

Terms and Conditions: Returns, Cancellations, Platform Suspension, and Platform Migration

1. Introduction

These Terms and Conditions govern the policies related to returns, cancellations, platform suspension, and platform migration for JS Digital Hub services and products. By using our services, you agree to these terms.

2. Returns

2.1. Eligibility for Return: Products may be returned within 7 days of receipt if they are in their original condition and packaging.

2.2. Return Process: Contact our customer service team at info@jsdigitalhub.com to initiate a return. Provide your order details and reason for the return.

2.3. Refunds: Refunds are processed within 7 after receiving and verifying the condition of the returned product.

2.4. Exceptions: Customized or personalized items are not returnable unless defective.

3. Cancellations

3.1. Cancellation Policy: Orders can be canceled within 2 of placement without penalty.

3.2. Late Cancellation: Cancellations after the specified period may incur fees or may not be possible if processing has begun.

3.3. Refunds on Cancellation: Eligible cancellations will be refunded to the original payment method within 7 days.

4. Platform Suspension

4.1. Grounds for Suspension: We reserve the right to suspend or terminate access to our platform for policy violations, illegal activities, or non-payment.

4.2. Notification of Suspension: Users will be notified via email regarding suspension and its reasons.

4.3. Reactivation: To reactivate a suspended account, users must address the violation and may need to pay a reactivation fee.

4.4. Data Retention: Post-suspension, user data is retained for 10 years before potential deletion.

5. Platform Migration

5.1. Migration Limitation: Due to technical and operational constraints, we may not be able to migrate data and accounts from our old platform to the new one.

5.2. User Responsibility: Users are responsible for backing up their data before the migration date.

5.3. No Liability: JS Digital Hub is not liable for data loss or any related consequences due to non-migration.

5.4. Transition Support: We will provide support and guidance for transitioning to our new platform.

6. General Provisions

6.1. Amendments: These terms may be updated by JS Digital Hub at any time.

6.2. Governing Law: These terms are governed by the laws of Florida State.

6.3. Contact Information: For queries or concerns, contact us at info@jsdigitalhub.com.