Terms of Service

Cancellation Policy:
Clients may cancel a scheduled service at no charge up to **12 hours** before the appointment time. To cancel, please email us at hello@islandorganizing.com. Cancellations made less than 12 hours in advance may result in the forfeiture of your prepayment.

Rescheduling:
You may reschedule your appointment up to **8 hours in advance** through the link in your confirmation email or by contacting us at hello@islandorganizing.com. Late rescheduling requests may be treated as cancellations.

No-Shows:
If you do not attend your scheduled session and have not canceled or rescheduled in advance, your prepayment will be forfeited. No refunds or credits will be issued.

Refund Policy:
We do **not offer refunds** once a service has been delivered. All completed sessions are considered final.

Contact Us:
If you have any questions about our cancellation or refund policy, please reach out to us at hello@islandorganizing.com.