

# Terms of Service

*Last updated: March 30, 2025*

Welcome to Think About LLC. These Terms of Service ("Terms") govern your access to and use of our services, including coaching programs, classes, courses, and materials provided through our platform. By accessing or using any of our services, you agree to be bound by these Terms.

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## 1. Company Information

Think About LLC is a limited liability company registered in Albany, New York, United States. Our services are available exclusively to users located within the United States.

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## 2. Services Provided

We offer the following services:

- Live 1-on-1 coaching
- Live group coaching and mentorship
- Live classes
- Self-paced courses
- Downloadable materials

All services require paid access, and users must create an account to use any portion of our platform.

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## 3. Account Registration

To access our services, you must:

- Be at least 18 years old
- Provide accurate and complete information
- Maintain the confidentiality of your login credentials

You are responsible for all activity that occurs under your account.

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## 4. Payment and Refunds

We use third-party payment processors to handle all transactions. We offer both subscription plans and one-time purchase options.

### **Refund Policy:**

We offer a 30-day money-back guarantee, provided the customer:

- Submits a written statement explaining the challenges they faced
- Provides a reason for leaving the program
- Completes a virtual consultation with a Think About LLC representative

Refund approval is subject to our evaluation and discretion.

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## 5. User Conduct

We are committed to fostering a positive and respectful learning environment. By using our services, you agree not to:

- Engage in hate speech, spamming, or self-promotion of competing services
- Create toxic or negative interactions with other members or staff

We expect all communications to reflect mutual support, personal growth, and professionalism. Violation of this code of conduct may result in immediate dismissal from the program, with or without a refund, depending on the outcome of a consultation with a company representative.

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## 6. User-Generated Content

Users may upload or post content (e.g., in forums, assignments, or reviews). You retain ownership of your content, but by posting it, you grant Think About LLC a non-exclusive license to use it for service-related purposes. We reserve the right to remove any content that violates our terms or community standards.

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## 7. Intellectual Property

All course content, coaching materials, and downloadable resources are the exclusive property of Think About LLC. You may not:

- Share, distribute, or reproduce any material without written consent
- Use course materials beyond your own personal, paid access

Unauthorized use may result in legal action.

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## 8. Privacy Policy

We collect personal data related to your:

- Course participation
- Coaching progress
- Assessment results
- Uploaded work

This data is used internally to improve services and user experience. Please refer to our [Privacy Policy](#) for full details.

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## 9. Termination

We reserve the right to suspend or terminate accounts at our sole discretion for violations of these Terms. Dismissed users may or may not receive a refund depending on the circumstances and outcome of a consultation with a representative.

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## 10. Disclaimers

Our services are provided "as is" and "as available." We do not guarantee specific results or outcomes. We are not responsible for any interruptions, errors, or external platform issues.

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## **11. Governing Law**

These Terms are governed by and construed in accordance with the laws of the State of New York, United States, without regard to conflict of law principles.

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## **12. Changes to Terms**

We may update these Terms at any time. Notice of significant changes will be provided via email or platform notification. Continued use of our services after such changes indicates your acceptance.

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## **13. Contact Us**

For questions about these Terms, please contact us at [getSkills@developer-skills.com](mailto:getSkills@developer-skills.com).