

Four-Wheel Drive Program

Congratulations on undertaking this program of driver training. Becoming a safer driver is a life-long learning process. This program will be an important component of your ongoing learning.

Please arrive at 8:15am for registration.

The training commences at 8:30am SHARP and concludes at approximately 4:00pm

Late arrivals who miss important safety information will be excluded from the course and will not be eligible for a refund. Corporate bookings will be recorded as Did Not Attend (DNA) and charged for.

Please bring your course booking confirmation and documentation with you.

Vehicles - Participants must provide a registered and roadworthy **Four-Wheel Drive (4WD) vehicle**. The vehicle which you normally use is preferred so that you can learn more about its characteristics, safety features and limitations.

Tyre Pressures – please check tyre pressures prior to arrival.

- 4WD vehicles - follow the manufacturer's recommendations on the vehicle's tyre placard.

Loose Items and Loads

Please remove loose items and secure loads before coming to the course (recovery gear, e.g. snatch straps, winches are accepted). Tool-of-trade or commercial vehicles with tools or equipment on board must have suitable tool/equipment tie down and restraint arrangements to prevent items from moving during driving activities which may distract or injure the driver or cause damage. Vehicles must comply with legal load and vehicle weight requirements.

Participant Comfort and Safety

- The program involves practical outdoor activities. Weather conditions can be very changeable and **sometimes extreme**. Please bring clothing suitable for all conditions. Include a warm jacket, raincoat and/or umbrella, hat and sun block. Towel, spare pair of socks, a roll of toilet paper and baby wipes might come in handy. Sometimes, the nearest toilet could be 15 minutes' drive away from where you are.
- For safety and legal reasons thongs are not permitted to be worn at any time during the course.
- Bring a spare plastic bag for your rubbish.

Lunch - Participants are required to bring their own snacks and lunch. Your trainer will have some drinking water available, however a bottle or two of your own water might come in handy.

Attendance Terms & Conditions

- Participants must have a confirmed course booking to be permitted to enter the venue.
- Participants must be licensed to drive and be able to produce a current driver's licence.
- All participants will be required to sign a safety indemnity and release prior to undertaking practical driving activities.
- Participants who engage in any unsafe driving behaviour including skylarking or hooning will be removed from the program without refund.
- Passengers including family members, friends or spectators will not be allowed entry to the venue for safety reasons.
- Participants must not exceed 0.00% BAC. Murcotts reserves the right to breath test participants for alcohol. Drivers showing any positive alcohol reading will be excluded from the program.

Participant Non-Attendance - If a participant fails to attend the total fee paid will be forfeited. If the participant is redeeming a Voucher for the program the voucher will be forfeited.

Postponement / Transfer

A participant seeking to postpone a program that has been booked and paid for may do so without any transfer fee provided a minimum of 10 business days' notice was communicated to Murcotts in writing. A transfer fee of \$140.00 per participant will be payable should notification to postpone / transfer is received less than 10 business days.

Ill Health Cancellations - If due to special circumstances such as illness (medical certificate required), a participant cannot attend and notifies Murcotts no later than the morning of the program, alternative dates for attendance may be offered without the imposition of a rebooking fee.

Late Attendance at Courses – Participants who arrive at a course or program after the nominated starting time may not be permitted to attend the program for safety reasons as a consequence of missing vital information/briefings and/or venue safety compliance requirements. In such cases the participant will forfeit their fee or voucher. Corporate bookings will be recorded as Did Not Attend (DNA) and charged for.