



Terms & Conditions

Effective date: 01/01/2026

Welcome to **Support A Soul Sista** ("we", "us", "our"). By accessing or using our website **supportasoulsista.com**, you agree to be bound by these Terms & Conditions. If you do not agree, please do not use this website.

1. Use of the Website

This website is provided for personal, educational, and informational purposes only. You agree to use the website lawfully and in a way that does not infringe the rights of others or restrict their use and enjoyment of the site.

You must not:

- Use the website for unlawful or harmful purposes
- Attempt to gain unauthorised access to the website or its systems
- Copy, reproduce, or distribute content without permission

2. Services, Content & Information

Support A Soul Sista may offer services such as coaching, courses, resources, digital products, or supportive information.

All content provided on this website is:

- General in nature
- Not a substitute for professional medical, psychological, legal, or financial advice

You acknowledge that any decisions you make based on information from this website are your own responsibility.

3. No Professional or Medical Advice

Support A Soul Sista does **not** provide medical, mental health, legal, or financial advice.

If you are experiencing serious mental health distress or require urgent support, please contact:

- Your GP or healthcare professional
- Emergency services (000 in Australia)
- Lifeline (13 11 14) or another local crisis support service

4. Purchases, Bookings & Payments

If you purchase products, services, or book sessions through this website:

- You agree to provide accurate and complete information
- Prices are displayed in Australian Dollars unless stated otherwise
- Payment must be made in full at the time of purchase

Refunds, cancellations, or rescheduling (if applicable) will be outlined clearly at the point of purchase or booking.

5. Intellectual Property

All content on this website — including text, graphics, logos, downloads, videos, and branding — is the property of Support A Soul Sista unless otherwise stated.

You may not:

- Copy, reproduce, sell, or redistribute content
- Use our content for commercial purposes without written permission

Personal use is permitted only.

6. User Submissions

If you submit content (such as messages, feedback, or form responses):

- You confirm the content is your own and lawful
- You grant us permission to use it for communication or service delivery purposes

We reserve the right to remove content that is inappropriate, offensive, or breaches these Terms.

7. Limitation of Liability

To the fullest extent permitted by law:

- We are not liable for any loss, damage, or injury arising from your use of this website
- We do not guarantee the website will be error-free, uninterrupted, or always available

Your use of this website is at your own risk.

8. Third-Party Links

This website may contain links to third-party websites. We are not responsible for the content, policies, or practices of those external sites.

9. Privacy

Your use of this website is also governed by our **Privacy Policy**, which explains how we collect and handle personal information.

10. Changes to These Terms

We may update these Terms & Conditions at any time. Any changes will be effective once published on this page. Continued use of the website means you accept the updated terms.

11. Governing Law

These Terms & Conditions are governed by the laws of **Australia**. Any disputes will be handled in accordance with Australian law.

12. Contact Us

If you have questions about these Terms & Conditions, please contact us at:

Email: april@supportasoulista.com