

PRIVACY POLICY

Effective Date: June 24, 2025

Last Updated: June 25, 2025

Black Vector Horizon LLC ("Company", "we", "our", or "us") operates this website and delivers digital services through our flagship brand, **Vitrelix AI**. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, submit a form, or engage with our services.

1. Information We Collect

We may collect the following personal information through contact forms or third-party tools:

- Name
- Email address
- Phone number
- Contact preferences
- Sensitive Information

This information may be collected via:

- Our website contact forms (hosted on Framer)
- Booking services (Calendly)
- CRM systems and automations (Go High Level)

2. How We Use Your Information

We use this data to:

- Respond to inquiries and communicate with you
- Deliver marketing messages via SMS and email

- Create and manage CRM records for client services

3. Sharing Information

We may share your data with trusted third parties solely for the purpose of delivering our services:

- Go High Level (CRM and communication automation)
- Calendly (appointment scheduling)
- Google Workspace or Microsoft (for secure business communications)

We do **not** sell your personal data.

4. Cookies & Tracking

Framer may use cookies to enhance website functionality. We do not independently track behavioral data. For cookies used by third-party services (e.g., Calendly, Go High Level), we recommend reviewing their respective privacy policies.

5. Data Security

We implement reasonable security measures to protect your personal data, including password-protected systems, encrypted tools, and data access limits.

6. Children's Privacy

We do not knowingly collect information from anyone under the age of 18.

7. Your Rights

You may request access to or deletion of your data at any time by emailing: support@blackvectorhorizon.com

8. Contact

For questions or data access requests, contact:

Black Vector Horizon LLC

Email: support@blackvectorhorizon.com

Registered in the State of Illinois, USA