

# Powerful Programming With Rapid Deployment

#### **Innovation Made Easy**

IES is an innovative and proprietary SaaS Technology that organizes complex data into a simple order-taking system — with programming that ensures rapid deployment. IES has powerful solutions that save time and money, including agent assist, call center, and self-service options to choose from.

#### **Technology Personalized**

IES is designed specifically to ensure enrollments. Our platform can be your primary enrollment tool and also integrate with other Ben-Admin, HRIS, HCM, and payroll vendors serving as middleware. Our industry trained project managers and live chat agents are responsive and provide personalized services you can count on.



Benefits Bank



Cobrowsing Zoom



**Evidence of Insurability** 



**Live Chat** 



Personalized email Quotes



Payroll, ACH Credit Card



Policy Stacking



## Experience Our Platform



#### **Agent Assist Enrollment**

Our technology empowers you to enroll anytime and anywhere. Unlike other platforms, you have the option for one-on-one enrollments while still having an active call center and even self-serve at the same time for the same case. All elections are unified in one reporting and tracking module for easy carrier transmission.



#### **Self Service Enrollment**

IES's self service allows your clients to walk through the enrollment process easily. They can access IES's innovative and convenient platform using their secure self service account to select benefits, complete the application, and review their benefits elections.



#### **Direct Billing**

We have solutions for cases that require ACH and/or Credit Card billing all in one customized system. Our platform accommodates every pay modality; weekly, bi-weekly, monthly and seasonal.



#### Policy Stacking and Re-rating

Our intelligent coding manages stacking, re-rating and buy-ups year-over-year. This valued feature provides expanded opportunities for the life cycle of the employees growing needs.

### We Activate Engagement Every Step of the Way

#### **Engagement Strategies**

Our engagement strategies are another feature that makes IES the industry platform of choice.

We've created solutions with industry partners that engage employees, increase participation and position our clients with unique products in the market.



#### A.I. Enrollment Assistant

Meet Claire, Our A.I. Enrollment Assistant who is available 24/7/365 to answer questions, share videos, send you benefit brochures and connect you to a benefit advisor.



#### Breakthrough Results

**58%** VB Enrollment with Agent 32% VB Enrollment Self-Serve 73% A.I. 2-Way Messaging (3xs or more) **87%** Videos Watched (1.5x average)

Scan the QR code to experience A.I. in action

