 kWh

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a \$5.00 or 1.5%, late charge, whichever is greater.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number
9100 6635 0119

Amount due

\$33.87
by Oct 17

After Oct 17, the amount due will increase to \$33.87.

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light **Amount enclosed**

HUE HUYNH
14687 CABLESHIRE WAY
ORLANDO FL 32824-4203

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

8891006635011900066000000000000000000000338700000033873

Your usage snapshot - Continued

Current electric usage for meter number 4965157	
Actual reading on Sep 22	18344
Previous reading on Aug 25	- 17451
Energy Used	893 kWh
Energy Delivered	
Actual reading on Sep 22	25239
Previous reading on Aug 25	- 24252
Energy delivered to grid	987 kWh
Billed kWh	0.000 kWh

Billing details - Electric

Billing Period - Aug 25 23 to Sep 22 23	
Meter - 4965157	
Customer Charge	\$12.51
Minimum Bill Adjustment	17.49
Total Current Charges	\$30.00

The total charges incurred during this billing period are below the minimum expenses necessary to equitably provide and maintain reliable electric service to all facilities across the state. When the combined monthly customer, energy, fuel, and other charges fall below a \$30 threshold, customers will see the difference noted as a Minimum Bill Adjustment under the Billing Details section. Learn more about the minimum charge adjustment and additional customer charges at duke-energy.com/minimum.

Your current rate is Residential Load Mgt (RSL-1).

Billing details - Taxes

Regulatory Assessment Fee	\$0.02
Gross Receipts Tax	0.77
County Utility Tax	3.08
Total Taxes	\$3.87