



TERMS AND CONDITIONS OF BOOKING WITH FLO2BLOOM/FATOU PRUITT

Payment

You will usually be asked to pay for a product, service or package at the time of booking using online card payment.

Refunds/Cancellations

If you realize you cannot attend your appointment with at least 48 hours notice you can reschedule at no additional fee. If you cancel your appointment within 48 hours the full balance will be forfeited.

If you are not satisfied with the service you have received from Fatou and would like to request a refund for a service or package you can submit [this form](#).

Parental Consent

If you want to book to work with Fatou directly you must either be over 18 or be able to provide clear parental consent.

Confidentiality

To make the most of our sessions, you are free to disclose as much information about yourself. In doing so, I appreciate that you may well be disclosing private and confidential information.

Save for disclosure obligations for a legal, court order, or government or regulatory authority, please accept this statement as confirmation that I will not disclose any confidential information you disclose to me during our sessions. This information includes, but is not limited to; finance, health, private life, personal relationships, aspirations in terms of both personal and professional objectives, or information you might share with me during our discussions.

I would like you to get as much from our time together as possible and therefore the above and anything else that you specifically say is confidential and shall be kept strictly between you and me.