

## Young Driver Development (YDD) Program

Congratulations on undertaking this program of driver training. Becoming a safer driver is a life-long learning process and this program will be an important component of your ongoing learning.

The program is exclusively for learner drivers and attendees must have a current Learners Permit. The learner must also be accompanied by a fully licenced driver who will remain in the passenger seat during all practical activities. Please note that the learner driver must have some on road experience. Murcotts recommends 15hrs of driving time behind the wheel before attending this day.

**Arrive at 8:15am for group allocation and parking.**

**The training commences at 8:30am SHARP and concludes at approximately 4:15pm**

Late arrivals who miss important safety information will be excluded from the course and will not be eligible for a refund.

**Please bring your course booking confirmation and documentation with you.**

**Vehicles** - Participants must provide a registered and roadworthy vehicle. The vehicle which you normally use on road is preferred so that you can learn more about its characteristics, safety features and limitations.

**Tyre Pressures – please check tyre pressures prior to arrival.**

- For passenger vehicles (sedans, station wagons, utes etc) - 36 psi (248 kPa) in front and rear tyres.
- For specialised tyres (e.g. RunFlats, Low profiles etc) and light commercial, buses and 4WD vehicles - follow the manufacturer's recommendations on the vehicle's tyre placard.

**Loose Items and Loads**

Please remove loose items and secure loads before coming to the course.

**Participant Comfort and Safety**

- The program involves practical outdoor activities. Weather conditions can be very changeable and **sometimes extreme**. Please bring clothing suitable for all conditions. Include a warm jacket, raincoat and/or umbrella, hat and sun block.
- For safety and legal reasons things are not permitted to be worn at any time during the course.

**Lunch** - Participants are required to bring their own lunch unless special catering arrangements have been made as part of an exclusive group or Company/Corporate booking. Tea and coffee is provided.

**Attendance Terms & Conditions**

- Participants must have a confirmed course booking to be permitted to enter the venue.
- Learner Drivers must be able to produce a current Learner's Permit and must be accompanied by a fully licenced driver.
- All participants will be required to sign a safety indemnity and release prior to undertaking practical driving activities.
- Participants who engage in any unsafe driving behaviour including skylarking or hooning will be removed from the program without refund.
- No other family members, friends or spectators will be allowed entry to the venue for safety reasons.
- If friends or family members are booked to attend the same program and wish to participate in the practical activities together, they must arrive at the venue at the same time for group allocation.
- Participants must not exceed 0.00% BAC. Murcotts reserves the right to breath test participants for alcohol. Drivers showing any positive alcohol reading will be excluded from the program.

**Participant Non Attendance** - If a participant fails to attend the total fee paid will be forfeited. If the participant is redeeming a Voucher for the program the voucher will be forfeited.

**Cancellation/Postponement (Private Individuals only)**

A participant seeking to cancel or postpone a program that has been booked and paid for, will forfeit the fee or Voucher unless the participant can fill their booking with a replacement.

**Ill Health Cancellations** - If due to special circumstances such as illness (medical certificate required), a participant cannot attend and notifies Murcotts no later than the morning of the program, alternative dates for attendance may be offered without the imposition of a rebooking fee.

**Late Attendance at Courses** – Participants who arrive at a course or program after the nominated starting time may not be permitted to attend the program for safety reasons as a consequence of missing vital information/briefings and/or venue safety compliance requirements. In such cases the participant will forfeit their fee or voucher. Corporate bookings will be recorded as Did Not Attend (DNA) and charged for.