

Privacy Policy for JoGo Gardening

Last Updated: 01/04/2025

Introduction

Welcome to JoGo Gardening. This Privacy Policy explains how we collect, use, and protect your personal information when you use our website (jogogardening.com) and our services.

Information We Collect

We collect the following personal information when you use our services:

- Full name
- Email address
- Phone number
- Billing and shipping address
- Payment information (processed securely through Stripe)

How We Use Your Information

We use your personal information to:

- Process your orders and payments
- Communicate with you about our services
- Send you important updates about your purchases
- Provide customer support
- Send marketing communications (with your consent)
- Improve our services

Data Processing and Storage

- Payment processing is handled securely through Stripe
- Customer relationship management is handled through High Level
- We maintain appropriate security measures to protect your data
- We retain your information only as long as necessary to provide services or as required by law

Data Sharing

We share your information with:

- Stripe: For payment processing
- High Level: For customer relationship management and marketing
- We do not sell your personal information to third parties

Your Rights

You have the right to:

- Access your personal information
- Request correction of your information
- Request deletion of your information
- Opt-out of marketing communications
- Request a copy of your data

Contact Us

For privacy-related concerns, please contact us at: Email: jogogardening@gmail.com

Updates to Privacy Policy

We may update this policy periodically. We will notify you of any material changes by posting the new policy on this page.