



LIFETIME LIMITED GUARANTEE

Covered By a lifetime limited warranty.

*Sunrise Custom Blinds - Window Covering products are covered for defects on workmanship materials, or failure to operate for as long as the original purchaser owns the product (unless shorter periods are provided below and provided that the product was installed properly), proof of original purchaser is required.

*Operational cords/chains, strings/ladders, and internal mechanisms for a full 3 years from the date of purchase.

* Vertical Tracks has a one-year warranty.

*Repair or remake of defective products is the sole remedy under this warranty and in no event shall Sunrise Custom Blinds be liable for costs to remove and/or reinstall the product. Repairs will be made with only like or similar parts. This warranty does not include shipping charges, costs of labor for measuring, installation, or trip charges.

*All motorizations are covered for 18 months. Vertilux (Celtic), Somfy, and Rollease Acmeda products will be covered for 5 years from the date of purchase.

*Accessories like remotes and chargers are not covered by any warranty.

*All Installations are covered for a 30-day period.

Not Covered

By a lifetime limited warranty

*Any conditions caused by normal wear and tear.

*Abuse, accidents, misuse, or alterations to the products.

*Exposure to the element (sun damage, wind, water/moisture) or discoloration over time.

*Failure to follow our instructions with respect to the measurement, proper

installation, cleaning or maintenance.

*Shipping charges to and from the factory, cost of removal and re installation.

* Refer to specific product warranty for non-Sunrise Products such as Vertilux, Mirasol, Norman or Eclipse Shutters.

To obtain warranty

Note: In no event shall Sunrise Custom Blinds be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, injury, cost, or expense resulting from the use of our product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Different warranty periods and terms apply for commercial products and applications, this limited warranty supersedes any previous versions.

* Services from one of our installers are not covered in any warranty. / Los servicios de uno de nuestros instaladores no están cubiertos por ninguna garantía!