



## **Bernie's Power and Soft LLC**

### **Privacy Policy & Terms of Use**

#### **Privacy Policy**

Effective Date: August 18, 2025

At Bernie's Power and Soft LLC, your privacy is our top priority. We are committed to protecting any information you provide to us while using our services, including window cleaning, power washing, and related services.

#### **1. Information We Collect**

We may collect the following personal information:

- Name
- Contact information (phone number, email address, mailing address)
- Payment information (credit/debit card details, payment confirmations)

#### **2. How We Use Your Information**

We use your information strictly to:

- Provide and improve our services
- Communicate with you about appointments, promotions, or service updates
- Process payments

#### **3. Information Sharing**

We do not sell, trade, or rent your personal information to third parties. Information may only be shared with trusted partners or service providers as necessary to deliver services or comply with legal requirements.

#### **4. Security**

We implement reasonable administrative, technical, and physical safeguards to protect your

personal information from unauthorized access, disclosure, or misuse.

## 5. Your Rights

You have the right to request access to, correction, or deletion of your personal information. You may also opt-out of marketing communications at any time.

## 6. Changes to This Policy

We may update this Privacy Policy periodically. Changes will be posted on our website and effective immediately upon posting.

## Contact Us

For questions or concerns about your privacy:

Bernie's Power and Soft LLC

Phone: 330-301-7243

Email: [Insert Email]

Address: [Insert Business Address]

## Terms of Use

Effective Date: August 18, 2025

Welcome to Bernie's Power and Soft LLC. By using our website or services, you agree to the following terms:

### 1. Ownership

The content and services provided on this website are owned and operated by Bernie's Power and Soft LLC, a registered LLC. All rights are reserved.

### 2. Insurance

Bernie's Power and Soft LLC is fully insured. Services are performed with safety and liability coverage in place to protect our clients and staff.

### 3. Use of Services

You agree to use our services responsibly and provide accurate information when booking appointments. Misuse of services may result in refusal or termination of service.

### 4. Payments

All payments for services rendered must be completed in full. We accept multiple forms of payment including cash, Venmo, CashApp, and checks.

### 5. Limitation of Liability

Bernie's Power and Soft LLC is not liable for indirect, incidental, or consequential damages arising from the use of our services. Our liability is limited to the cost of the service provided.

## 6. Governing Law

These Terms of Use are governed by the laws of the State of Ohio. Any disputes will be resolved in the appropriate courts of Ohio.

## 7. Modifications

We may update these terms periodically. Continued use of our website or services constitutes acceptance of any changes.

## Acknowledgment:

By using our services or website, you acknowledge that you have read, understood, and agreed to these Privacy Policy and Terms of Use.

Bernie's Power and Soft LLC

August 18, 2025