



duke-energy.com
800.700.8744

Your Energy Bill

Bill date Oct 16, 2023
For service Sep 14 - Oct 12
29 days

Billing summary

Previous Amount Due	\$352.53
<i>Payment Received Oct 06</i>	-352.53
Current Electric Charges	285.60
Taxes	43.99
Total Amount Due Nov 06	\$329.59

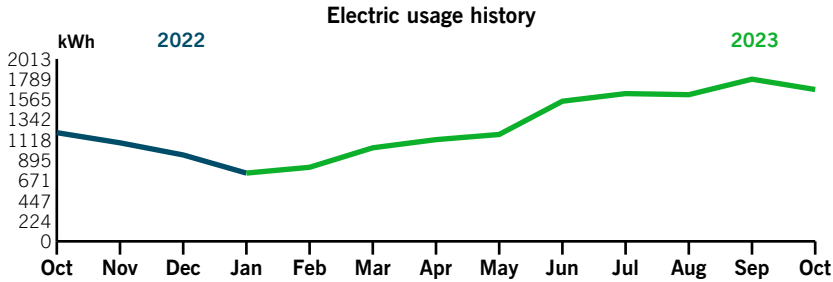


Thank you for your payment.

To help us repair malfunctioning streetlights, quickly: 1. Visit duke-energy.com/lightrepair 2. Provide us with the light's location and your contact information. 3. Specific addresses, landmarks and directions work best.

Duke Energy offers energy efficiency programs to help you save money and energy, including a Free Home Energy Check available online, by phone or in your home by an energy expert from Duke Energy. An optional Energy Analysis/Rating including payback estimates can be conducted for a small fee, if desired. For more information, visit us at www.duke-energy.com/Save.

Your usage snapshot



Average temperature in degrees

74° 71° 63° 64° 69° 71° 75° 77° 80° 83° 84° 80° 78°

	Current Month	Oct 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,675	1,199	15,201	1,267
Avg. Daily (kWh)	58	41	42	
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a \$5.00 or 1.5%, late charge, whichever is greater.

Amount due

\$329.59
by Nov 6

After Nov 6, the amount due will increase to \$334.59.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light **Amount enclosed**

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

889100685017420006600000000000000000000003295900000329599



duke-energy.com
800.700.8744

We're here for you

Report an emergency

Electric outage duke-energy.com/outages
800.228.8485

Convenient ways to pay your bill

Online duke-energy.com/billing
Automatically from your bank account duke-energy.com/automatic-draft
Speedpay (fee applies) duke-energy.com/pay-now
800.700.8744
By mail payable to Duke Energy P.O. Box 1094
Charlotte, NC 28201-1094
In person duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing duke-energy.com/paperless
Home duke-energy.com/manage-home
Business duke-energy.com/manage-bus

General questions or concerns

Online duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.) 800.700.8744
Business: Mon - Fri (7 a.m. to 6 p.m.) 877.372.8477
For hearing impaired TDD/TTY 711
International 1.407.629.1010

Call before you dig

Call 800.432.4770 or 811

Check utility rates

Check rates and charges duke-energy.com/rates

Correspond with Duke Energy (not for payment)

P.O. Box 14042
St Petersburg, FL 33733

Important to know

Your next meter reading on or after: Nov 13

Please be sure we can safely access your meter. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. The due date on your bill applies to current charges only. Any unpaid, past due charges are not extended to the new due date and may result in disconnection. The reconnection fee is \$13 between the hours of 7 a.m. and 7 p.m. Monday through Friday and \$14 after 7 p.m. or on the weekends.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Asset Securitization Charge

A charge to recover cost associated with nuclear asset-recovery bonds. Duke Energy Florida is acting as the collection agent for Special Purpose Entity (SPE) until the bonds have been paid in full or legally discharged.

Medical Essential Program

Identifies customers who are dependent on continuously electric-powered medical equipment. The program does not automatically extend electric bill due dates, nor does it provide priority restoration. To learn more or find out if you qualify, call 800.700.8744 or visit duke-energy.com/home/billing/special-assistance/medically-essential.

Special Needs Customers

Florida Statutes offer a program for customers who need special assistance during emergency evacuations and sheltering. Customers with special needs may contact their local emergency management agency for registration and more information.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.700.8744.



duke-energy.com
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Your usage snapshot - Continued

Current electric usage for meter number 1273043	
Actual reading on Oct 12	47429
Previous reading on Sep 14	- 45754
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Energy Used	1,675 kWh
Billed kWh	1,675.000 kWh

Billing details - Electric

Billing Period - Sep 14 23 to Oct 12 23	
Meter - 1273043	
Customer Charge	\$12.51
Energy Charge	
1,000.000 kWh @ 9.986c	99.86
Energy Charge	
675.000 kWh @ 10.860c	73.30
Fuel Charge	
1,000.000 kWh @ 5.302c	53.02
Fuel Charge	
675.000 kWh @ 6.372c	43.01
Asset Securitization Charge	
1,675.000 kWh @ 0.233c	3.90
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Total Current Charges	\$285.60

Your current rate is Residential Service (RS-1).

Billing details - Taxes

Regulatory Assessment Fee	\$0.21
Gross Receipts Tax	7.33
Municipal Franchise Fee	18.28
Municipal Utility Tax	18.17
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Total Taxes	\$43.99